

[REDACTED]
Conrad, Montana
[REDACTED]

Administrator, National Highway
Traffic Safety Administration:

Dear Sir/Madam

DEC 23 2015

I have received a "Safety Recall Notice" R-0-9 on my 2013 Jeep Grand Cherokee in the first part of April 2015.

I am informed that "if your dealer fails or is unable to remedy this defect without charge and **within reasonable time** , you may submit a written complaint. . ." to this organization.

I have called the FCA Recall Assistance Center at 1-800-853-1403 several times to find out when my Jeep could be repaired all to no avail. I was informed two weeks ago that it could be at least the end of August or middle of September.

I told them I felt I would be forced to trade the Jeep for another vehicle and would expect Chrysler Corporation to pay the difference figure. I have tried to trade the jeep back to the dealership at Northern Chrysler but they would give no consideration for my loss of use of the Jeep.

The owner of Northern Chrysler told me to go ahead and keep using the Jeep until the repair was made – without any regard for the warning on the recall – **"An intermittent or failed fuel pump relay could cause the engine to stall while driving and cause a crash without warning."**

Seeing I have received no consideration from Chrysler Corporation I am looking to trade on a GM vehicle that will cost me \$20,000. expecting Chrysler to refund it to me. ~~If that~~ requires litigation there will be substantial additional damages included.

[REDACTED]

cc: PO Box 21-8007, Auburn Hills, MI 48321-8007 Attention: Reimbursement.

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