

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) FOR AGENCY USE ONLY 100148	
		Date Received 05-FEB-2016 APR 01 2016		Repository ☐ Reference No. 10824447	
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	
City		State		Zip Code	
SPRINGFIELD		OH			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make		Model	
2C4RDGCG3C [REDACTED] LAST 8 HCR		DODGE		GRAND CARAVAN	
Model Year		Engine:		Fuel Type:	
2012		No: Cylinders		E85	
Date Purchased		Dealer's Name and Telephone Number		Original Owner	
6-4-2013		BILL MARINE 1-937-325-7091		☐	
Original Owner		Dealer's City		State	
				Zip Code	
Transmission Type		Antilock Brakes		Powertrain	
AUTO		☒			
Cruise Control		☒		Multiple Failure:	
				Incident Date(s)	
				04-AUG-2014	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 100000 POWER TRAIN, 020000 SUSPENSION				Failure Mileage	
				53000	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash		Fire		Number of Persons Injured	
☐ Yes ☒ No		☐ Yes ☒ No		0	
				Number of Deaths	
				0	
				Reported to Police	
				N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2012 DODGE GRAND CARAVAN. WHILE DRIVING AT ANY SPEED, THE VEHICLE JERKED AND SLAMMED HARD WHEN PLACED IN GEAR. FOR THE SAME FAILURE, A LOCAL DEALER REBUILT THE TRANSMISSION ON AUGUST 4, 2014. THE FAILURE RECURRED AFTER 4,000 MILES. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE AND REFERRED THE CONTACT BACK TO THE DEALER. THE CONTACT STATED THAT THE DEALER WAS UNABLE TO DIAGNOSE THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE VIN WAS UNKNOWN. THE FAILURE MILEAGE WAS 53,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

I HAVE RECEIPTS IF NEEDED

06-14-2013 - miles 39034 - DONE M38 RECALL
02-05-2014 miles 42997 - SECOND RECALL

IN BETWEEN 02-05-2014 & 7-22-2014 - TOOK TO DEALER
DID NOT DO ANYTHING - 3 MORE TIMES TOOK BACK
7-22-2014 - miles 45828 - REBUILT TRANSMISSION

02-10-2016 miles 53798 - TOOK BACK
6TH TIME DONE TCM/PCM UPDATE

03-21-2016 STAGED SLAMING INTO AIR

MY WARRANTY RUNS OUT - 1-17-2017

I NEED SOMETHING DONE