

[REDACTED]  
FOREST CITY, PA [REDACTED]

24 DECEMBER 2015

DEAR ADMINISTRATOR:

JAN 5 2016

ON AUGUST 10, 2015 I RECEIVED A  
LETTER FROM TOYOTA CORP INFORMING ME OF A  
FAULTY AIR BAG IN MY 2007 TOYOTA COROLLA  
VIN NUMBER 2T1BR32E37C [REDACTED]  
THE LETTER STATED THAT PARTS WOULD BE  
PRIORITIZED BECAUSE OF THE NATURE OF THE  
DEFECT. THIS SEEMED REASONABLE,

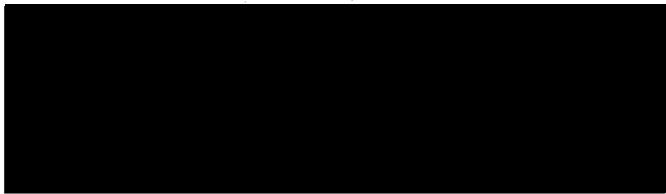
ABOUT? NOV 1, 2015, I CALLED TOYOTA AND  
THEY HAD NO IDEA WHEN MY PART WOULD BE  
AVAILABLE AND FIXED. I DID RECEIVE A  
CASE NUMBER [REDACTED]

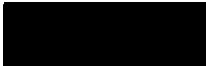
IT WILL SOON BE 5 MONTHS SINCE  
MY INITIAL LETTER. DO YOU CONSIDER THIS  
REASONABLE TIME IN LIGHT OF THE  
POTENTIAL CONSEQUENCES?

PLEASE ADVISE.

[REDACTED]

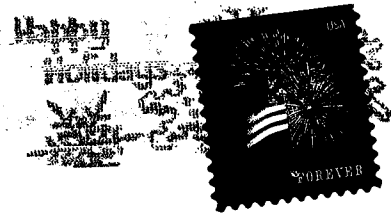
NM  
1816  
SMD



FOREST CITY  
PA, 

LEHIGH VALLEY PA 180

24 DEC 2015 PM 3 L



ADMINISTRATOR  
NATIONAL HIWAY TRAFFIC ADMIN  
1200 NEW JERSEY AVE S.E.  
WASHINGTON  
D.C.

20590

20590

