

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6) 100148	
OWNER INFORMATION (Type or Print)		Date Received APR 01 2016 23-FEB-2016		Repository ☐ Reference No. 10837681	
Name [REDACTED]		Daytime Telephone Number [REDACTED]		E-mail Address	
Address [REDACTED]		Evening Telephone Number			
City EAGAN	State MN	Zip Code [REDACTED]			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 5NPEB4AC9CH [REDACTED]		Make HYUNDAI		Model SONATA	
		Model Year 2012			
Date Purchased 8-12-2013	Dealer's Name and Telephone Number LUTATE HYUNDAI 952-881-5160		Engine: No: Cylinders 4 (2)		Fuel Type: Reg
Original Owner ☐	Dealer's City BLOOMINGTON	State MN	Zip Code 55420		
Transmission Type AUTO	☐ Antilock Brakes ☒ Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 31-JAN-2016 2013 OCT 2013	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 180000 VEHICLE SPEED CONTROL				Failure Mileage 53000	Failure Speed 0
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:			
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:		Model No./Name:		
Seat Type:	Installation System:				
Component Code: Failed Part:					
APPLICABLE INCIDENT INFORMATION					
Describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).					
Number of Persons Injured 0		Number of Deaths 0		Reported to Police N	
Alternative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2012 HYUNDAI SONATA. WHILE DRIVING AT AN UNKNOWN SPEED, THE VEHICLE LUNGED FORWARD WITHOUT WARNING, CONTINUED TO ACCELERATE, AND CRASHED INTO A POWER POLE. THERE WERE NO INJURIES AND A POLICE REPORT WAS NOT FILED. THE VEHICLE WAS TAKEN TO THE DEALER. THE TECHNICIAN WAS UNABLE TO DIAGNOSE THE CAUSE OF THE FAILURE AND STATED THAT THE VEHICLE WAS WORKING UP TO SPECIFICATIONS. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 53,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

ON JAN 31-2016 Drove to Church pulled into
parking spot while braking slowly + stopping
when car lurched over curb + sped across
church lot hitting 2 signs + electric
pole before stopping - in Sept 2015 - it lurched
+ I took it to Luther to have oil changed and
had them fix my problem - they said nothing wrong.
ON OCT-2015 - while parking - car lurched again
+ hit tree - I did nothing - fixed my car myself
because they won't admit there is a problem -
ON JAN 31 WAS THE LAST STRAW

Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

