

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 02-FEB-2016 MAD - - 2017		Repository ☐ Reference No. 10823810	
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	
City		State		Evening Telephone Number	
MANVILLE		NJ		Zip Code	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1C3CCCAB2FN			Make CHRYSLER		Model Year 2015
Date Purchased 08-22-15		Dealer's Name and Telephone Number Rt 1 Chrysler Dodge Jeep Ram 609-882-1000		Engine: No: Cylinders	
Original Owner ☒		Dealer's City Lawrenceville		Fuel Type:	
Transmission Type		Powertrain		Incident Date(s)	
☐ Antilock Brakes ☐ Cruise Control				13-OCT-2015	
Multiple Failure: To Present Yes					
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: ENGINE (PWS), 020000 SUSPENSION, 100000 POWER TRAIN				Failure Mileage 5	
				Failure Speed 55	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured None	
				Number of Deaths None	
				Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available). TL* THE CONTACT OWNS A 2015 CHRYSLER 200. THE CONTACT STATED WHILE DRIVING AT APPROXIMATELY 55 MPH, THE VEHICLE MADE A CONTINUOUS JERKING MOTION. THE CONTACT ALSO STATED WHILE DRIVING AT APPROXIMATELY 45 MPH, THE VEHICLE STALLED. THE VEHICLE WAS ABLE TO RESTART ON THE FIRST ATTEMPT. THE FAILURE RECURRED MULTIPLE TIMES INTERMITTENTLY. THE VEHICLE WAS TAKEN TO A DEALER FOR DIAGNOSTIC TESTING. THE ENGINE WAS REPLACED, BUT THE FAILURE RECURRED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 5.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I am attaching copies of all the times that I have reached out to the dealer for identification & repair of the concerns regarding the performance & safety of my car. Since my first call to your office the car has presented the same problem & to date they cannot replicate or duplicate the concern. The car stalls, pulls forward, the lights go on/off without reason & now the radio also does not go off as it should.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

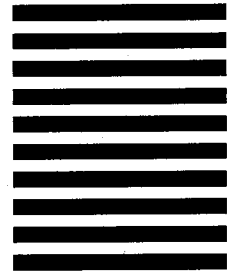
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**



BUSINESS REPLY MAIL

FIRST CLASS MAIL

PERMIT NO. 1888

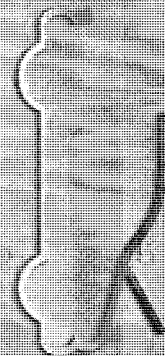
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**

NHTSA

NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
U.S. DEPARTMENT OF TRANSPORTATION
WASHINGTON, D.C. 20590



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

*Returned
original
my copy
sent only
w/ attachment*

1200 New Jersey Avenue SE
Washington, DC 20590

COPY

Dear Consumer:

NEF-160

As a follow-up to your report to the Vehicle Safety Hotline (VSH), we have recorded your information on the enclosed Vehicle Owner's Questionnaire (VOQ) form. Please review the form and make changes, additions and corrections as necessary. Additionally, please provide a more detailed description of the failure(s) you reported that you believe relevant to safety. Also, if available, include copies of repair invoices, letters to the manufacturer, or any other document related to the problem(s) you reported. If a crash or fire occurred, include a copy of the police or fire department report.

It is helpful to be as thorough as possible in your report so that our ability to use your report will be maximized. If you do not have the information, it is not necessary to complete all the boxes. However, it is very difficult to identify the scope of a vehicle problem unless the vehicle identification number (VIN) is known. The VIN is located inside the vehicle on the dashboard adjacent to the left (driver's side) of the windshield pillar and on the drivers' door or the driver's door jam. It may also be listed on a dealer repair invoice or your insurance or registration cards. When reporting a tire problem, the brand name, tire line and complete tire size should be included. Be certain to provide the DOT tire identification number. It is usually located near the rim flange of the tire on either side of the tire.

We do not make your personal information (name, address, phone numbers, etc.) available to the general public. However, if we open an investigation that involves your vehicle, we will provide the manufacturer of your vehicle with a complete copy of your report. The information you provide may assist the manufacturer and NHTSA in determining if a safety-related defect exists.

Any information provided is entirely voluntary. There is no consequence or penalty of any kind if you do not wish to provide it. We seek this information to develop both statistical and investigative evidence that will help identify potential safety related problems in vehicles or vehicle equipment, e.g., tires, child safety seats, jacks, etc.

When completed, please fold and staple or tape the form so that the pre-addressed portion of the form is on the outside. If a larger envelope is used, tape the VOQ form to the larger envelope so that the pre-addressed portion of the form is showing.

If further assistance is needed, please contact the VSH at their toll-free number, 1-888-327-4236.

Thank you for your cooperation.

Sincerely,

Randy Reid

Randy Reid Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosure: VOQ



Check-In Report

VIN #:

FN [REDACTED]

TAG #:

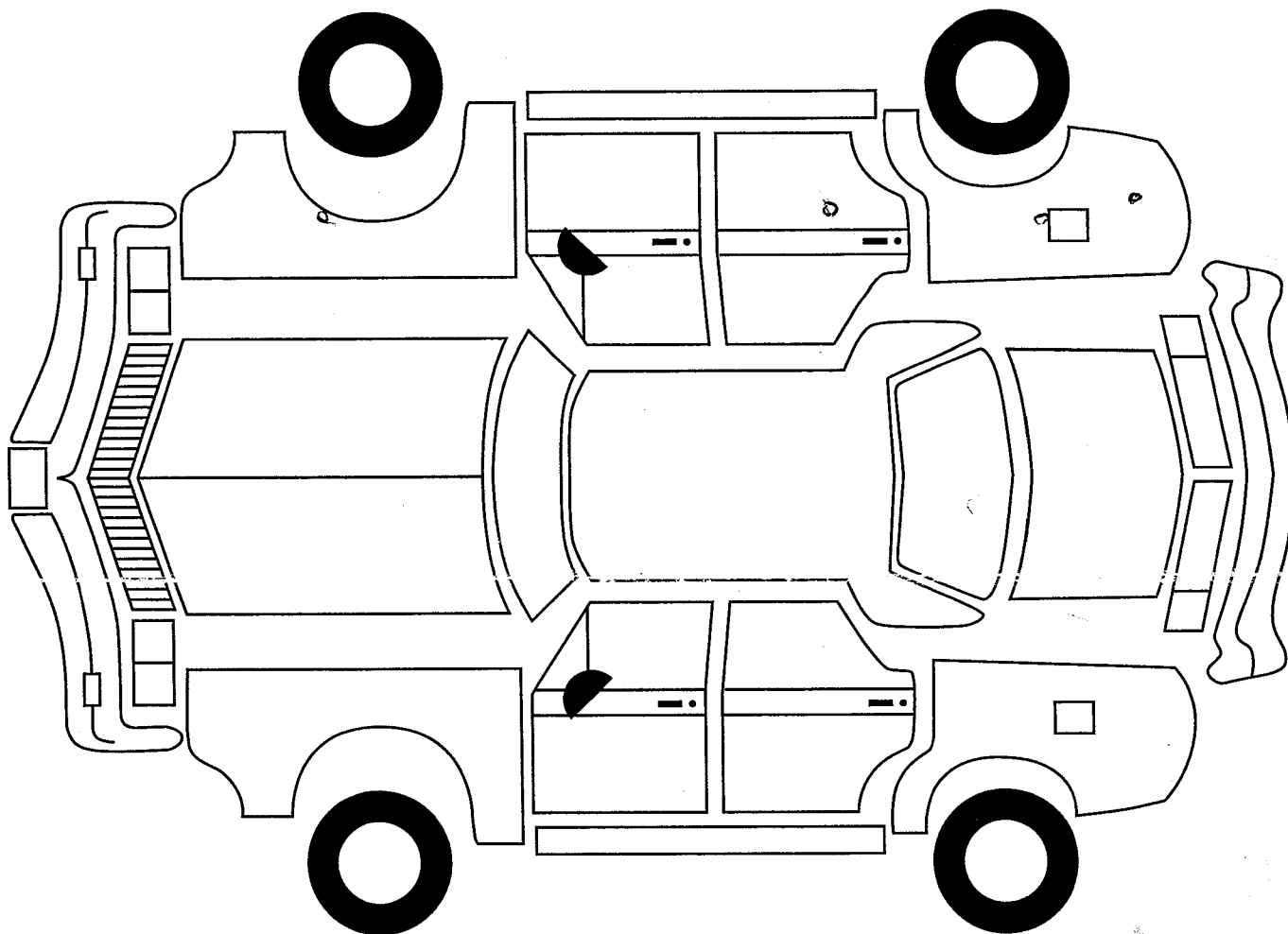
489

MILEAGE:

2549

VALET NAME:

Dom T



COMMENTS:

ROUTE 1 CHRYSLER-DODGE-JEEP-RAM
HOURS; MON.-FRI. 6AM-9PM; SAT. 8AM-4:30PM
(609) 882-1000

I/WE ACKNOWLEDGE ABOVE IDENTIFIED DAMAGE TO/ON MY VEHICLE

Dom T

AUTHORIZED EMPLOYEE

10-5-15

DATE

CUSTOMER SIGNATURE

DATE

FACE PAGE RENTAL AGREEMENT

DEALER INFORMATION			
Name <u>Route 2 USA, COM</u>			
Address <u>2700 BRUNSWICK PIKE</u>			
City <u>LAURENCEVILLE</u>	State <u>MS</u>	Zip <u>38618</u>	
Phone <u>662 882 1000</u>			

CUSTOMER VEHICLE INFORMATION	
License No. <u> </u>	State <u>MS</u>
VIN <u>FN [REDACTED]</u>	
Year/Make/Model/Color <u>15 200 GRAY</u>	

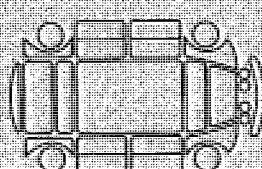
RENTAL VEHICLE INFORMATION			
Date and Time OUT <u>1/13/16 10:45 AM</u> P.M.			
Date and Time IN <u> </u> A.M. P.M.			
Date and Time DUE IN <u> </u> A.M. P.M.			
Vehicle VIN <u>GW [REDACTED]</u>			
Vehicle Description <u>2016 White Cherokee XCP</u>			
License No. <u> </u> State <u>MS</u>			
Mileage IN <u> </u>		FUEL	
Mileage OUT <u>919</u>		OUT <u>F</u>	IN <u>F</u>
Miles Driven <u> </u>		3/4	3/4
Miles Allowed <u> </u>		1/2	1/2
Chargeable Miles <u> </u>		1/4	1/4
		E	E

RATES DO NOT INCLUDE FUEL	RENTAL CHARGES
MILES: <u> </u> @ <u> </u> \$	
DAYS: <u> </u> @ <u> </u> \$	
TOTAL TIME AND MILEAGE CHARGES →	
TAXABLE FUEL GAL. @ \$ <u> </u>	
TAXABLE SUB-TOTAL →	
TAX @ <u> </u> %	
NON-TAXABLE FUEL GAL. @ \$ <u> </u>	
Domestic Security Fee @ \$5/day	
NET DUE CUSTOMER DEPOSIT / REFUND / OTHER	
SUB-TOTAL	
TOTAL CHARGE →	
METHOD OF PAYMENT	REFUNDED
\$ <u> </u> ☐ AMEX	\$ <u> </u>
☐ CHECK ☐ MC	
<u> </u> EXPIRES ☐ VISA	
☐ CASH ☐ OTHER	
☐ CARP VERIFIED	CUSTOMER INITIALS <u> </u>

CUSTOMER INFORMATION			
Customer <u>[REDACTED]</u>			
Home Address <u>[REDACTED]</u>			
City <u>MINNAPOLIS</u>		State <u>MS</u>	Zip <u>[REDACTED]</u>
Driver's License No. <u>[REDACTED]</u>		State <u>MS</u>	Expires <u>11/2/17</u>
Birth Date <u>[REDACTED]</u>		Telephone <u>[REDACTED]</u>	

Additional Driver's Name <u> </u>		Birth Date <u> </u>	
Driver's License No. <u> </u>		State <u> </u>	Expires <u> </u>
Additional Driver's Name <u> </u>		Birth Date <u> </u>	
Driver's License No. <u> </u>		State <u> </u>	Expires <u> </u>

CUSTOMER INSURANCE INFORMATION		
Insurer <u> </u>		Agent <u> </u>
Policy No. <u> </u>		Expiration Date <u> </u>
		Telephone <u> </u>

DAMAGE DESCRIPTION	
Initials <u>DS</u> 	Condition Out: <u> </u> <u>NO DAMAGE</u> Condition In: <u> </u>

NOTICE: New Jersey requires that every child under 8 years of age and weighing less than 80 pounds be transported in the back seat of the Vehicle in a child passenger restraint system or booster seat that meets federal standards. You are responsible for supplying a child safety seat or renting one from us.

By signing below, you agree to the terms and conditions of this Agreement set forth on the Face Page and in the Terms and Conditions; acknowledge that you had an opportunity to read the Agreement before signing; authorize us to process a separate credit/debit card voucher in your name for all Charges, including Tolls and Violations; authorize us to release your billing/rental information to third parties for billing/processing purposes; and agree that binding consideration exists, as further described in Section 2 of the Terms and Conditions of this Agreement.

