

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 19-FEB-2016 JUL 12 2010		Repository ☐ Reference No. 10837084	
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	
City		State		Zip Code	
NEW BRITAIN		CT			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side			Make		Model
1G4CW52K6W4			BUICK		PARK AVENUE
Date Purchased		Dealer's Name and Telephone Number		Model Year	
				1998	
Original Owner		Dealer's City		Engine:	
☐				No: Cylinders	
Transmission Type		Powertrain		Incident Date(s)	
☐ Antilock Brakes ☐ Cruise Control				24-JUN-2015	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 150000 SEAT BELTS				Failure Mileage	
				72000	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash		Fire		Number of Persons Injured	
☐ Yes ☒ No		☐ Yes ☒ No		Number of Deaths	
				Reported to Police	
				N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 1998 BUICK PARK AVENUE. WHILE THE VEHICLE WAS PARKED, THE CONTACT NOTICED THAT THE PASSENGER SIDE SEAT BELT WAS TWISTED. AS A RESULT, THE SEAT BELT FAILED TO RETRACT AND BECAME JAMMED IN THE RETRACTOR. THE FAILURE RECCURED ON NUMEROUS OCCASIONS. THE VEHICLE WAS NOT DIAGNOSED NOR REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE CONTACT WAS AWARE OF NHTSA CAMPAIGN NUMBER: 00V117000 (SEAT BELTS); HOWEVER, THE VIN WAS NOT INCLUDED. THE FAILURE MILEAGE WAS 72,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The front seat belt failure on my vehicle is entirely consistent with the attached recall notice yet G.M. asserts that this recall doesn't apply to my vehicle's VIN number.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-8382

Official Business
Penalty for Private Use \$300

HARTFORD

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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline

888-327-4236



Vehicle Owners Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



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News



MUCH HIGHER THAN USUAL RATE OF FUEL LEAKS. A LEAK CAN ALLOW FUEL TO ENTER THE INTAKE MANIFOLD THROUGH A VACUUM LINE. IF THE ENGINE DOES NOT START WHEN CRANKED, THE FUEL FROM THE LEAKING REGULATOR AND A MISTIMED SPARK CAN CAUSE A BACKFIRE.

Consequence

THE BACKFIRE CAN RUPTURE THE INTAKE MANIFOLD. THE RUPTURE OF THE INTAKE MANIFOLD CAN DISPLACE A FUEL LINE, PULLING AN INJECTOR OUT OF PLACE, AND CAUSING A FUEL LEAK AND POSSIBLE FIRE.

What Owners Should Do

DEALERS WILL INSTALL NEW FUEL PRESSURE REGULATORS WITH IMPROVED DIAPHRAGMS. THE RECALL WILL BE CONDUCTED IN PHASED MAILINGS. PHASE 1 BEGAN ON JUNE 30, 2004, AND PHASE 2 BEGAN ON SEPTEMBER 30, 2004. OWNERS SHOULD CONTACT BUICK AT 1-866-608-8080, OLDSMOBILE AT 1-800-630-6537, OR PONTIAC AT 1-800-620-7668.

Recall Number	Recall Date	Component
00V117000	04/18/2000	SEAT BELTS:FRONT:WEBBING

Summary

VEHICLE DESCRIPTION: PASSENGER VEHICLES. SOME OF THESE VEHICLES HAVE FRONT SEAT SHOULDER BELTS THAT MAY TWIST, ALLOWING THE WEBBING TO BECOME JAMMED IN THE RETRACTOR.

Consequence

WHEN THE SHOULDER BELT WEBBING BECOMES JAMMED IN THE RETRACTOR, THE BELT MAY BE UNUSABLE.

What Owners Should Do

DEALERS WILL INSPECT FOR THE PRESENCE OF UPDATED FRONT SHOULDER BELT BEZELS AND WHERE NECESSARY, INSTALL NEW FRONT SEAT SHOULDER BELT OPENING BEZEL KITS.

Recall Number	Recall Date	Component
96V071000	04/25/1996	ELECTRICAL SYSTEM:IGNITION