

CL-168382, 35-5534

Administrator
National Highway
Traffic Safety Admin
1200 New Jersey Ave SE
Washington, DC 20590

December 19, 2015

American Honda Motor Co. Inc.

47911 Halyard Drive

Plymouth, MI. 48170-9935

Re: Recall Honda Service Bulletin # GL1800#23 for October 2015 & MHTSA Recall 15V~700 Secondary Master Cylinder Replacement Recall,

JAN 5 2016

Vin# 1HFSC47083A [REDACTED] Year : 2003 Honda Goldwing~GL1800

My motorcycle was included in this recall, causing the rear brake to drag, which caused me to have a very bad crash & total out my motorcycle on 10/09/2015.

I was on a motorcycle trip with my motorcycle group, [REDACTED] of retired police officers & [REDACTED] motorcycle group of retired law enforcement & their families. I did have several witness of these fine groups, that saw me when the motorcycle crashed. They, including a were behind me when my motorcycle crashed. I had to be life flighted in to the local hospital in the area. The people that saw me, a few on the trip with us, a accident reconstructionist, a Investigation Instructor, as well as a Field training officer, saw the brake lights come on, and never went off, I wonder if I had the symptoms of increased throttle opening which is required to maintain speed, as well as sudden loss of speed when the clutch is disengaged, and a sudden power loss & speed when the brakes were released, as well as the closing of the throttle engine, RPM, & Motorcycle speed dropped to fast, as well as starting from a stop requires excessive throttle to avoid stalling & a burning smell. I wonder if the brakes were binding and had a possible overheating of the brakes system that caused or could have, perhaps the rear brakes catching on fire, and experience some possible unexpected breaking, causing my 2003 Honda Goldwing, crashed, threw me off, the motorcycle ended up on top of me, I was under the saddle bag. I had 911 services, of Air Evac, a helicopter services, EMS. Company in Killeen, their phone number is: 1-877-288-5340, their call number for this accident is: [REDACTED] the location they picked me up at: Hwy 249, near the scene Llano, Texas 788643 that life flighted me in to the local hospital in Round Rock, Texas, Setson Medical Center Williamson, 201 Setson Parkway, Round Rock, Texas 78664, phone number if you have any questions: 512-324-0000

I suffered several serious medical injuries, broken collar bone, perforated lungs, broken ribs.

I was in the hospital receiving treatment, & under doctors care at this time.

I have had my motorcycle maintenance for my Honda Goldwing, was done very often on a regular basis at: Honda of Houston , 12655 West Road, Houston, Texas 77064, 281-506-1300 in their service department, for the 40,000 mile service. Please contact them directly, they have all invoice numbers, date of exact repairs in the past, verification of payments in full, itemized parts & labor cost repair bills showing past, work & service that was done. I took very good care of my motorcycle and got many many updates at this dealership for my beloved Honda Goldwing. My motorcycle was well cared

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for, in excellent shape, and was exclusively serviced at this dealership. I just got this recall information in the mail. My motorcycle was unfortunately totally out by my insurance company Allstate.

When I took my motorcycle in for servicing in May of 2015, this recall was not mentioned to me at the time. I would think that they, Honda of Houston, would have been fully aware of it at the time of service. You can check my service records.

I think that I should be able to seek some kind of compensation, since it was due to this recall, that caused me to crash.

I am very surprised as to my motorcycle is/was included in this recall. I took top notch care.

I am an excellent rider. I am very disappointed to not be able to ride my goldwing anymore.

I am not sure if I will be able to ever afford to buy another one again. I had paid cash for this motorcycle when I bought it, from a Honda Dealership, and used some of my retirement money to pay for it. I will indeed, miss riding, with my [REDACTED] Retired Motorcycle Groups & their family. I know that there is nothing better in the world than relaxing & unwinding & calming, the way to get away from the problems & pressures from society it is great to just ride & clear my head. Riding a motorcycle gives you a peaceful, easy feeling. It is a shame I will miss this again. I don't think I will ever be able to experience this again, because I don't have the funds to purchase another one. I will also miss the comradery of my motorcycle group, just being able to ride, on the open road.

I have ridden motorcycles for over 45 years. I also have had to give up my membership with the [REDACTED] Law enforcement motorcycle group, of retired police officers & others in law enforcement, I have been all over the state of Texas, Taos, New Mexico, Arkansas, Oklahoma, Louisiana, Mississippi, Alabama, Florida. I will miss being able to travel & see the world on my motorcycle. I also wonder, if I am going to be afraid of falling off my motorcycle again & crashing. I had bought this 2003 Honda Goldwing used, but it was a great motorcycle. I bought it from Honda Beaumont. Riding my 2003 Honda goldwing, was also a chance for me to get together with my brother, who is also retired law enforcement, in the [REDACTED] retired motorcycle group & families, this was a chance for us to get together since our parents died. We live in different cities & this is our chance, was our chance to also get together for brother bonding time.