Customer [REDACTED]
ALL CHARGES SUBJECT TO FINAL AUDIT

Check-In Report

VIN #:

FN [REDACTED]

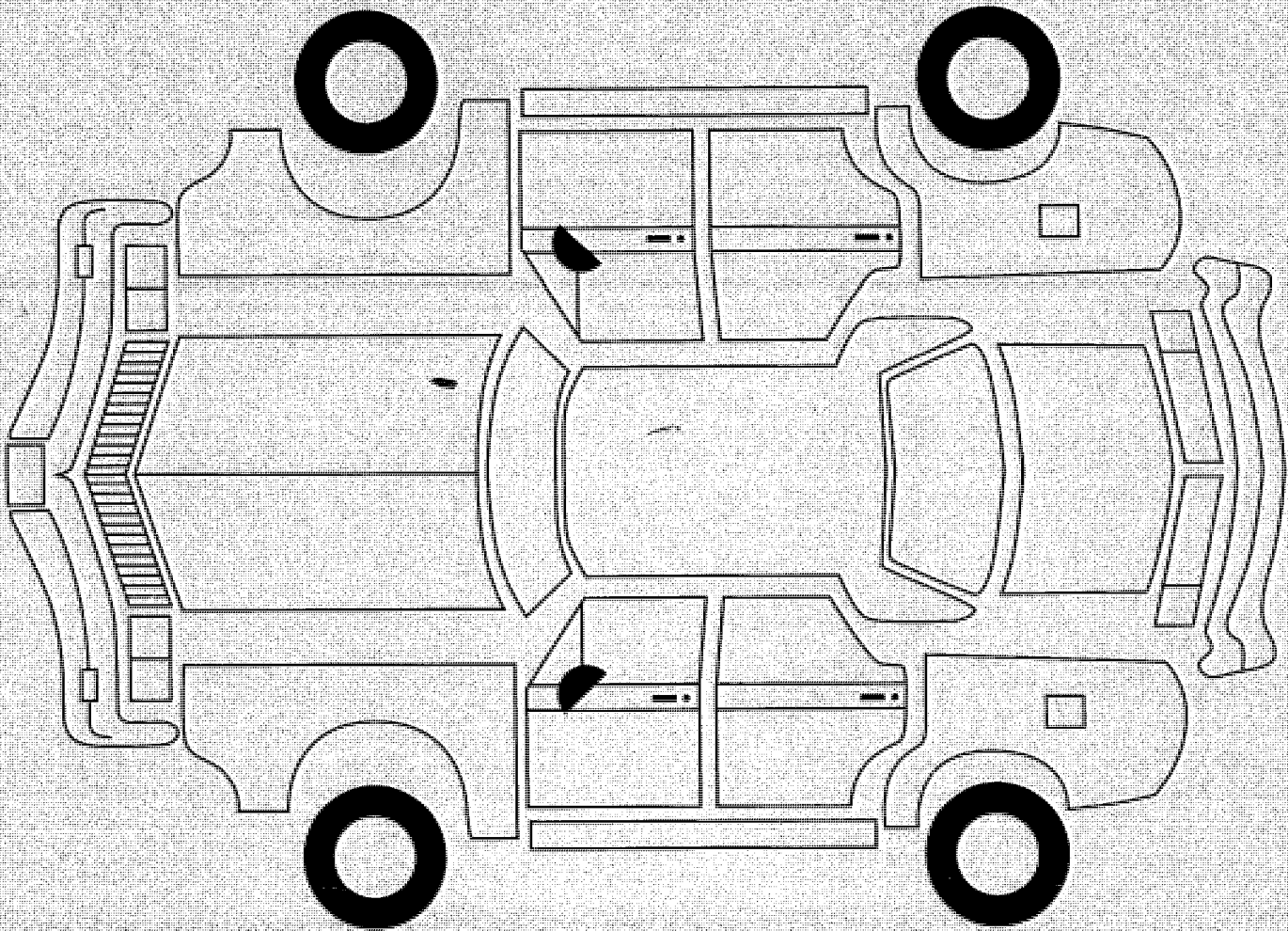
TAG #:

950

VALET NAME: _____

MILEAGE:

22345



COMMENTS: _____

ROUTE 1 CHRYSLER-DODGE-JEEP-RAM
HOURS; MON.-FRI. 6AM-9PM; SAT. 8AM-4:30PM
(609) 882-1000

I/WE ACKNOWLEDGE ABOVE IDENTIFIED DAMAGE TO/ON MY VEHICLE.

[Signature]
AUTHORIZED EMPLOYEE

DATE

[REDACTED]
CUSTOMER SIGNATURE

1/17/17
DATE

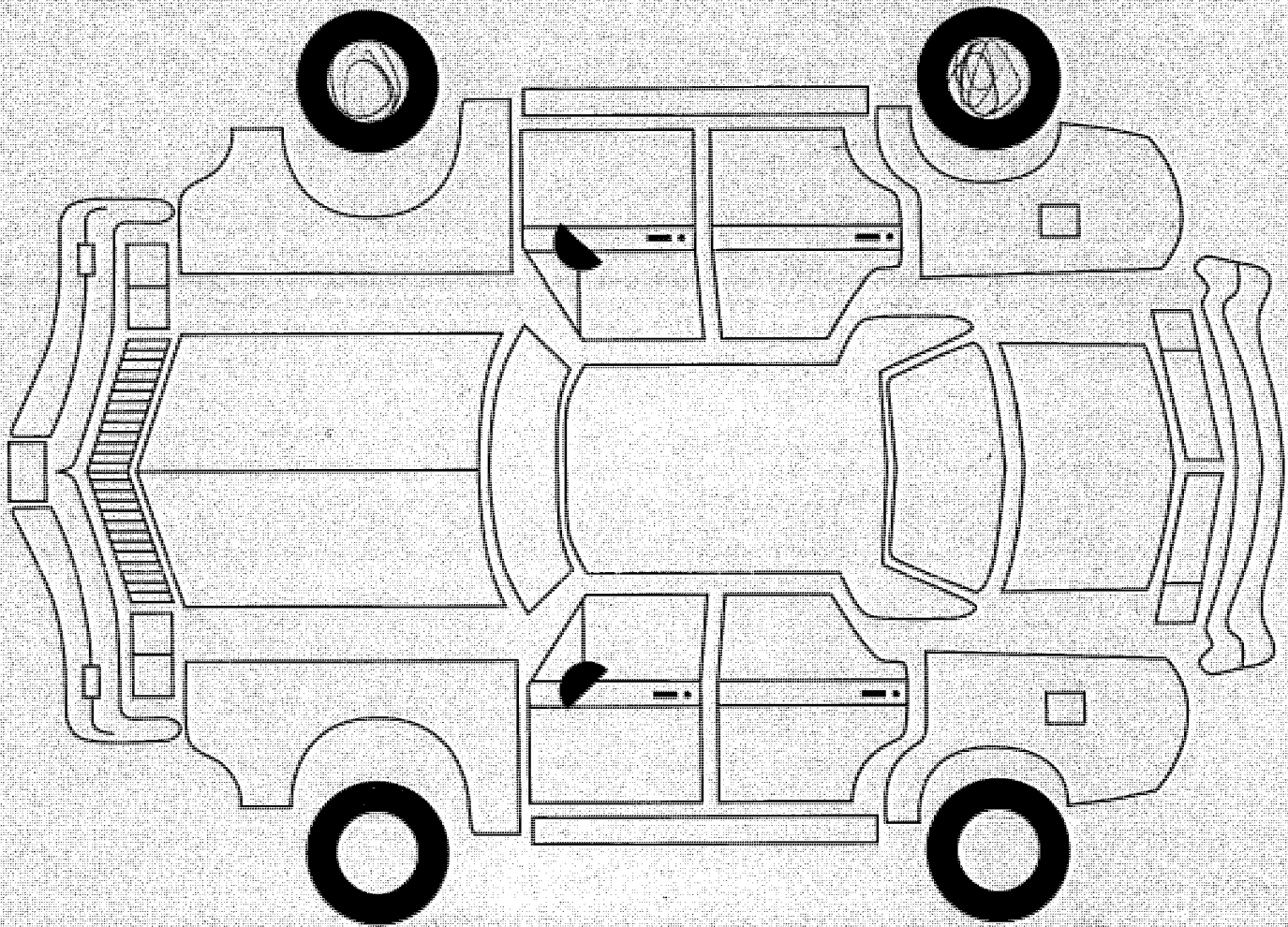
Check-In Report

VIN #: _____

TAG #: 420

MILEAGE: 12412

VALET NAME: Carl



COMMENTS: _____

ROUTE 1 CHRYSLER-DODGE-JEEP-RAM
HOURS; MON.-FRI. 6AM-9PM; SAT. 8AM-4:30PM
(609) 882-1000

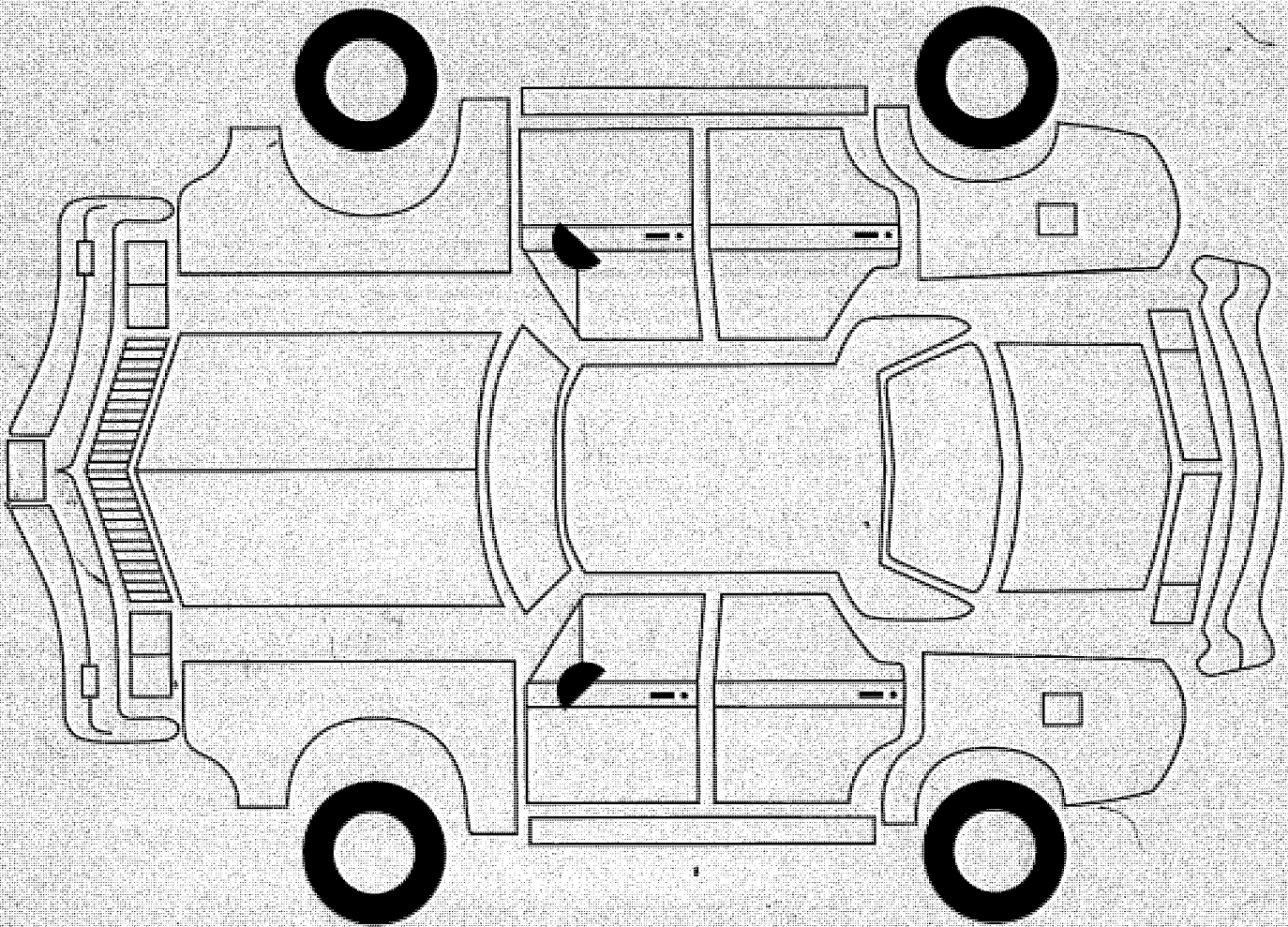
Carl 6/7/16
AUTHORIZED EMPLOYEE DATE

[Redacted Signature] 6/7/16
CUSTOMER SIGNATURE DATE

Check-In Report

VIN #: FN [REDACTED]
TAG #: 675
MILEAGE: 7296

VALET NAME: AG



COMMENTS: _____

ROUTE 1 CHRYSLER-DODGE-JEEP-RAM
HOURS; MON.-FRI. 6AM-9PM; SAT. 8AM-4:30PM
(609) 882-1000

I/WE ACKNOWLEDGE ABOVE IDENTIFIED DAMAGE TO/ON MY VEHICLE.

