

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

VQ-10838231-3451

Sunday, June 21, 2015

Mopar Vehicle Protection
P.O. Box 2700
Troy, MI. 48007 – 2700

[REDACTED]
Clarksville, Tx. [REDACTED]

Re: passenger safety – no spare tire
VIN # 2C4RC1CG2ER [REDACTED]
CC: National Transportation Safety Board

Chrysler Corp.

I am contacting your corporation regarding a major safety concern shared by myself and family. We as a family have purchased two Chrysler Town & Country vehicles in the past three years with an estimated expenditure of approx. \$60,000.00. The 2012 model has a donut spare which has limited use, yet we had a spare for emergencies. Our family travels in areas that has little to no cell phone coverage and is extremely far off main roadways.

I have noted the spare has been replaced with a small tire inflator kit instead of a spare tire. This in my opinion is a poor excuse for family safety. The inflator kit might be enough if you are in the city and there is a slow leak from a nail. But what happens if you have a complete tire failure due to a blowout. The inflator kit then is worthless. Is this safety you want for your wife and children if on the road, possibly by themselves with no spare tire.

I personally contacted James Hodge, Paris, Texas, the local dealer from which I purchased the vehicle and voiced my safety concern. All they would do is pay for one half of a donut tire which leaves me with an expenditure of approx. \$150.00. With the cost of the vehicle being \$30,000.00 plus, the least you can do is provide the safety of a spare tire. I am requesting the Chrysler Corporation provide me and all others that purchased a vehicle with a donut spare at no extra cost. I anxiously await your response to this request to the above situation.

Sincerely, [REDACTED]
[REDACTED]