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INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

[REDACTED]
Saint Peter, MN [REDACTED]

December 26, 2015

JAN 12 2016

Administrator

National Highway Traffic Safety Administration

1200 New Jersey Avenue S.E.

Washington, D.C. 20590

To Whom it May Concern,

I received the attached recall on the airbags for my Toyota Corolla, indicating that the danger for driving my vehicle with a passenger in it could lead to serious injury or death. The recall indicates that my vehicle should not be operated with a passenger in it. I received this recall in July of 2015, nearly 7 months ago. Having three children and a spouse, driving my vehicle with no occupants for nearly 7 months is not at all reasonable and I am very dissatisfied that I have not been notified by Toyota of any potential replacement timelines. I feel at this point that this is negligence.

Sincerely,

[REDACTED]
CC: Toyota Motor Sales, U.S.A., Inc.

19001 South Western Avenue

P.O. Box 2991

Torrance, CA 90509-2991

NM
11216
SKD



Toyota Motor Sales, U.S.A., Inc.
19001 South Western Avenue
P.O. Box 2901
Torrance, CA 90509-2901



T159 P4

SAINT PETER, MN



**2003–2007 Model Year Corolla, Corolla Matrix,
2003–2006 Model Year Tundra, and
2002–2007 Model Year Sequoia Vehicles
Front Passenger Airbag Inflator Module
SAFETY RECALL NOTICE (*Interim Notice*)**

This notice applies to your vehicle: VIN 1NXBR32E65Z

Dear Toyota Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Toyota has decided that a defect, which relates to motor vehicle safety, exists in certain 2003–2007 model year Corolla and Corolla Matrix, 2003–2006 model year Tundra, and 2002–2007 model year Sequoia vehicles.

You received this notice because our records, which are based primarily on state registration and title data, indicate that you are the current owner.

What is the condition?

The subject vehicles are equipped with front passenger air bag inflators which may have been manufactured in such a way as to have a potential for the intrusion of moisture over time. Depending on the circumstances, this could create excessive internal pressure when the air bag is deployed and cause the inflator to rupture. In the event of an inflator rupture, metal fragments could pass through the air bag cushion material, striking the vehicle occupants potentially resulting in serious injury or death.

What will Toyota do?

Toyota is currently prioritizing part replacement in geographic locations that are subject to consistently high absolute humidity. Due to limited parts availability, the remedy will be launched in phases based on vehicle registration location. *We are currently preparing parts for your location; we will send you another notification once sufficient parts have been produced and the remedy can be performed.*

What should you do?

Until the remedy becomes available in your location, we recommend that you do not operate the vehicle with an occupant in the front passenger seat. We sincerely apologize for any inconvenience this will cause, but we are taking this action to ensure your safety.

If you would like to update your vehicle ownership or contact information, you may do so by registering at www.toyota.com/ownersupdate. You will need your full 17-digit Vehicle Identification Number (VIN) to input the new information.

What if you have other questions?

- ***Your local Toyota dealer will be more than happy to answer any of your questions and set up an appointment to perform the repair when parts are available.***
- You can find additional information and locate a Toyota dealer in your area by going online and visiting www.toyota.com/recall.
- If you require further assistance, you may contact the Toyota Customer Experience Center at 1-888-270-9371 Monday through Friday, 5:00 a.m. to 6:00 p.m., Saturday 7:00 a.m. through 4:00 p.m. Pacific Time.

If you believe that the dealer or Toyota has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to www.safercar.gov.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this condition may have caused you.

Thank you for driving a Toyota.

Sincerely,

TOYOTA MOTOR SALES, U.S.A., INC.

St. Peter, MN

MINNEAPOLIS MN 554

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Happy
Holidays

Justice
FOREVER

Administrator
National Highway Traffic Safety Administration
1200 New Jersey, S.E.
Washington D.C., 20590

20590