AUTHORIZED EMPLOYEE _____

DATE _____

CUSTOMER SIGNATURE _____

DATE 1/30/16



2700 US Hwy 1
Lawrenceville, NJ 08648
(609) 882-1000
Fax: (609) 882-5679

SERVICE DEPARTMENT HOURS
6:00 a.m. to 12:00 p.m.
Monday - Friday
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
1/17/17	
Time Received	Time Promised
10:18	1/17 17:00
Current Mileage	Mileage Out
22345	
Estimate of Repairs	Service Advisor / Key Tag #
	meghan dornisch/458

MANVILLE, NJ			Work Phone	Vehicle Identification Number	
				1C3CCCAB2FN	
			Home Phone	Delivery Date	In-Service Date
				8/22/15	8/22/15
Year	Make	Model		Color	License Number
2015	CHRYSLER	200	4DR SDN LIMITED	GRANITE CR	
CHRYSLER SVC CON 60000 or 8/22/21 Ded 0					

Job Number	Description of Work	Code
1.	CUSTOMER STATES CHECK ENGINE LIGHT ON - BEEN ON FOR A FEW DAYS	CS Customer Pay Customer Pay

Job Number	Description of Work	Code
2.	IF NOT WARRANTY \$120.00 PLUS TAX FOR DIAGNOSTIC (WILL APPLY)	DIAG Customer Pay Customer Pay

Job Number	Description of Work	Code
3.	CUSTOMER REQUESTS UPDATES THAT APPLY TO VEHICLE BE PERFORMED.	UPDATE WARR-CHRYSLER WARR-CHRYSLER

Job Number	Description of Work	Code
4.	WASH	WASH Internal

Job Number	Description of Work	Code
5.	CUSTOMER STATES VEHICLE FEELS LIKE IT JUMPS WHILE DRIVING PLEASE CHECK	CS Customer Pay

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS MADE

"I hereby authorize the repair work above to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES.

Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

X

CUSTOMER #:



FULLERTON

FORD · CHRYSLER · JEEP · DODGE · RAM

FIAT · ALFA ROMEO

ROUTE 22 EAST · P.O. BOX 718
SOMERVILLE, NEW JERSEY 08876
TELEPHONE (908) 722-2500

INVOICE

PAGE 1

MANVILLE, NJ

HOME: [REDACTED] CONT: [REDACTED]

BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 255 KATHLEEN BERNSTEIN

DOB:

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	15	DAIMLER CHRYSLER 200	1C3CCCAB2FN		9415 9397/9397	T412	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
24AUG15 IS							
24AUG15 DD		24AUG2018	17:00 15MAR16		0.00	CASH	19MAR16

R.O. OPENED	READY	OPTIONS	DLP	ENG	4 Liter
08:51 15MAR16	19:29 19MAR16	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUSTOMER STATES THERE IS A NOISE FRONT RIGHT FRONT WHEN TURNING
CAUSE: E

SS STEERING AND SUSPENSION

341 W 0.00

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

9397 COULD NOT VERIFY CUSTOMER CONCERN. ALL SUSPENSION COMPONENTS

INSPECTED. NO PROBLEMS FOUND

B CUSTOMER STATES THE VEHICLE BUCKS WHEN DRIVING IN TRAFFIC

02 TRANS DIAG

341 W 0.00

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

9397 TEST DROVE VEHICLE SEVERAL TIMES. TRANSMISSION OPERATING AS

DESIGNED

C CUSTOMER STATES THE VEHICLE HAS SHUT OFF INTERMITTANTLY WHEN DRIVING

AT SLOW SPEEDS

01 ENGINE DIAG

341 W 0.00

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

9397 NO CODES IN SYSTEM. COULD NOT VERIFY CUSTOMER CONCERN AT THIS

TIME

D LOANER

BT BODY AND TRIM

341 W 0.00

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

FORD
Parts (908) 722-2502
Service (908) 722-2501

CHRYSLER/JEEP/DODGE
Parts (908) 722-2503
Service (908) 722-2560

PAYMENT TERMS: STRICTLY CASH UNLESS prior arrangements made.

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00



2700 US Hwy 1
Lawrenceville, NJ 08648
(609) 882-1000
Fax: (609) 882-5679

SERVICE DEPARTMENT HOURS
6:00 a.m. to 12:00 p.m.
Monday - Friday
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
6/07/16	
R/O Close Date	Status
6/07/16	Pre-Invoice
Mileage In	Mileage Out
12412	12413
Service Advisor / Tag #	
carlton cartwri/420	
Vehicle Identification Number	
1C3CCCAB2FN	
Delivery Date	In-Service Date
8/22/15	8/22/15
Color	License Number
GRANITE CR	

MANVILLE, NJ			Work Phone	
			Home Phone	
Year	Make	Model	Body	
2015	CHRYSLER	200	4DR SDN LIMITED	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Email: [REDACTED]	
#1 - UPDATE: CUSTOMER REQUESTS UPDATES THAT APPLY TOVEHICLE BE PERFORMED. Work performed by BARBARA DUDYCZ (527) performed update or updates EPB 08-038-16 HVAC 24-008-16	Warranty
#2 - LOF: CHANGE OIL AND FILTER Work performed by DAMIAN CARABAJO (818) Installed 4892339AA :FILTER: ENGINE OIL Installed 68152004PA :OIL: 0W20 PERFORMED OIL AND FILTER CHANGE.	Internal Internal Internal
#3 - MULTI: CUSTOMER REQUESTS MULTI POINT INSPECTION Work performed by DAMIAN CARABAJO (818) PERFORMED MULTI-POINT INSPECTION. Sub Total: .00	
#4 - CS: CUSTOMER STATES VEHICLE JUMPS WHEN ACCELERATING LIGHTLY Work performed by BARBARA DUDYCZ (527) SEE LINE 1 Sub Total: .00	
#5 * WASH: WASH ADDED OPERATION Work performed by BLANK (99) Work performed by 1057117 :	Internal Internal

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X



2700 US Hwy 1
Lawrenceville, NJ 08648
(609) 882-1000
Fax: (609) 882-5679

SERVICE DEPARTMENT HOURS
6:00 a.m. to 12:00 p.m.
Monday - Friday
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
6/07/16	
R/O Close Date	Status
6/07/16	Pre-Invoice
Mileage In	Mileage Out
12412	12413
Service Advisor / Tag #	
carlton cartwri/420	
Vehicle Identification Number	
1C3CCCAB2FN	
Delivery Date	In-Service Date
8/22/15	8/22/15
Color	License Number
GRANITE CR	

MANVILLE, NJ

Year	Make	Model	Body
2015	CHRYSLER	200	4DR SDN LIMITED

DESCRIPTION OF SERVICE AND PARTS

AMOUNT

car wash completed

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00



2700 US Hwy 1
Lawrenceville, NJ 08648
(609) 882-1000
Fax: (609) 882-5679

SERVICE DEPARTMENT HOURS
6:00 a.m. to 12:00 p.m.
Monday - Friday
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
1/30/16	
R/O Close Date	Status
2/05/16	Pre-Invoice
Mileage In	Mileage Out
7296	7343
Service Advisor / Tag #	
carlton cartwri/675	
Vehicle Identification Number	
1C3CCCAB2FN	
Delivery Date	In-Service Date
8/22/15	8/22/15
Color	License Number
GRANITE CR	

[Redacted]

MANVILLE, NJ [Redacted]

Work Phone

Home Phone

Year	Make	Model	Body	Color	License Number
2015	CHRYSLER	200	4DR SDN LIMITED	GRANITE CR	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Email: [Redacted]	
#1 - CS: CUSTOMER STATES SITTING AT LIGHT TOOK FOOT OFF BRAKE AND CAR ACCEL ERATED Work performed by greg viola (975) ROAD TEST VEHICLE 50 MILES UNABLE TO DUPLICATE CUSTOMER S CONCERN. NO REPAIR ATTEMPTED	Warranty
#2 - CS: CUSTOMER STATES DRIVING ON HIGHWAY STARTED LANE CHANGE AND VEHICLE JUMPED FORWARD Work performed by greg viola (975) ROAD TEST VEHICLE 50 MILES UNABLE TO DUPLICATE CUSTOMER S CONCERN Sub Total: .00	
#3 - MULTI: CUSTOMER REQUESTS MULTI POINT INSPECTION Work performed by greg viola (975) PERFORMED MULTI-POINT INSPECTION. Sub Total: .00	
#4 - DIAG: IF NOT WARRANTY \$115.00 PLUS TAX FOR DIAGNOSTIC(WILL APPLY) Work performed by greg viola (975) Sub Total: .00	
#5 - CS: CUSTOMER STATES UPDATES	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X



2700 US Hwy 1
Lawrenceville, NJ 08648
(609) 882-1000
Fax: (609) 882-5679

SERVICE DEPARTMENT HOURS
6:00 a.m. to 12:00 p.m.
Monday - Friday
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
1/30/16	
R/O Close Date	Status
2/05/16	Pre-Invoice
Mileage In	Mileage Out
7296	7343
Service Advisor / Tag #	
carlton cartwri/675	
Vehicle Identification Number	
1C3CCCAB2FN	
Delivery Date	In-Service Date
8/22/15	8/22/15
Color	License Number
GRANITE CR	

MANVILLE, NJ			Work Phone	
			Home Phone	
Year	Make	Model	Body	
2015	CHRYSLER	200	4DR SDN LIMITED	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Work performed by greg viola (975) NO UPDATES AVAILABLE AT THIS TIME Sub Total: .00	
#6 - CS: CUSTOMER STATES INSTALL FRONT LICENSE PLATE BRACKET ON BACK ORDER SINCE VEHICLE WAS NEW Work performed by greg viola (975) INSTALLED FRONT LICENSE PLATE BRAKET Sub Total: .00	
#7 * ROUTE1: ROUTE 1 LOANER ADDED OPERATION Work performed by BLANK (99) LOANER 7 DAYS	Warranty
NO CHARGE FEB 06 2016 Route1usa.com	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

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SERVICE DEPARTMENT HOURS
6:00 a.m. to 12:00 p.m.
Monday - Friday
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
11/20/15	
R/O Close Date	Status
12/21/15	Pre-Invoice
Mileage In	Mileage Out
5396	5440
Service Advisor / Tag #	
carlton cartwri/705	
Vehicle Identification Number	
1C3CCCAB2FN	
Delivery Date	In-Service Date
8/22/15	8/22/15
Color	License Number
GRANITE CR	

MANVILLE, NJ

Year	Make	Model	Body
2015	CHRYSLER	200	4DR SDN LIMITED

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Sub Total: .00	
#3 - MULTI: CUSTOMER REQUESTS MULTI POINT INSPECTION Work performed by greg viola (975) PERFORMED MULTI-POINT INSPECTION. Sub Total: .00	
#4 - DIAG: IF NOT WARRANTY \$115.00 PLUS TAX FOR DIAGNOSTIC(WILL APPLY) Work performed by greg viola (975) Sub Total: .00	
#5 - ROUTE1: ROUTE 1 LOANER Work performed by BLANK (99) Work performed by ROUT002 : RENTAL 32 DAYS	Warranty Warranty
#6 - CS: CUSTOMER STATES HARSH SHIFT FROM 1ST TO 2ND GEAR Work performed by greg viola (975) Caused by SOFTWARE UPDATE NEEDED FLASHED PCM TO LATEST UPDATE	Warranty
#7 * CS: CUSTOMER STATES ADDED OPERATION LOW ON FUEL Caused by LOW ON FUEL	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

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LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

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Monday - Friday
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
11/20/15	
R/O Close Date	Status
12/21/15	Pre-Invoice
Mileage In	Mileage Out
5396	5440
Service Advisor / Tag #	
carlton cartwri/705	
Vehicle Identification Number	
1C3CCCAB2FN	
Delivery Date	In-Service Date
8/22/15	8/22/15
Color	License Number
GRANITE CR	

MANVILLE, NJ

Year	Make	Model	Body		
2015	CHRYSLER	200	4DR SDN LIMITED	GRANITE CR	

DESCRIPTION OF SERVICE AND PARTS		AMOUNT
Work performed by BLANK (99)		Internal
Work performed by WAWA001 : 058201		Internal
REFUELED		
#8 * WASH: WASH		
ADDED OPERATION		
Work performed by BLANK (99)		Internal
Work performed by 1057117 :		Internal
car wash completed		
NO CHARGE DEC 23 2015 Route1usa.com		
TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."		
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NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.		
X		
© 2012 DEALERTRACK SYSTEMS, Inc. - Dealership Application Group (800) 945-1028		
		LABOR .00
		PARTS .00
		DEDUCTIBLE .00
		SUBLET .00
		SHOP SUPPLIES .00
		HAZARDOUS MATERIALS .00
		SALES TAX OR TAX I.D. .00
		SPECIAL ORDER DEPOSIT .00
		DISCOUNTS .00
		TOTAL DUE .00

