


INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>	<p>INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>	FOR AGENCY USE ONLY 100148 Date Received APR 01 2016 03-FEB-2016		Repository <input type="checkbox"/>
				Reference No. 10824025
OWNER INFORMATION (Type or Print)				
Name		Daytime Telephone Number		E-mail Address
Address		Evening Telephone Number		
City	State FL	Zip Code		
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).				
VEHICLE INFORMATION				
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year
1FA0P3J23EL		FORD	FUSION ENERGI	2014
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:
March 2015	AUTO MIX 727 466 0553		No: Cylinders	regular
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code	
	CLEARWATER	FL		
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)
	<input checked="" type="checkbox"/> Cruise Control		told needs 2 clutches	continuing 15-DEC-2015
FAILED COMPONENT(S)/PART(S) INFORMATION				
Vehicle Component Code: 100000 POWER TRAIN			Failure Mileage	Failure Speed
clutches slip			@ 1500	0-35
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE				
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment	Failure Location:		
	<input type="checkbox"/> Prior Repair			
Tire Component Code			Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE				
Make:	Date Manufactured:	Model No./Name:		
Seat Type:	Installation System:			
Child Seat Component Code:	Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)				
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).				
TL* THE CONTACT OWNS A 2014 FORD FUSION ENERGI. WHILE DRIVING VARIOUS SPEEDS, THE TRANSMISSION FAILED WITHOUT WARNING. THE VEHICLE WAS TAKEN TO A DEALER WHERE IT WAS DIAGNOSED THAT THE CLUTCHES NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE VIN AND FAILURE MILEAGE WERE UNKNOWN.				
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			ATTACH ADDITIONAL SHEETS IF NECESSARY	
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.				

Ford 1FADP3J23EL [REDACTED]

This car has had slippage when changing speeds. Sometimes it shudders and shakes a bit on the changes of gears. There was a recall on the TCM in the transmission. I took it to the dealer and they told me it needs 2 clutches. It was a bit better after (they did fix the TCM). My car is branded so they said they would not repair the clutches. I think there is a possible safety issue as it slips. The car is practically brand new and only has @ 6400 miles even now. Ford should have to repair this at no charge as it is clearly defective and I feel it may be related to the TCM. The dealer told me the clutches were back ordered (Walker Ford in Clearwater FL) for 2 weeks as there are a lot of these. Clearly has nothing to do with it being branded. And the Quote was for more than \$1,200 to replace the 2 clutches.

[REDACTED] March 08 2016