The insurance adjuster you can contact is:

Allstate, Greg White , 24642 Kingsland, Katy, Texas 77494, phone: 281-492-2626

The adjuster/file handler for this at Allstate: Latoya Joyce , (877)224-2641, she was the one that declared the motorcycle totaled. The address for Latoya Joyce is: Allstate, P.O. Box 2874, Clinton, IA. 52733-2874. Allstate Insurance has possession of the motorcycle. I have provided pictures of the wrecked motorcycle for your reference.

The policy number with Allstate Insurance is: [REDACTED]

Please contact them all directly, to obtain any & all information, as well as far as any questions you may have on the state of the motorcycle.

My health insurance Aetna, is paying the major medical bills due to this crash caused by this recall. I have also made them aware that there is and was a recall on my motorcycle that caused this accident. I would think that they will be in contact with you as well. If you have any questions, please feel free to contact Aetna, health Insurance company, to obtain any medical records you are entitled to see if you need to. Contact Aetna Life & health Insurance Company, 27777 Stemmons Freeway , Suite 300, Dallas, Texas 75207 Member Name: [REDACTED] my date of birth is: [REDACTED] I work for [REDACTED] as a shop foreman, I have worked for them for the past 18 years, my account number on my insurance company is: [REDACTED] You can contact them as well at :

My insurance id # [REDACTED]

Also you can contact: Member services at: 1-800-544-3121 ,

Aetna Life & Health Insurance Company, P.O. Box 981106, El Paso, Texas 79998-1106

I feel that and would hope that I can get in some way, shape or form, that Honda should or could reimburse some of these medical expenses.

I love the motorcycle brand Honda. I loved my goldwing. I have had other Honda motorcycle's in the past, & Yamaha's in the past. But I always have gone back to Honda's due to their reputation, & dependability.

I have enclosed the copy of the Recall notices, showing that my 2003 Honda Goldwing, was & is included in this recall, as well as pictures of my totaled motorcycle.

Please make all phone calls & you may get any medical records you need.

Enclosed for your use & reference, is a copy of the recall notice I received, and the pictures of my beloved motorcycle, that I will never have one again.

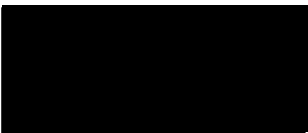
I feel that Honda does indeed, care about their customers, and customer safety is the utmost concern, and want repeat continued business, from like someone like me. (If I had the money) I would buy another one if I could afford one, but do to these tuff economic times, that is not feasible at this time, nor do I see in the near future. I know & feel & believe that Honda does truly have my best of interest at heart & that I am, the loyal customer, top priority, and that said, I would also hope that I would not have to engage in protracted litigation.

Have a wonderful Holiday season. Merry Christmas & Happy New Year, for 2016.

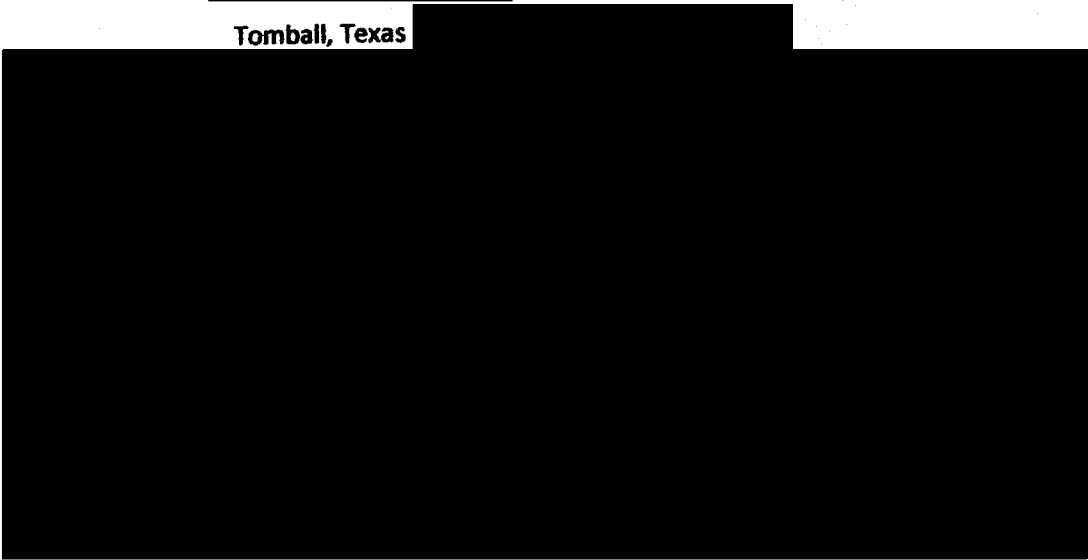
Thank you for your help in this matter.