RENTAL AGREEMENT

RENTER (PRINT) [REDACTED]		REPLACEMENT CAR NO. ① [REDACTED]		ORIG. CAR NO. [REDACTED]							
HOME ADDRESS [REDACTED]		MAKE-MODEL-YEAR-COLOR DODGE CARGA white		MAKE-MODEL-YEAR-COLOR Chrys 200 15 BLUE							
CITY MANVILLE STATE NJ ZIP CODE [REDACTED]		LICENSE NUMBER [REDACTED]		LICENSE NUMBER [REDACTED]							
DRIVER [REDACTED] EXP. DATE 11/30/17		ODOMETER IN 3004		ODOMETER IN 5396							
BIRTH DATE [REDACTED] SOCIAL SECURITY NO. [REDACTED]		ODOMETER OUT 956		ODOMETER OUT 5440							
LOCAL CONTACT ADDRESS PHONE [REDACTED]		MILES DRIVEN [REDACTED]		DATE AND TIME IN 12/23/15 4:30 P.M.							
EMPLOYER PHONE [REDACTED]		MILES ALLOWED [REDACTED]		DATE AND TIME OUT 11/20/16 7:00 A.M.							
EMPLOYER'S ADDRESS [REDACTED]		CHARGEABLE MILES [REDACTED]		DATE DUE [REDACTED] EXPIRATION OF AGREEMENT [REDACTED] A.M. P.M.							
CITY STATE ZIP REFERRED BY [REDACTED]											
I will not under any circumstances surrender the use of the rented vehicle to any person other than those listed below or in Paragraph 1 of the back of this Agreement. Operation of the vehicle by any driver in violation of Paragraph 2 is prohibited. If none, print NONE across this section. EACH ADDITIONAL DRIVER \$5.00 PER DAY EXCEPT SPOUSE. <table border="1"><tr><td>ADDITIONAL DRIVER</td><td>DRIVER'S LICENSE</td><td>AGE</td></tr><tr><td>ADDITIONAL DRIVER</td><td>DRIVER'S LICENSE</td><td>AGE</td></tr></table>						ADDITIONAL DRIVER	DRIVER'S LICENSE	AGE	ADDITIONAL DRIVER	DRIVER'S LICENSE	AGE
ADDITIONAL DRIVER	DRIVER'S LICENSE	AGE									
ADDITIONAL DRIVER	DRIVER'S LICENSE	AGE									
RENTER'S INITIALS DECLINES X ②		PHYSICAL DAMAGE WAIVER RATE \$ _____ PER DAY \$ _____ PER WEEK By my initials, I accept or decline Physical Damage Waiver at the rates listed above. If I decline to purchase the Waiver, I accept full responsibility for loss by collision or Physical damage, regardless of cause up to \$ FULL VALUE per occurrence, which may be charged to my credit card shown below. Accepting reduces my responsibility to \$ _____ per occurrence, which may be charged to my credit card shown below. PHYSICAL DAMAGE WAIVER IS NOT INSURANCE		RENTER'S INITIALS ACCEPTS X							
RENTER'S INITIALS DECLINES X ②		INFANT SAFETY SEAT RENTAL By my initials, I accept or decline the rental of an infant safety seat. I understand and acknowledge that the laws of the state of New Jersey require persons operating motor vehicles must secure any child under 8 years old who weighs less than 80 pounds in an appropriate child passenger restraint system in a rear seat. RATE \$ _____ PER DAY \$ _____ PER WEEK		RENTER'S INITIALS ACCEPTS X							
CUSTOMER ACKNOWLEDGES THAT SMOKING IS PROHIBITED IN RENTAL VEHICLES. X [REDACTED]											
VEHICLE CONDITION (AS NOTED ON SEPARATE FORM)											
OUT NO DAMAGE											
IN NO DAMAGE											
24 HOUR ROADSIDE ASSISTANCE: (800) 521-2779 OFF-ROAD USE IS PROHIBITED! While this vehicle is equipped with Driver, and Passenger air bags, the laws of the state of NJ require that front seat occupants MUST wear seat belts. Please do not allow children in front seat.											
CREDIT AUTH. NO.		DATE	TIME	AMOUNT	AUTHORIZED BY:						
FUEL OUT 1/2		FUEL IN 1/2	RENTAL WILL BE PAID BY: WARRINGTON								
RETURN WITH SAME AMOUNT OF FUEL CUSTOMER BUYS OWN GAS NO REFUNDS OR CREDITS											
CHECKED OUT BY: CARL C.		CHECKED IN BY: [REDACTED]									

Check-In Report

VIN #:

FN

TAG #:

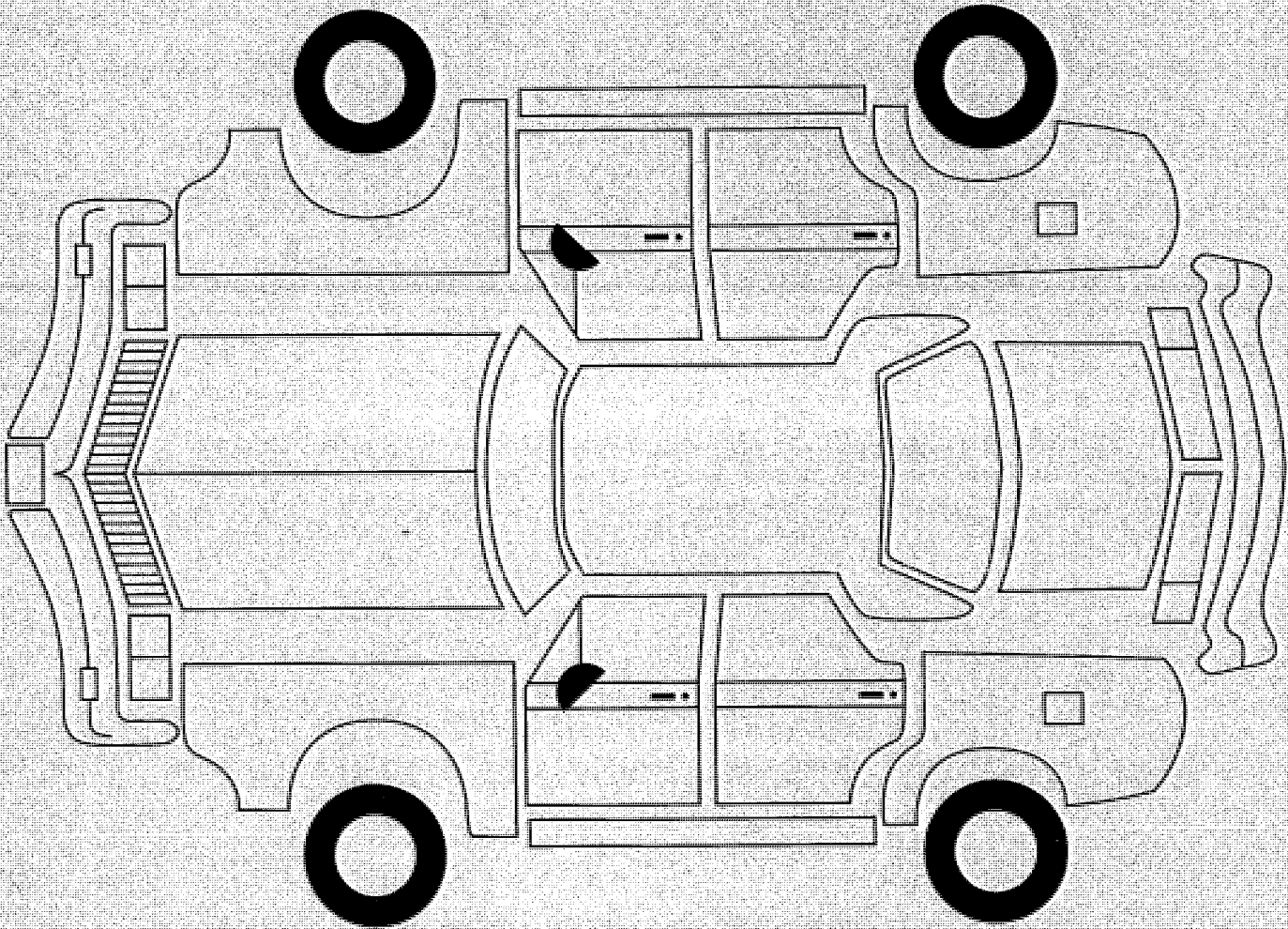
1896

MILEAGE:

6690

VALET NAME:

CS



COMMENTS:

ROUTE 1 CHRYSLER-DODGE-JEEP-RAM
HOURS; MON.-FRI. 6AM-9PM; SAT. 8AM-4:30PM
(609) 882-1000

I/WE ACKNOWLEDGE ABOVE IDENTIFIED DAMAGE TO (ON MY VEHICLE)

AUTHORIZED EMPLOYEE

DATE

CUSTOMER SIGNATURE

DATE



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SERVICE DEPARTMENT HOURS
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Monday - Friday
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
10/21/15	
R/O Close Date	Status
10/22/15	Reprint
Mileage In	Mileage Out
3433	3434
Service Advisor / Tag #	
carlton cartwri/1358	
Vehicle Identification Number	
1C3CCCAB2FN	
Delivery Date	In-Service Date
8/22/15	8/22/15
Color	License Number
GRANITE CR	

[REDACTED]			Work Phone	[REDACTED]	
MANVILLE, NJ [REDACTED]			Home Phone	[REDACTED]	
Year	Make	Model	Body	Color	License Number
2015	CHRYSLER	200	4DR SDN LIMITED	GRANITE CR	

DESCRIPTION OF SERVICE AND PARTS				AMOUNT
Email: [REDACTED]				
#1 - MR CS: CUSTOMER STATES RETURNING FOR INSPECTION OF OIL CONSUMPTION Caused by OIL CONSUMPTION TEST Work performed by Ramraj Shivdayal(012) VEHICLE CONSUMED JUST UNDER A 1/2 QUART OF OIL IN 844 MILES WHICH IS CONSISTENT WITH THE NORMAL OPERATING CHARACTERISTICS OF THIS VEHICLE				Internal
#2 - MR CS: CUSTOMER STATES CAR JUMPS WHILE DRIVING Work performed by Ramraj Shivdayal(012) CHECKED FOR CODES NO CODES PRESENT, CHECKED FOR TS B FOR CUSTOMER CONCERN NONE PRESENT. ROAD TEST TO DUPLICATE/VERIFY CONCERN, COULD NOT DUPLICATE OR VERIFY CONCERN AT THIS TIME				Internal
#3 * MR CS: CUSTOMER STATES ADDED OPERATION REQUESTS ODOMETER CHECK FOR ACCURACY Work performed by Ramraj Shivdayal(012) ROAD TEST TO CHECK FOR ODOMETER ACCURACY ODOMETER AND SPEEDOMETER ACCURATE TO 1/10 OF A MILE				Internal
TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto." DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.				LABOR .00
				PARTS .00
				DEDUCTIBLE .00
				SUBLET .00
				SHOP SUPPLIES .00
				HAZARDOUS MATERIALS .00
				SALES TAX OR TAX I.D. .00
				SPECIAL ORDER DEPOSIT .00
				DISCOUNTS .00
				TOTAL DUE .00
NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.				
X				



2700 US Hwy 1
Lawrenceville, NJ 08648
(609) 882-1000
Fax: (609) 882-5679

SERVICE DEPARTMENT HOURS
6:00 a.m. to 12:00 p.m.
Monday - Friday
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
1/13/16	
R/O Close Date	Status
1/18/16	Reprint
Mileage In	Mileage Out
6990	6992
Service Advisor / Tag #	
carlton cartwri/1896	
Vehicle Identification Number	
1C3CCCAB2FN	
Delivery Date	In-Service Date
8/22/15	8/22/15
Color	License Number
GRANITE CR	

MANVILLE, NJ			Work Phone	
			Home Phone	
Year	Make	Model	Body	
2015	CHRYSLER	200	4DR SDN LIMITED	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Email:	
#1 - MR CS: CUSTOMER STATES RUBBING NOISE WHEN BACKING UP AND WHEEL TURNED TO THE RIGHT Caused by WHEEL WELL LOOSE Work performed by greg viola(975) Sub Total: Labor: .00 Parts: .00 Total: .00 RESECURED WHEEL WELL	
#2 - MR CS: CUSTOMER STATES RESET MAINTNENANCE REMINDER Work performed by greg viola(975) Sub Total: Labor: .00 Parts: .00 Total: .00 RESET MAINTENANCE REMINDER	
#3 - MR CS: CUSTOMER STATES PUT IN OIL CHANGE STICKER WITH MILEAGE OF 10396 Work performed by greg viola(975) Sub Total: Labor: .00 Parts: .00 Total: .00 INSTALLED STICKER	
#4 - MR MULTI: CUSTOMER REQUESTS MULTI POINT INSPECTION Work performed by greg viola(975) Sub Total: Labor: .00 Parts: .00 Total: .00 PERFORMED MULTI-POINT INSPECTION.	
#5 * MR ROUTE1: ROUTE 1 LOANER	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

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LABOR

PARTS

DEDUCTIBLE

SUBLET

SHOP SUPPLIES

HAZARDOUS MATERIALS

SALES TAX OR TAX I.D.

