

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)  U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received MAR 30 2016 08-FEB-2016		Repository ☐ Reference No. 10824790	
OWNER INFORMATION (Type or Print)				Daytime Telephone Number		E-mail Address	
Name				Evening Telephone Number			
Address							
City CALVERTON		State NY		Zip Code			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).							
VEHICLE INFORMATION							
17-digit Vehicle Identification Number Located at bottom of windshield on driver's side 2D4GP44L96R				Make DODGE		Model GRAND CARAVAN	
						Model Year 2006	
Date Purchased 2-2015		Dealer's Name and Telephone Number TURNERVILLE CHRYSLER SEER				Engine: No. Cylinders 6	
Original Owner ☐		Dealer's City TURNERVILLE		State NY		Zip Code	
Transmission Type AUTO		☒ Antilock Brakes ☒ Cruise Control		Powertrain		Multiple Failure:	
						Incident Date(s) 05-FEB-2015	
FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Component Code: FUEL/PROPULSION SYSTEM (PWS)						Failure Mileage 112000	
						Failure Speed 10-15 MPH	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:			
Tire Component Code					Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:		Date Manufactured:		Model No./Name:			
Seat Type:		Installation System:					
Child Seat Component Code:		Failed Part:					
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)							
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured		Number of Deaths	
						Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies) Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).							
TL* THE CONTACT OWNS A 2006 DODGE GRAND CARAVAN. THE CONTACT STATED THAT THE VEHICLE STALLED WITHOUT WARNING. THE CONTACT MENTIONED THAT THE FAILURE RECURRED AFTER THE VEHICLE WAS REFUELED. THE VEHICLE WAS RESTARTED. THE FAILURE RECURRED NUMEROUS TIMES. AN INDEPENDENT MECHANIC DIAGNOSED THE VEHICLE AND STATED THAT THE FUEL TANK NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 112,000.							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY							
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THIS IS AN ONGOING PROBLEM WITH 2002-2007 Town & Country &
Grand Caravan (FUEL-VAPO SEPARATION). A WARRANTY HAS BEEN ISSUED BY CHRYSLER
FOR THE 2002-2005 VEHICLES FOR THIS ISSUE AS THE SAME ISSUE
EXISTS WITH THE 2006 & 2007 MODELS.
AFTER REVEALING, ONLY THE VEHICLE IS DRIVEN THE PCM RUNS AN EVAP
SYSTEM ALGORITHM KILLS RAW FUEL INTO THE ENGINE, HENCE FLOODING OCCURS
AND STOPS THE ENGINE. FACTORY FUEL VAPOR SEPARATOR, MOUNTED INTO
PASSIVE FUEL TANK. ONLY FIX IS TANK REPLACEMENT.

ATTACH ADDITIONAL SHEETS IF NECESSARY

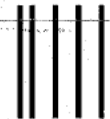
U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

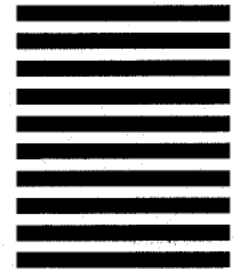
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National Highway Traffic Safety Administration
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Washington, D.C. 20077-9382**



safercar.gov

Think your vehicle
has a safety defect?



If so:
Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOC)
U.S. Department of Transportation
National Highway Traffic Safety Administration