Please feel free to contact me at any time.

However, if you do call me, please leave me a detailed message.



Tomball, Texas

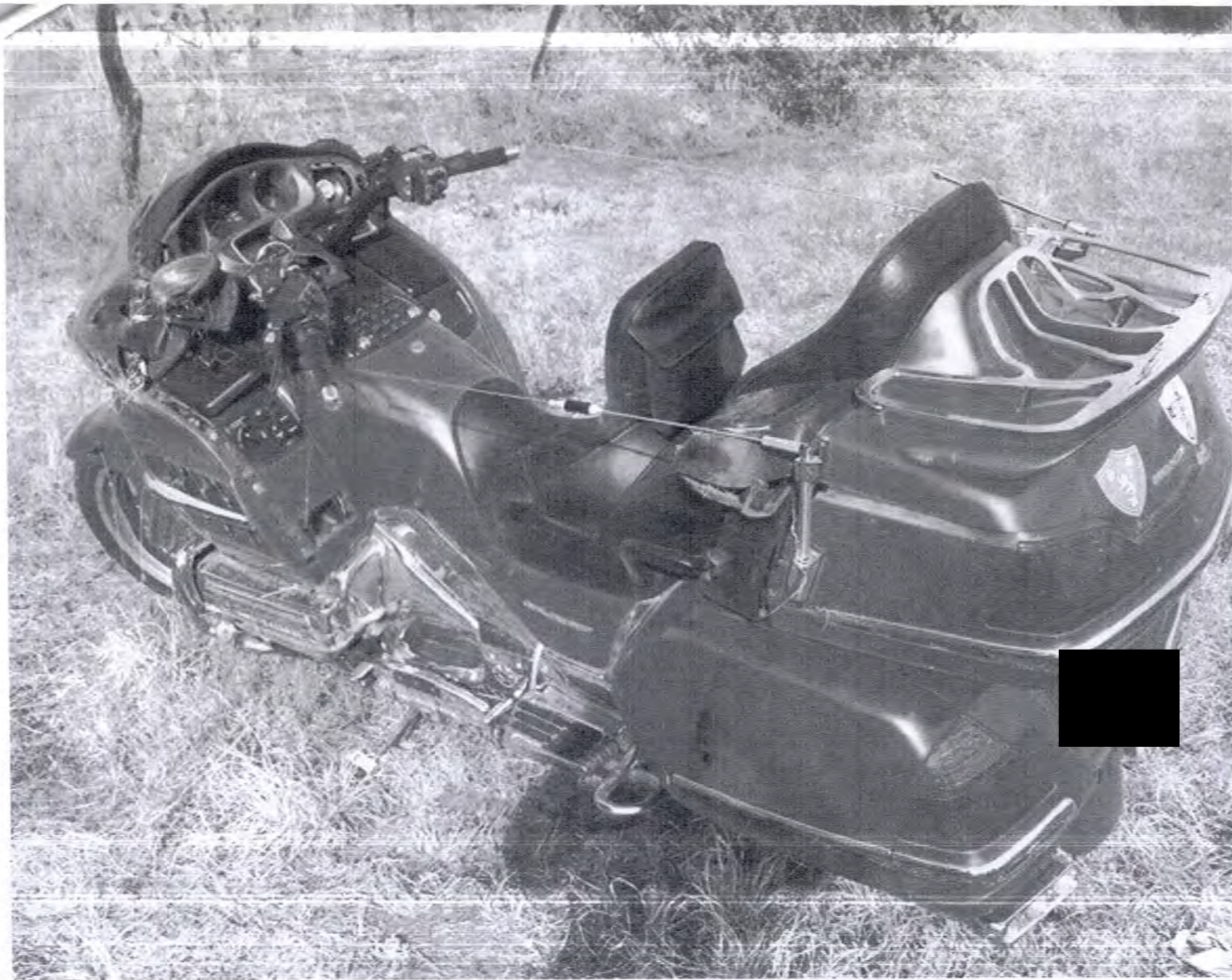




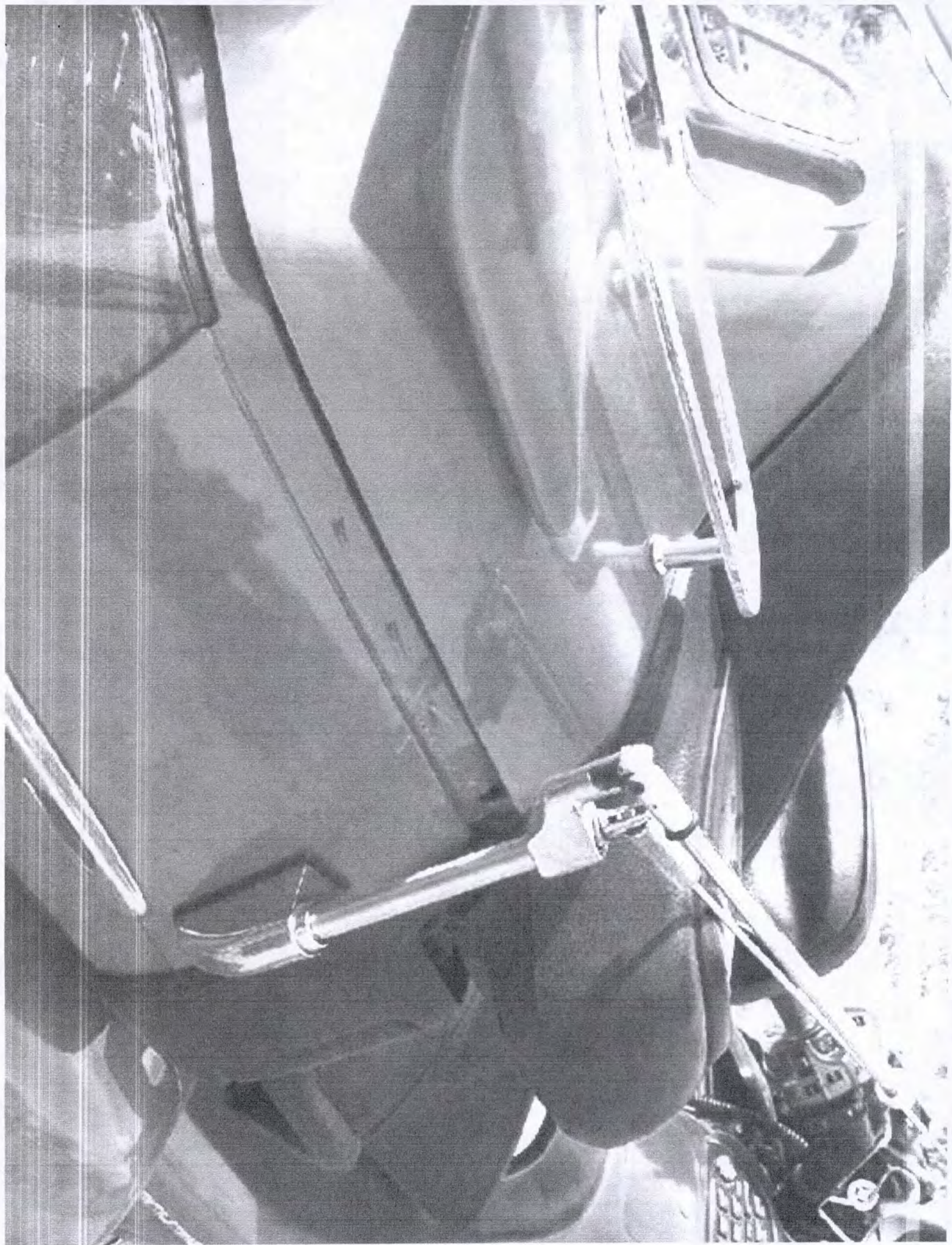












IMPORTANT: SAFETY RECALL NOTICE
PLEASE OPEN IMMEDIATELY

PLEASE DELIVER TO REGISTERED OWNER

VIN 1HFSC47083A

JV6P



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*****3-DIGIT 773

TOMBALL, TX



PLEASE SEPARATE ALONG THE PERFORATION BEFORE MAILING

Motorcycle/ATV/Scooter/PWC/MUV Information Change Card

Please check the appropriate box. (If the name or address on this card is not correct, print the correct information below.)

- Name and/or address change; print information below
- Product was sold; print new owner information below
- Product was sold; new owner information unknown
- Product was destroyed
- Product was exported
- Product was stolen
- Never owned

TOMBALL TX
1HFSC47083A

JV6P



100513JV6PA

Print the correct information below (leave a blank between words)

Name (Last Name, First Name) _____

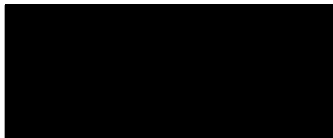
Address _____

City _____ State _____ Zip _____

Phone Number _____ E-mail Address _____

MCR 12744 (0901)

I was in a crash due to this Recall!



Tomball, Texas



NORTH HOUSTON TX 773

Happy Holidays

20 DEC



ADMINISTRATOR
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
1200 NEW JERSEY AVE., SE
WASHINGTON, DC. 20590

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