SPECIAL ORDER DEPOSIT

DISCOUNTS

TOTAL DUE

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X



2700 US Hwy 1
Lawrenceville, NJ 08648
(609) 882-1000
Fax: (609) 882-5679

SERVICE DEPARTMENT HOURS

6:00 a.m. to 12:00 p.m.
Monday - Friday
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
1/13/16	
R/O Close Date	Status
1/15/16	Pre-Invoice
Mileage In	Mileage Out
6990	6992
Service Advisor / Tag #	
carlton cartwri/1896	
Vehicle Identification Number	
1C3CCCAB2FN	
Delivery Date	In-Service Date
8/22/15	8/22/15
Color	License Number
GRANITE CR	

MANVILLE, NJ			Work Phone	
			Home Phone	
Year	Make	Model	Body	
2015	CHRYSLER	200	4DR SDN LIMITED	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Email: [REDACTED]	
#1 - CS: CUSTOMER STATES RUBBING NOISE WHEN BACKING UP AND WHEEL TURNED TO THE RIGHT Caused by WHEEL WELL LOOSE Work performed by greg viola (975) RESECURED WHEEL WELL Sub Total: .00	
#2 - CS: CUSTOMER STATES RESET MAINTNENANCE REMINDER Work performed by greg viola (975) RESET MAINTENANCE REMINDER Sub Total: .00	
#3 - CS: CUSTOMER STATES PUT IN OIL CHANGE STICKER WITH MILEAGE OF 10396 Work performed by greg viola (975) INSTALLED STICKER Sub Total: .00	
#4 - MULTI: CUSTOMER REQUESTS MULTI POINT INSPECTION Work performed by greg viola (975) PERFORMED MULTI-POINT INSPECTION. Sub Total: .00	
NO CHARGE JAN 16 2016	
TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."	
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NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.	
X	
LABOR	Route 1 usa .00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00



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Monday - Friday
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
1/13/16	
R/O Close Date	Status
1/18/16	Reprint
Mileage In	Mileage Out
6990	6992
Service Advisor / Tag #	
carlton cartwri/1896	
Vehicle Identification Number	
1C3CCCAB2FN	
Delivery Date	In-Service Date
8/22/15	8/22/15
Color	License Number
GRANITE CR	

MANVILLE, NJ			Work Phone	
			Home Phone	
Year	Make	Model	Body	
2015	CHRYSLER	200	4DR SDN LIMITED	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
ADDED OPERATION Work performed by BLANK(99) 3 DAYS LOANER	
TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."	
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NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.	
X	
© 2012 DEALERTRACK SYSTEMS, Inc. - Dealership Application Group (800) 945-1028	
LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00



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Monday - Friday
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
1/13/16	
Time Received	Time Promised
10:19	1/13 17:00
Current Mileage	Mileage Out
6990	
Estimate of Repairs	Service Advisor / Key Tag #
	carlton cartwri/1896

MANVILLE, NJ			Work Phone		Vehicle Identification Number	
					1C3CCCAB2FN	
			Home Phone		Delivery Date	In-Service Date
					8/22/15	8/22/15
Year	Make	Model	Body	Color	License Number	
2015	CHRYSLER	200	4DR SDN LIMITED	GRANITE CR		
MOPAR VEHICLE PROTECTION 60000 or 8/22/21 Ded 100						

Job Number	Description of Work	Code
1.	CUSTOMER STATES RUBBING NOISE WHEN BACKING UP AND WHEEL TURNED TO THE RIGHT	CS WARR-CHRYSLER

Job Number	Description of Work	Code
2.	CUSTOMER STATES RESET MAINTNENANCE REMINDER	CS Customer Pay Customer Pay

Job Number	Description of Work	Code
3.	CUSTOMER STATES PUT IN OIL CHANGE STICKER WITH MILEAGE OF 10396	CS Customer Pay Customer Pay

Job Number	Description of Work	Code
4.	CUSTOMER REQUESTS MULTI POINT INSPECTION	MULTI Customer Pay

Job Number	Description of Work	Code
5.		

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS MADE

"I hereby authorize the repair work above to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

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2700 US Hwy 1
Lawrenceville, NJ 08648
(609) 882-1000
Fax: (609) 882-5679

SERVICE DEPARTMENT HOURS
6:00 a.m. to 12:00 p.m.
Monday - Friday
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
11/20/15	
R/O Close Date	Status
12/21/15	Pre-Invoice
Mileage In	Mileage Out
5396	5440
Service Advisor / Tag #	
carlton cartwri/705	
Vehicle Identification Number	
1C3CCCAB2FN	
Delivery Date	In-Service Date
8/22/15	8/22/15
Color	License Number
GRANITE CR	

MANVILLE, NJ

Year	Make	Model	Body	
2015	CHRYSLER	200	4DR SDN LIMITED	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Email: [REDACTED]	
#1 - CS: CUSTOMER STATES VEHICLE STALLED THREE TIMES WHILE DRIVING 1ST 25MPH 2ND 10MPH 3RD 15 MPH Caused by EXCESSIVE OIL CONSUMPTION Work performed by greg viola (975) Work performed by greg viola (975) Installed 68152004PA :OIL: 0W20 Qty: 3 Installed 68163848AB :ANTIFREEZ: COOLANT Qty: 1 Installed 68104494AA :COOLANT: COOLANT Qty: 1 Installed 68292300AA :ENGINE: LONG BLOCK Qty: 1 Installed 4627326AD :GASKET: INTAKE MANIFOLD Qty: 4 Installed 5047499AA :GASKET: EXHAUST MANIFOLD Qty: 1 VERIFIED CONCERN BY PERFORMING OIL CONSUMPTION TEST (SEE RO# 6023120) VEHICLE CAME IN 4 QUARTS LOW. CONTACTED STAR PERFORMED RECOMMENDED DIAG INCL. COMPRESSION TEST #4 CYL 50 PSI LOWER THAN NORMAL. WET COMPRESSION TEST GAIN OF 60 PSI INDICATING PISTON CONCERN. INSTALLED LONG BLOCK AUTH BY PSC. TOPPED OFF COOLANT ROAD TEST REFUELED WASHED. VEHICLE REPAIRED	Warranty Warranty Warranty Warranty Warranty Warranty Warranty
#2 - CS: CUSTOMER STATES BEEPING STARTS WHEN TURNING CORNERS STOPS WHEN TURN COMPLETE Work performed by greg viola (975) SEE LINE 1	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

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LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X



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Lawrenceville, NJ 08648
(609) 882-1000
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SERVICE DEPARTMENT HOURS
6:00 a.m. to 12:00 p.m.
Monday - Friday
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
10/05/15	
R/O Close Date	Status
10/14/15	Reprint
Mileage In	Mileage Out
2549	2550
Service Advisor / Tag #	
carlton cartwri/489	
Vehicle Identification Number	
1C3CCCAB2FN	
Delivery Date	In-Service Date
8/22/15	8/22/15
Color	License Number
GRANITE CR	
MOPAR VEHICLE PROTECTION Exp: 60000 or 8/22/21 Ded: 100 Plan: WA660N	

MANVILLE, NJ			Work Phone	
			Home Phone	
Year	Make	Model	Body	
2015	CHRYSLER	200	4DR SDN LIMITED	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Email: [REDACTED]	
#1 - MR CS: CUSTOMER STATES CUST STATES WHILE DRIVING VEHICLE STALLED AND STOP ONCE AT 15 MPH AND AGAIN AT 35 MPH VEHICLE WILL NO T START FOR 1-2 MIN Caused by LOW OIL PRESSURE DUE TO LOW OIL LEVEL UC OI LEAK Corrected by 08170203: (UC) Work performed by Ramraj Shivdayal(012) Work performed by greg viola(975) Corrected by 85410000: Work performed by Ramraj Shivdayal(012) Installed 68152004PA :OIL: 0W20 VERIFIED STALLING CONCERN. OIL LEVEL LOW CAUSING O IL PRESSURE TO DROP CAUSING ENGINE TO STALL. REMOV ED SPARK PLUGS TO PERFORM CYLNDER BORE INSPECTION AS PER STAR TECH NOTHING ABNORMAL SEEN. REFILL ENGINE WITH OIL AND SEAL SYSTEM CUSTOMER TO RETURN IN 750 MILES FOR CONSUMPTION TEST.	Warranty Warranty Warranty Warranty Qty: 4
#2 - MR CS: CUSTOMER STATES LOW OIL LIGHT BLINKS WHEN TURNING OIL LIFE WAS 65% TWO DAYS AGO AND NOW ITS AT 100% Caused by LOW OIL PRESSURE Work performed by Ramraj Shivdayal(012) SEE LINE 1	Warranty

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

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LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

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(609) 882-1000
Fax: (609) 882-5679

SERVICE DEPARTMENT HOURS
6:00 a.m. to 12:00 p.m.
Monday - Friday
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
10/05/15	
R/O Close Date	Status
10/14/15	Reprint
Mileage In	Mileage Out
2549	2550

Service Advisor / Tag #
carlton cartwri/489

MANVILLE, NJ			Work Phone	Vehicle Identification Number	
			Home Phone	1C3CCCAB2FN	
Year	Make	Model	Body	Delivery Date	In-Service Date
2015	CHRYSLER	200	4DR SDN LIMITED	8/22/15	8/22/15
			Color	License Number	
			GRANITE CR		
MOPAR VEHICLE PROTECTION Exp: 60000 or 8/22/21 Ded: 100 Plan:					

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
#3 - MR CS: CUSTOMER STATES VEHICLE WILL NOT ACCELERATE SMOOTHLY SURGES INSTEAD INTERMITTENT Caused by LOW OIL PRESSURE Work performed by Ramraj Shivdayal(012) Sub Total: Labor: .00 Parts: .00 Total: .00 SEE LINE 1	
#4 - MR CS: CUSTOMER STATES VEHICLE RECENTLY STARTING BEEPING WHEN TURNING INTERMITTENTLY Caused by LOW OIL PRESSURE Work performed by Ramraj Shivdayal(012) Sub Total: Labor: .00 Parts: .00 Total: .00 SEE LINE 1	
#5 - MR DIAG: IF NOT WARRANTY \$115.00 PLUS TAX FOR DIAGNOSTIC Work performed by Ramraj Shivdayal(012) Sub Total: Labor: .00 Parts: .00 Total: .00	
#6 - MR MULTI: CUSTOMER REQUESTS MULTI POINT INSPECTION Work performed by Ramraj Shivdayal(012) Sub Total: Labor: .00 Parts: .00 Total: .00 PERFORMED MULTI-POINT INSPECTION.	
#7 * MR RENTAL: RENTAL	

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LABOR

PARTS

DEDUCTIBLE

SUBLET

SHOP SUPPLIES

HAZARDOUS MATERIALS

SALES TAX OR TAX I.D.

SPECIAL ORDER DEPOSIT

DISCOUNTS

TOTAL DUE

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

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(609) 882-1000
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SERVICE DEPARTMENT HOURS
6:00 a.m. to 12:00 p.m.
Monday - Friday
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
10/05/15	
R/O Close Date	Status
10/14/15	Reprint
Mileage In	Mileage Out
2549	2550

Service Advisor / Tag #
carlton cartwri/489

MANVILLE, NJ			Work Phone	Vehicle Identification Number	
			Home Phone	1C3CCCAB2FN	
Year	Make	Model	Body	Delivery Date	In-Service Date
2015	CHRYSLER	200	4DR SDN LIMITED	8/22/15	8/22/15
			Color	License Number	
			GRANITE CR		
MOPAR VEHICLE PROTECTION Exp: 60000 or 8/22/21 Ded: 100 Plan:					

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
ADDED OPERATION Work performed by 605814 : 138378 ()	Serv Contr
TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."	
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NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.	
X	
© 2012 DEALERTRACK SYSTEMS, Inc. - Dealership Application Group (600) 645-1028	
LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00



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Lawrenceville, NJ 08648
(609) 882-1000
Fax: (609) 882-5679

SERVICE DEPARTMENT HOURS
6:00 a.m. to 9:00 p.m.
Monday - Friday
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
1/30/16	
R/O Close Date	Status
2/06/16	Reprint
Mileage In	Mileage Out
7296	7343
Service Advisor / Tag #	
carlton cartwri/675	
Vehicle Identification Number	
1C3CCCAB2FN	
Delivery Date	In-Service Date
8/22/15	8/22/15
Color	License Number
GRANITE CR	

MANVILLE, NJ			Work Phone		
			Home Phone		
Year	Make	Model	Body		
2015	CHRYSLER	200	4DR SDN LIMITED		

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Sub Total: Labor: .00 Parts: .00 Total: .00 NO UPDATES AVAILABLE AT THIS TIME	

#6 - MR CS: CUSTOMER STATES INSTALL FRONT LICENSE PLATE BRACKET ON BACK ORDER SINCE VEHICLE WAS NEW Work performed by greg viola(975) Sub Total: Labor: .00 Parts: .00 Total: .00 INSTALLED FRONT LICENSE PLATE BRAKET	

#7 * MR ROUTE1: ROUTE 1 LOANER. ADDED OPERATION Caused by UC VEHICLE ACCELERATES ON IT OWN Corrected by 85411400: (UC) ADDED OPERATION Work performed by BLANK(99) Work performed by ROUT002 : 28310 () LOANER 7 DAYS	Serv Contr Serv Contr

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

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LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X



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Lawrenceville, NJ 08648
(609) 882-1000
Fax: (609) 882-5679

SERVICE DEPARTMENT HOURS
6:00 a.m. to 9:00 p.m.
Monday - Friday
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
1/13/16	
R/O Close Date	Status
1/18/16	Reprint
Mileage In	Mileage Out
6990	6992
Service Advisor / Tag #	
carlton cartwri/1896	
Vehicle Identification Number	
1C3CCCAB2FN	
Delivery Date	In-Service Date
8/22/15	8/22/15
Color	License Number
GRANITE CR	

MANVILLE, NJ		Work Phone	
		Home Phone	
Year	Make	Model	Body
2015	CHRYSLER	200	4DR SDN LIMITED

