

CL-10824245-9934

To the office of Defects Investigation

Dear Sir/Madam,

FEB 25 2013

I am a recent owner of:

MAKE: HYUNDAI YEAR: 2002 MODEL: XG350

VIN Number: KMHFU45E62A [REDACTED]

ODI NUMBER:10824245

Apparently during one of my regular maintenance check at my local mechanic, I was notified about an open campaign recall on the vehicle of that model. This campaign recall termed the salt belt corrosion campaign recall, which affects particular states in the salt belt region including Maryland to which the vehicle was registered. This was due to the salt applied on road during winter would cause the Front Sub Frame to corrode which will start thinning or perforation formation on the frame. Unfortunately this has already happened, the frame is in a terrible condition as the corrosion has spread all over and caused major wearing out having a fist sized crack.

One several attempts to contact Hyundai about the situation of the car, they have given me unresolved responses and an attempt to forcefully repurchase the car from me to which I never requested. I apparently took the vehicle to a Hyundai dealer (Hyundai of longview) where it stayed for a whole month waiting on the dealership and Hyundai to come to an agreement on handling the situation which up to date has not been handled. They gave me back my unrepaired vehicle after a whole month disadvantaging my travels.

Currently the vehicle is possessing the opposite traits of what (NHTSA) National Highway Traffic Safety Administration stands for (**Safe cars, Safe roads and Safe drivers**). The vehicle is a risk to the road user since the vehicle may lose drive power to the wheels, and the front wheel may make contact with the fender or wheel well, thereby increasing the risk of a crash. Thus Unsafe to the other road users; Unsafe to the driver and the vehicle itself is Unsafe.

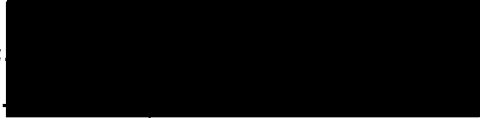
I would humbly request the intervention of (NHTSA) National Highway Traffic Safety Administration to pursue HYUNDAI to repair/fix/replace the Front Sub-Frame of my vehicle..

Yours Sincerely,

[REDACTED]

NM
31016
SNP

From:

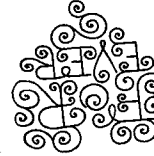


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USA FOREVER



To: US DEPARTMENT OF TRANSPORTATION

NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION

OFFICE OF DEFECTS INVESTIGATION (NHTS-210)

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