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Email: [REDACTED]	
#1 - MR CS: CUSTOMER STATES RUBBING NOISE WHEN BACKING UP AND WHEEL TURNED TO THE RIGHT Caused by WHEEL WELL LOOSE Work performed by greg viola(975) Sub Total: Labor: .00 Parts: .00 Total: .00 RESECURED WHEEL WELL	
#2 - MR CS: CUSTOMER STATES RESET MAINTNENANCE REMINDER Work performed by greg viola(975) Sub Total: Labor: .00 Parts: .00 Total: .00 RESET MAINTENANCE REMINDER	
#3 - MR CS: CUSTOMER STATES PUT IN OIL CHANGE STICKER WITH MILEAGE OF 10396 Work performed by greg viola(975) Sub Total: Labor: .00 Parts: .00 Total: .00 INSTALLED STICKER	
#4 - MR MULTI: CUSTOMER REQUESTS MULTI POINT INSPECTION Work performed by greg viola(975) Sub Total: Labor: .00 Parts: .00 Total: .00 PERFORMED MULTI-POINT INSPECTION.	
#5 * MR ROUTE1: ROUTE 1 LOANER	

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LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

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SERVICE DEPARTMENT HOURS
6:00 a.m. to 9:00 p.m.
Monday - Friday
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
1/13/16	
R/O Close Date	Status
1/18/16	Reprint
Mileage In	Mileage Out
6990	6992
Service Advisor / Tag #	
carlton cartwri/1896	
Vehicle Identification Number	
1C3CCCAB2FN	
Delivery Date	In-Service Date
8/22/15	8/22/15
Color	License Number
GRANITE CR	

MANVILLE, NJ		Work Phone	
		Home Phone	
Year	Make	Model	Body
2015	CHRYSLER	200	4DR SDN LIMITED

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Email:	
#1 - MR CS: CUSTOMER STATES RUBBING NOISE WHEN BACKING UP AND WHEEL TURNED TO THE RIGHT Caused by WHEEL WELL LOOSE Work performed by greg viola(975) Sub Total: Labor: .00 Parts: .00 Total: .00 RESECURED WHEEL WELL	
#2 - MR CS: CUSTOMER STATES RESET MAINTNENANCE REMINDER Work performed by greg viola(975) Sub Total: Labor: .00 Parts: .00 Total: .00 RESET MAINTENANCE REMINDER	
#3 - MR CS: CUSTOMER STATES PUT IN OIL CHANGE STICKER WITH MILEAGE OF 10396 Work performed by greg viola(975) Sub Total: Labor: .00 Parts: .00 Total: .00 INSTALLED STICKER	
#4 - MR MULTI: CUSTOMER REQUESTS MULTI POINT INSPECTION Work performed by greg viola(975) Sub Total: Labor: .00 Parts: .00 Total: .00 PERFORMED MULTI-POINT INSPECTION.	
#5 * MR ROUTE1: ROUTE 1 LOANER	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

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LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

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Lawrenceville, NJ 08648
(609) 882-1000
Fax: (609) 882-5679

SERVICE DEPARTMENT HOURS
6:00 a.m. to 9:00 p.m.
Monday - Friday
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
1/13/16	
R/O Close Date	Status
1/18/16	Reprint
Mileage In	Mileage Out
6990	6992
Service Advisor / Tag #	
carlton cartwri/1896	
Vehicle Identification Number	
1C3CCCAB2FN	
Delivery Date	In-Service Date
8/22/15	8/22/15
Color	License Number
GRANITE CR	

MANVILLE, NJ

Year	Make	Model	Body
2015	CHRYSLER	200	4DR SDN LIMITED

DESCRIPTION OF SERVICE AND PARTS

AMOUNT

ADDED OPERATION

Work performed by BLANK(99)
3 DAYS LOANER

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

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LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

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SERVICE DEPARTMENT HOURS
6:00 a.m. to 9:00 p.m.
Monday - Friday
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
1/13/16	
R/O Close Date	Status
1/18/16	Reprint
Mileage In	Mileage Out
6990	6992
Service Advisor / Tag #	
carlton cartwri/1896	
Vehicle Identification Number	
1C3CCCAB2FM	
Delivery Date	In-Service Date
8/22/15	8/22/15
Color	License Number
GRANITE CR	

MANVILLE, NJ			Work Phone		
			Home Phone		
Year	Make	Model	Body		
2015	CHRYSLER	200	4DR SDN LIMITED		

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
ADDED OPERATION Work performed by BLANK(99) 3 DAYS LOANER	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

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LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

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(609) 882-1000
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SERVICE DEPARTMENT HOURS
6:00 a.m. to 9:00 p.m.
Monday - Friday
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
11/20/15	
R/O Close Date	Status
12/24/15	Reprint
Mileage In	Mileage Out
5396	5440
Service Advisor / Tag #	
carlton cartwri/705	
Vehicle Identification Number	
1C3CCCAB2FN	
Delivery Date	In-Service Date
8/22/15	8/22/15
Color	License Number
GRANITE CR	
CHRYSLER SVC CON Exp: 60000 or 8/22/21 Ded: 0 Plan:	

MANVILLE, NJ		Work Phone	
		Home Phone	
Year	Make	Model	Body
2015	CHRYSLER	200	4DR SDN LIMITED
		Color	License Number
		GRANITE CR	
CHRYSLER SVC CON Exp: 60000 or 8/22/21 Ded: 0 Plan:			

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Email: [REDACTED]	
#1 - MR CS: CUSTOMER STATES VEHICLE STALLED THREE TIMES WHILE DRIVING 1ST 25MPH 2ND 10MPH 3RD 15 MPH Caused by EXCESSIVE OIL CONSUMPTION PA AUTH FROM DIGITAL IMAGING Corrected by 090101A1: (80) Work performed by greg viola(975) Corrected by 09019070: Work performed by greg viola(975) Corrected by 09019075: Work performed by greg viola(975) Corrected by 85700001: Work performed by BLANK(99) Installed 68152004PA :OIL: 0W20 Qty: 3 Installed 68163848AB :ANTIFREEZ: COOLANT Qty: 1 Installed 68104494AA :COOLANT: COOLANT Qty: 1 Installed 68292300AA :ENGINE: LONG BLOCK Qty: 1 Installed 4627326AD :GASKET: INTAKE MANIFOLD Qty: 4 Installed 5047499AA :GASKET: EXHAUST MANIFOLD Qty: 1 VERIFIED CONCERN BY PERFORMING OIL CONSUMPTION TEST (SEE RO# [REDACTED] VEHICLE CAME IN 4 QUARTS LOW. CONTACTED STAR PERFORMED RECOMMENDED DIAG INCL. COMPRESSION TEST #4 CYL 50 PSI LOWER THAN NORMAL. WET COMPRESSION TEST GAIN OF 60 PSI INDICATING PISTON CONCERN. INSTALLED LONG BLOCK AUTH BY PSC. TOPPED OFF COOLANT ROAD TEST REFUELED	Warranty Warranty Warranty Warranty Warranty Warranty Warranty Warranty Warranty Warranty

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

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LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE:	

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X



2700 US Hwy 1
Lawrenceville, NJ 08648
(609) 882-1000
Fax: (609) 882-5679

SERVICE DEPARTMENT HOURS
6:00 a.m. to 9:00 p.m.
Monday - Friday
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
11/20/15	
R/O Close Date	Status
12/24/15	Reprint
Mileage In	Mileage Out
5396	5440
Service Advisor / Tag #	
carlton cartwri/705	
Vehicle Identification Number	
1C3CCCAB2FN	
Delivery Date	In-Service Date
8/22/15	8/22/15
Color	License Number
GRANITE CR	
CHRYSLER SVC CON Exp: 60000 or 8/22/21 Ded: 0 Plan:	

MANVILLE, NJ		Work Phone	Vehicle Identification Number	
		Home Phone	1C3CCCAB2FN	
Year	Make	Model	Body	Color
2015	CHRYSLER	200	4DR SDN LIMITED	GRANITE CR
CHRYSLER SVC CON Exp: 60000 or 8/22/21 Ded: 0 Plan:				

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
WASHED. VEHICLE REPAIRED	
#2 - MR CS: CUSTOMER STATES BEEPING STARTS WHEN TURNING CORNERS STOPS WHEN TURN COMPLETE Work performed by greg viola(975) Sub Total: Labor: .00 Parts: .00 Total: .00 SEE LINE 1	
#3 - MR MULTI: CUSTOMER REQUESTS MULTI POINT INSPECTION Work performed by greg viola(975) Sub Total: Labor: .00 Parts: .00 Total: .00 PERFORMED MULTI-POINT INSPECTION.	
#4 - MR DIAG: IF NOT WARRANTY \$120.00 PLUS TAX FOR DIAGNOSTIC Work performed by greg viola(975) Sub Total: Labor: .00 Parts: .00 Total: .00	
#5 - MR ROUTE1: ROUTE 1 LOANER Work performed by BLANK(99) Work performed by ROUT002 : 6024899 () RENTAL 32 DAYS	Warranty Warranty
#6 - MR CS: CUSTOMER STATES HARSH SHIFT FROM 1ST TO 2ND GEAR Caused by SOFTWARE UPDATE NEEDED Corrected by 181906GV: (RF) Work performed by greg viola(975)	Warranty

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

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LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X



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Lawrenceville, NJ 08648
(609) 882-1000
Fax: (609) 882-5679

SERVICE DEPARTMENT HOURS
6:00 a.m. to 9:00 p.m.
Monday - Friday
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
11/20/15	
R/O Close Date	Status
12/24/15	Reprint
Mileage In	Mileage Out
5396	5440
Service Advisor / Tag #	
carlton cartwri/705	
Vehicle Identification Number	
1C3CCCAB2FN	
Delivery Date	In-Service Date
8/22/15	8/22/15
Color	License Number
GRANITE CR	
CHRYSLER SVC CON Exp: 60000 or 8/22/21 Ded: 0 Plan:	

MANVILLE, NJ				Work Phone	
				Home Phone	
Year	Make	Model	Body		
2015	CHRYSLER	200	4DR SDN LIMITED		
CHRYSLER SVC CON Exp: 60000 or 8/22/21 Ded: 0 Plan:					

DESCRIPTION OF SERVICE AND PARTS		AMOUNT	
Caused by SOFTWARE UPDATE NEEDED FLASHED PCM TO LATEST UPDATE			
#7 * MR CS: CUSTOMER STATES ADDED OPERATION LOW ON FUEL Caused by LOW ON FUEL Work performed by BLANK(99) Work performed by WAWA001 : 058201 () REFUELED		Internal Internal	
#8 * MR WASH: WASH ADDED OPERATION Work performed by BLANK(99) Work performed by 1057117 : () car wash completed		Internal Internal	
#9 * MR RENTAL: RENTAL ADDED OPERATION Work performed by ROUT002 : 6024899 ()		Serv Contr	
TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto." DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law. NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS. X		LABOR	.00
		PARTS	.00
		DEDUCTIBLE	.00
		SUBLET	.00
		SHOP SUPPLIES	.00
		HAZARDOUS MATERIALS	.00
		SALES TAX OR TAX I.D.	.00
		SPECIAL ORDER DEPOSIT	.00
		DISCOUNTS	.00
		TOTAL DUE	.00



2700 US Hwy 1
Lawrenceville, NJ 08648
(609) 882-1000
Fax: (609) 882-5679

SERVICE DEPARTMENT HOURS
6:00 a.m. to 9:00 p.m.
Monday - Friday
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
10/21/15	
R/O Close Date	Status
10/22/15	Reprint
Mileage In	Mileage Out
3433	3434

Service Advisor / Tag #
carlton cartwri/1358

MANVILLE, NJ			Work Phone	Vehicle Identification Number	
			Home Phone	1C3CCCAB2FN	
Year	Make	Model	Body	Delivery Date	In-Service Date
2015	CHRYSLER	200	4DR SDN LIMITED	8/22/15	8/22/15
				Color	License Number
				GRANITE CR	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Email: [REDACTED]	
#1 - MR CS: CUSTOMER STATES RETURNING FOR INSPECTION OF OIL CONSUMPTION Caused by OIL CONSUMPTION TEST Work performed by Ramraj Shivdayal(012) VEHICLE CONSUMED JUST UNDER A 1/2 QUART OF OIL IN 844 MILES WHICH IS CONSISTENT WITH THE NORMAL OPERATING CHARACTERISTICS OF THIS VEHICLE	Internal
#2 - MR CS: CUSTOMER STATES CAR JUMPS WHILE DRIVING Work performed by Ramraj Shivdayal(012) CHECKED FOR CODES NO CODES PRESENT, CHECKED FOR TS B FOR CUSTOMER CONCERN NONE PRESENT. ROAD TEST TO DUPLICATE/VERIFY CONCERN, COULD NOT DUPLICATE OR VERIFY CONCERN AT THIS TIME	Internal
#3 * MR CS: CUSTOMER STATES ADDED OPERATION REQUESTS ODOMETER CHECK FOR ACCURACY Work performed by Ramraj Shivdayal(012) ROAD TEST TO CHECK FOR ODOMETER ACCURACY ODOMETER AND SPEEDOMETER ACCURATE TO 1/10 OF A MILE	Internal

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

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LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X



2700 US Hwy 1
Lawrenceville, NJ 08648
(609) 882-1000
Fax: (609) 882-5679

SERVICE DEPARTMENT HOURS
6:00 a.m. to 9:00 p.m.
Monday - Friday
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
10/05/15	
R/O Close Date	Status
10/14/15	Reprint
Mileage In	Mileage Out
2549	2550
Service Advisor / Tag #	
carlton cartwri/489	
Vehicle Identification Number	
1C3CCCAB2FN	
Delivery Date	In-Service Date
8/22/15	8/22/15
Color	License Number
GRANITE CR	
CHRYSLER SVC CON Exp: 60000 or 8/22/21 Ded: 0 Plan:	

MANVILLE, NJ			Work Phone	Vehicle Identification Number	
			Home Phone	1C3CCCAB2FN	
Year	Make	Model	Body	Color	License Number
2015	CHRYSLER	200	4DR SDN LIMITED	GRANITE CR	
CHRYSLER SVC CON Exp: 60000 or 8/22/21 Ded: 0 Plan:					

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Email: [REDACTED]	
#1 - MR CS: CUSTOMER STATES CUST STATES WHILE DRIVING VEHICLE STALLED AND STOP ONCE AT 15 MPH AND AGAIN AT 35 MPH VEHICLE WILL NO T START FOR 1-2 MIN Caused by LOW OIL PRESSURE DUE TO LOW OIL LEVEL UC OI LEAK Corrected by 08170203: (UC) Work performed by Ramraj Shivdayal(012) Work performed by greg viola(975) Corrected by 85410000: Work performed by Ramraj Shivdayal(012) Installed 68152004PA :OIL: 0W20 VERIFIED STALLING CONCERN. OIL LEVEL LOW CAUSING O IL PRESSURE TO DROP CAUSING ENGINE TO STALL. REMOV ED SPARK PLUGS TO PERFORM CYLNDER BORE INSPECTION AS PER STAR TECH NOTHING ABNORMAL SEEN. REFILL ENGINE WITH OIL AND SEAL SYSTEM CUSTOMER TO RETURN IN 750 MILES FOR CONSUMPTION TEST.	Warranty Warranty Warranty Warranty Qty: 4
#2 - MR CS: CUSTOMER STATES LOW OIL LIGHT BLINKS WHEN TURNING OIL LIFE WAS 65% TWO DAYS AGO AND NOW ITS AT 100% Caused by LOW OIL PRESSURE Work performed by Ramraj Shivdayal(012) SEE LINE 1	Warranty

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LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X



2700 US Hwy 1
Lawrenceville, NJ 08648
(609) 882-1000
Fax: (609) 882-5679

SERVICE DEPARTMENT HOURS
6:00 a.m. to 9:00 p.m.
Monday - Friday
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
10/05/15	
R/O Close Date	Status
10/14/15	Reprint
Mileage In	Mileage Out
2549	2550
Service Advisor / Tag #	
carlton cartwri/489	
Vehicle Identification Number	
1C3CCCAB2FN	
Delivery Date	In-Service Date
8/22/15	8/22/15
Color	License Number
GRANITE CR	
CHRYSLER SVC CON Exp: 60000 or 8/22/21 Ded: 0 Plan:	

MANVILLE, NJ

Year	Make	Model	Work Phone	Home Phone	Delivery Date	In-Service Date	Color	License Number
2015	CHRYSLER	200			8/22/15	8/22/15	GRANITE CR	
CHRYSLER SDN LIMITED								
CHRYSLER SVC CON Exp: 60000 or 8/22/21 Ded: 0 Plan:								

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
#3 - MR CS: CUSTOMER STATES VEHICLE WILL NOT ACCELERATE SMOOTHLY SURGES INSTEAD INTERMITTENT Caused by LOW OIL PRESSURE Work performed by Ramraj Shivdayal(012) Sub Total: Labor: .00 Parts: .00 Total: .00 SEE LINE 1	
#4 - MR CS: CUSTOMER STATES VEHICLE RECENTLY STARTING BEEPING WHEN TURNING INTERMITTENTLY Caused by LOW OIL PRESSURE Work performed by Ramraj Shivdayal(012) Sub Total: Labor: .00 Parts: .00 Total: .00 SEE LINE 1	
#5 - MR DIAG: IF NOT WARRANTY \$120.00 PLUS TAX FOR DIAGNOSTIC Work performed by Ramraj Shivdayal(012) Sub Total: Labor: .00 Parts: .00 Total: .00	
#6 - MR MULTI: CUSTOMER REQUESTS MULTI POINT INSPECTION Work performed by Ramraj Shivdayal(012) Sub Total: Labor: .00 Parts: .00 Total: .00 PERFORMED MULTI-POINT INSPECTION.	
#7 * MR RENTAL: RENTAL	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

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LABOR

PARTS

DEDUCTIBLE

SUBLET

SHOP SUPPLIES

HAZARDOUS MATERIALS

SALES TAX OR TAX I.D.

SPECIAL ORDER DEPOSIT

DISCOUNTS

TOTAL DUE

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X



2700 US Hwy 1
Lawrenceville, NJ 08648
(609) 882-1000
Fax: (609) 882-5679

SERVICE DEPARTMENT HOURS
6:00 a.m. to 9:00 p.m.
Monday - Friday
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
10/05/15	
R/O Close Date	Status
10/14/15	Reprint
Mileage In	Mileage Out
2549	2550
Service Advisor / Tag #	
carlton cartwri/489	

MANVILLE, NJ			Work Phone	Vehicle Identification Number	
			Home Phone	1C3CCCAB2FN	
Year	Make	Model	Body	Delivery Date	In-Service Date
2015	CHRYSLER	200	4DR SDN LIMITED	8/22/15	8/22/15
			Color	License Number	
			GRANITE CR		
CHRYSLER SVC CON Exp: 60000 or 8/22/21 Ded: 0 Plan:					

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
ADDED OPERATION Work performed by 605814 : 138378 ()	Serv Contr
TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."	
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NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.	
X	
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LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00

ROUTE 1 CHRYSLER DODGE J
2700 BRUNSWICK PIKE
LAWRENCEVILLE, NJ 08648
INVOICE NO.

SALE

Store: 0430 Term: 0002

REF#: 00000020

Batch #: 535 RRN: 702115205620

01/21/17 10:29:00

Invoice # [REDACTED]

Trans ID: 307021557408999

APPR CODE: [REDACTED]

VISA [REDACTED] Chip

***** [REDACTED] **/**

AMOUNT \$74.76

APPROVED

VISA DEBIT

AID: A00000000 [REDACTED]

TVR: 80 80 00 80 00

TSI: 68 00

CUSTOMER COPY



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Lawrenceville, NJ 08648
(609) 882-1000
Fax: (609) 882-5679

SERVICE DEPARTMENT HOURS
6:00 a.m. to 9:00 p.m.
Monday - Friday
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
1/17/17	
R/O Close Date	Status
1/20/17	Pre-Invoice
Mileage In	Mileage Out
22345	22346
Service Advisor / Tag #	
meghan dornisch/458	
Vehicle Identification Number	
1C3CCCAB2FN	
Delivery Date	In-Service Date
8/22/15	8/22/15
Color	License Number
GRANITE CR	

MANVILLE, NJ			Work Phone	
			Home Phone	
Year	Make	Model	Body	
2015	CHRYSLER	200	4DR SDN LIMITED	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
#5 * CS: CUSTOMER STATES ADDED OPERATION VEHICLE FEELS LIKE IT JUMPS WHILE DRIVING PLEASE CHECK Caused by VEHICLE FEELS LIKE IT JUMPS COULD NOT VERIFY CONCERN Work performed by ALDEN MORALES (875) VEHICLE OPERATING AS DESIGNED AT THIS TIME Sub Total: .00	
#6 * ROUTE1: ROUTE 1 LOANER ADDED OPERATION Work performed by BLANK (99) Work performed by ROUT002 :	Warranty Warranty
#7 * 2689: MOPAR EXPRESS LANE OIL AND FILTER CHANGE ADDED OPERATION Work performed by ALDEN MORALES (875) Installed 4892339AA :FILTER: ENGINE OIL 1@7.65 Installed 68152004PA :OIL: 0W20 6@7.00 performed express lane oil and filter service comp leted Sub Total: 69.95	20.30 7.65 42.00

CHARGE
JAN 21 2017

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

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LABOR	20.30
PARTS	49.65
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	4.81
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	74.76

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X



2700 US Hwy 1
Lawrenceville, NJ 08648
(609) 882-1000
Fax: (609) 882-5679

SERVICE DEPARTMENT HOURS
6:00 a.m. to 9:00 p.m.
Monday - Friday
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
1/17/17	
R/O Close Date	Status
1/20/17	Pre-Invoice
Mileage In	Mileage Out
22345	22346
Service Advisor / Tag #	
meghan dornisch/458	
Vehicle Identification Number	
1C3CCCAB2FN	
Delivery Date	In-Service Date
8/22/15	8/22/15
Color	License Number
GRANITE CR	

MANVILLE, NJ			Work Phone	
			Home Phone	
Year	Make	Model	Body	
2015	CHRYSLER	200	4DR SDN LIMITED	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Email: [REDACTED]	
#1 - CS: CUSTOMER STATES CHECK ENGINE LIGHT ON - BEEN ON FOR A FEW DAYS Work performed by ALDEN MORALES (875) Caused by CHECK ENGINE LIGHT ON CODE P0128 THERMOSTAT RATIONALITY. THERMOSTAT FAULTY Work performed by ALDEN MORALES (875) Installed 5047861AC :THERMOSTA: THERMOSTAT Qty: 1 Installed 68163848AB :ANTIFREEZ: COOLANT Qty: 1 REMOVE AND REPLACE THERMOSTAT BLEED COOLING SYSTEM ALL OK	Warranty Warranty Warranty Warranty
#2 - DIAG: IF NOT WARRANTY \$120.00 PLUS TAX FOR DIAGNOSTIC (WILL APPLY) Work performed by BLANK (99) Sub Total: .00	
#3 - UPDATE: CUSTOMER REQUESTS UPDATES THAT APPLY TOVEHICLE BE PERFORMED. Work performed by ALDEN MORALES (875) NO UPDATES AVAILABLE	Warranty
#4 - WASH: WASH Work performed by BLANK (99) Work performed by 1057117 : car wash completed	Internal Internal

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR

PARTS

DEDUCTIBLE

SUBLET

SHOP SUPPLIES

HAZARDOUS MATERIALS

SALES TAX OR TAX I.D.

SPECIAL ORDER DEPOSIT

DISCOUNTS

TOTAL DUE

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

FACE PAGE RENTAL AGREEMENT

DEALER INFORMATION		
Name	Route 1 USA	
Address	2700 Brunswick Pike	
City	State	Zip
Laurensville	NJ	28618
Phone	609 882 1010	

RO#	Unit#	Flas
	7	

CUSTOMER INFORMATION		
Customer		
Home Address		
City	State	Zip
Manville	NJ	
Driver's License No.	State	Expires
	NJ	11/20/17
Birth Date	Telephone	

CUSTOMER VEHICLE INFORMATION	
License No.	State
VIN	
Year/Make/Model/Color	
2015 Chrysler 200 Granite	

Additional Driver's Name	Birth Date
Driver's License No.	State
Expires	
Additional Driver's Name	Birth Date
Driver's License No.	State
Expires	

RENTAL VEHICLE INFORMATION			
Date and Time OUT		A.M.	P.M.
11/17/16			
Date and Time IN		A.M.	P.M.
Date and Time DUE IN		A.M.	P.M.

CUSTOMER INSURANCE INFORMATION		
Insurer	Agent	
Liberty Mutual		
Policy No.	Expiration Date	Telephone
	8/1/17	1000-775-246

Vehicle VIN	1C4N5C3B37G0	
Vehicle Description	2016 Granite Jeep Compass	
License No.	State	
Mileage IN	FUEL	
	OUT	IN
Mileage OUT	2424	
Miles Driven	9/4	3/4
Miles Allowed	1/2	1/2
Chargeable Miles	1/4	1/4
	E	E

DAMAGE DESCRIPTION	
Condition Out:	
Initials	
Condition In:	

RATES DO NOT INCLUDE FUEL		RENTAL CHARGES	
MILES	\$		
DAYS	\$		
TOTAL TIME AND MILEAGE CHARGES	→		
TAXABLE FUEL	GAL	\$	
TAXES	→		
NON-TAXABLE FUEL	GAL	\$	
Domestic Security Fee @ \$5/day			
NET DUE CUSTOMER DEPOSIT / REFUND / OTHER			
SUB-TOTAL			
TOTAL CHARGE	→		
METHOD OF PAYMENT		REFUNDED	
\$		\$	
☐ CHECK	☐ AMEX		
	☐ MC		
	☐ VISA		
	☐ OTHER		
EXPIRES		CUSTOMER INITIALS	
☐ CARD VERIFIED		X	

NOTICE: New Jersey requires that every child under 8 years of age and weighing less than 80 pounds be transported in the back seat of the Vehicle in a child passenger restraint system or booster seat that meets federal standards. You are responsible for supplying a child safety seat or renting one from us.

By signing below, you: agree to the terms and conditions of this Agreement set forth on the Face Page and in the Terms and Conditions; acknowledge that you had an opportunity to read the Agreement before signing; authorize us to process a separate credit/debit card voucher in your name for all Charges, including Tolls and Violations; authorize us to release your billing/rental information to third parties for billing/processing purposes; and agree that binding consideration exists, as further described in Section 2 of the Terms and Conditions of this Agreement.

Customer: [Signature]

ALL CHARGES SUBJECT TO FINAL AUDIT



2700 US Hwy 1
Lawrenceville, NJ 08648
(609) 882-1000
Fax: (609) 882-5679

SERVICE DEPARTMENT HOURS
6:00 a.m. to 9:00 p.m.
Monday - Friday
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
11/15/16	
R/O Close Date	Status
11/21/16	Reprint
Mileage In	Mileage Out
20052	20063
Service Advisor / Tag #	
meghan dornisch/971	

[REDACTED]			Work Phone	[REDACTED]	
MANVILLE, NJ			Home Phone	[REDACTED]	
Year	Make	Model	Body	Delivery Date	In-Service Date
2015	CHRYSLER	200	4DR SDN LIMITED	8/22/15	8/22/15
[REDACTED]			Color	License Number	
[REDACTED]			GRANITE CR	[REDACTED]	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Email: [REDACTED]	
#1 - MR CS: CUSTOMER STATES GAS PEDAL KEEPS GETTING STUCK WHILE DRIVING Caused by GAS PEDAL GETTING STUCK NO TROUBLE CODES, CHECKED FLOOR MATS NOT GETTING CAUGHT, TEST DROVE VEHICLE COULD NOT DUPLICATE CONCERN AT THIS TIME. Work performed by BLANK(99) Sub Total: Labor: .00 Parts: .00 Total: .00	
#2 - MR ROUTE1: ROUTE 1 LOANER Work performed by BLANK(99) Sub Total: Labor: .00 Parts: .00 Total: .00	
#3 - MR UPDATE: CUSTOMER REQUESTS UPDATES THAT APPLY TO Work performed by BARBARA DUDYCZ(527) performed update or updates PCM 181906NE TCM 181905D1	Warranty

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X



2700 US Hwy 1
Lawrenceville, NJ 08648
(609) 882-1000
Fax: (609) 882-5679

SERVICE DEPARTMENT HOURS
6:00 a.m. to 9:00 p.m.
Monday - Friday
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
11/05/16	
R/O Close Date	Status
11/07/16	Reprint
Mileage In	Mileage Out
19617	19618
Service Advisor / Tag #	
carlton cartwri/519	
Vehicle Identification Number	
1C3CCCAB2FN	
Delivery Date	In-Service Date
8/22/15	8/22/15
Color	License Number
GRANITE CR	

MANVILLE, NJ

Year	Make	Model	Body	
2015	CHRYSLER	200	4DR SDN LIMITED	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Email:	
#1 - MR LOF: CHANGE OIL AND FILTER Installed 4892339AA :FILTER: ENGINE OIL Installed 68152004PA :OIL: 0W20	Internal Internal
#2 - MR CS: CUSTOMER STATES GAS PEDAL HAS STUCK TWICE WHILE DRIVING Caused by COULD NOT VERIFY CUSTOMERS CONCERN Work performed by rosalind moore(105) UNABLE TO DUPLICATE CONCERN. INSPECTED ACCELERATOR ASSEMBLY FOR SIGNS OF PHYSICAL DAMAGE OR IMPEDENC E NONE FOUND. CUSTOMER ADVISED TO DRIVE AND RETURN ON MONDAY FOR MORE EXTENSIVE INSPECTION AND DIAGN OSIS	Internal
#3 - MR MULTI: CUSTOMER REQUESTS MULTI POINT INSPECTION Work performed by rosalind moore(105) PERFORMED MULTI-POINT INSPECTION.	Internal

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X



2700 US Hwy 1
Lawrenceville, NJ 08648
(609) 882-1000
Fax: (609) 882-5679

SERVICE DEPARTMENT HOURS
6:00 a.m. to 9:00 p.m.
Monday - Friday
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
6/07/16	
R/O Close Date	Status
6/09/16	Reprint
Mileage In	Mileage Out
12412	12413
Service Advisor / Tag #	
carlton cartwri/420	
Vehicle Identification Number	
1C3CCCAB2FN	
Delivery Date	In-Service Date
8/22/15	8/22/15
Color	License Number
GRANITE CR	

MANVILLE, NJ		Work Phone		Vehicle Identification Number	
		Home Phone		1C3CCCAB2FN	
Year	Make	Model	Body	Color	License Number
2015	CHRYSLER	200	4DR SDN LIMITED	GRANITE CR	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Email: [REDACTED]	
#1 - MR UPDATE: CUSTOMER REQUESTS UPDATES THAT APPLY TO Work performed by BARBARA DUDYCZ (527) performed update or updates EPB 08-038-16 HVAC 24-008-16 EPB 18-19-75-90 HVAC 18-19-62-9Q	Warranty
#2 - MR LOF: CHANGE OIL AND FILTER Work performed by DAMIAN CARABAJA (818) Installed 4892339AA :FILTER: ENGINE OIL Installed 68152004PA :OIL: 0W20 PERFORMED OIL AND FILTER CHANGE.	Internal Internal Internal
#3 - MR MULTI: CUSTOMER REQUESTS MULTI POINT INSPECTION Work performed by DAMIAN CARABAJA (818) Sub Total: Labor: .00 Parts: .00 Total: .00 PERFORMED MULTI-POINT INSPECTION.	
#4 - MR CS: CUSTOMER STATES VEHICLE JUMPS WHEN ACCELERATING LIGHTLY Work performed by BARBARA DUDYCZ (527) Sub Total: Labor: .00 Parts: .00 Total: .00 SEE LINE 1	
#5 * MR WASH: WASH ADDED OPERATION Work performed by BLANK (99)	Internal

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. *I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.*

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LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X



2700 US Hwy 1
Lawrenceville, NJ 08648
(609) 882-1000
Fax: (609) 882-5679

SERVICE DEPARTMENT HOURS
6:00 a.m. to 9:00 p.m.
Monday - Friday
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
6/07/16	
R/O Close Date	Status
6/09/16	Reprint
Mileage In	Mileage Out
12412	12413
Service Advisor / Tag #	
carlton cartwri/420	
Vehicle Identification Number	
1C3CCCAB2FN	
Delivery Date	In-Service Date
8/22/15	8/22/15
Color	License Number
GRANITE CR	

MANVILLE, NJ			Work Phone		
			Home Phone		
Year	Make	Model	Body		
2015	CHRYSLER	200	4DR SDN LIMITED		

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Work performed by () car wash completed	Internal
TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."	
DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.	
NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.	
X	
© 2012 DEALERTRACK SYSTEMS, Inc. - Dealership Application Group (800) 945-1028	
LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00



2700 US Hwy 1
Lawrenceville, NJ 08648
(609) 882-1000
Fax: (609) 882-5679

SERVICE DEPARTMENT HOURS
6:00 a.m. to 9:00 p.m.
Monday - Friday
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
1/30/16	
R/O Close Date	Status
2/06/16	Reprint
Mileage In	Mileage Out
7296	7343

Service Advisor / Tag #	
carlton cartwri/675	
Vehicle Identification Number	
1C3CCCAB2FN	
Delivery Date	In-Service Date
8/22/15	8/22/15
Color	License Number
GRANITE CR	

MANVILLE, NJ			Work Phone	
			Home Phone	
Year	Make	Model	Body	
2015	CHRYSLER	200	4DR SDN LIMITED	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Email: [REDACTED]	
#1 - MR CS: CUSTOMER STATES SITTING AT LIGHT TOOK FOOT OFF BRAKE AND CAR ACCELERATED Work performed by greg viola(975) ROAD TEST VEHICLE 50 MILES UNABLE TO DUPLICATE CUSTOMER S CONCERN. NO REPAIR ATTEMPTED	Warranty
#2 - MR CS: CUSTOMER STATES DRIVING ON HIGHWAY STARTED LANE CHANGE AND VEHICLE JUMPED FORWARD Work performed by greg viola(975) Sub Total: Labor: .00 Parts: .00 Total: .00 ROAD TEST VEHICLE 50 MILES UNABLE TO DUPLICATE CUSTOMER S CONCERN	
#3 - MR MULTI: CUSTOMER REQUESTS MULTI POINT INSPECTION Work performed by greg viola(975) Sub Total: Labor: .00 Parts: .00 Total: .00 PERFORMED MULTI-POINT INSPECTION.	
#4 - MR DIAG: IF NOT WARRANTY \$120.00 PLUS TAX FOR DIAGNOSTIC Work performed by greg viola(975) Sub Total: Labor: .00 Parts: .00 Total: .00	
#5 - MR CS: CUSTOMER STATES UPDATES Work performed by greg viola(975)	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

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LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X



VEHICLE PROTECTION
A PRODUCT OF FCA US LLC

MOPAR VEHICLE PROTECTION APPLICATION

An FCA US LLC issued Plan

Plan Number:

VEHICLE AND CONTRACT HOLDER INFORMATION				
VEHICLE ID NUMBER 1C3CCCAB2FN	YEAR/MAKE/MODEL 2015 CHRYSLER 200	ODOMETER & TYPE 25 ☒ ☐	MILES KM	IN-SERVICE DATE 08/22/15
PRIMARY CONTRACT HOLDER'S FIRST & LAST NAME OR COMPANY NAME ☐ MR. ☒ MRS. ☐ MS. ☐ OTHER				OPTION SALE DATE 08/22/15
SECONDARY CONTRACT HOLDER'S FIRST & LAST NAME ☐ MR. ☐ MRS. ☐ MS. ☐ OTHER				PRIMARY E-MAIL ADDRESS
PRIMARY CONTRACT HOLDER'S ADDRESS		STATE NJ	ZIP	PHONE NUMBER H W C ☒ ☐ ☐
				PHONE NUMBER H W C ☐ ☐ ☐

COVERAGE INFORMATION								
PROGRAM NAME / TERM*	OPTION CODE / DEDUCTIBLE	CUSTOMER PAID AMOUNT	SALES TAX	TOTAL	N/C FLAG	PAYMENT METHOD	AMOUNT DOWN	AMOUNT FINANCED
6YR- 60,000MI ADDED CARE WA660N	DED 100.00	2,500.00	175.00	2,675.00	B			
	DED	N/A	N/A	N/A	B			
	DED	N/A	N/A	N/A	B			
	DED	N/A	N/A	N/A				
TOTALS		2,500.00	175.00	2,675.00				

SURCHARGES: ☐ 12 MONTHS/12,000 MILES ☐ AWD/4WD
☐ DIESEL ☐ MODEL YEAR
 SPECIALITY CLASS: ☐ 1 ☐ 2 ☐ 3

CHECK BOX
IF TAX ☐
EXEMPT

NO CHARGE FLAG:
DI-Dlr Incentive
P-Part of Package

PAYMENT METHOD KEY:
A-Dlr Payment Plan R-Rapid Remit
B-Financed w/vehicle C-Cash

EMPLOYEE PURCHASE ☐ YES ☒ NO

FINANCE SOURCE (COMPLETE ONLY IF CONTRACT IS FINANCED WITH VEHICLE)
Capital One Auto Finance

IMPORTANT NOTICE TO CONTRACT HOLDER

Your signature means the coverage and the actual plan indicated above has been reviewed by you; and if your application is approved by FCA US LLC, you accept its terms and conditions.
 This contract is NOT required to purchase or finance a motor vehicle.
 Consumers in the State of Florida: The rate charged for this agreement is not subject to regulation by the Florida Office of Insurance Regulation.

DATE 08/22/15

CONTRACT HOLDER'S SIGNATURE

DEALER INFORMATION

DEALERSHIP NAME OF LAWRENCEVILLE	SELLING S-ID	PHONE NUMBER (609) 882-1000
STREET ADDRESS 2700 Brunswick Pike	CITY, STATE & ZIP Lawrenceville, NJ 08648	BC 35
		DEALER CODE 26882

IMPORTANT NOTICE TO DEALER

Your signature on this form signifies that: (1) This vehicle qualifies for the contract; (2) You have reviewed the coverage with the contract holder; (3) You have delivered a copy of this form to the contract holder for the amount you have recorded on the form; (4) You will provide service to the contract holder in accordance with the provisions of the contract FCA US LLC will issue to the contract holder; (5) You have reviewed the Mopar Vehicle Protection Plan Pricing and Eligibility Guide and agree to abide by the policies and procedures specified therein; (6) You MUST enter application information into DealerCONNECT within 30 days of contract holder purchase; (7) FCA US LLC may set off any money it owes you to reimburse for any claim due to breach of the foregoing representations and/or your failure to perform your obligations as FCA US LLC's agent with regard to this contract.

SALESPERSON NAME MIKE SPERANDO

AUTHORIZED DEALER SIGNATURE

DATE 08/22/15

NOTE TO CONSUMER: Retain this form as evidence you have applied for the coverage(s) indicated above. The dealer will transmit this information to FCA US LLC. FCA US LLC will notify you of acceptance by mailing your Plan Provisions defining plan coverage. IF YOU HAVE NOT RECEIVED YOUR PLAN PROVISIONS WITHIN 30 DAYS, CALL 1-800-521-9922. This document is an application for a Mopar Vehicle Protection plan and does not constitute a contract until accepted by FCA US LLC.

COPIES:

#1 (BLACK) DEALERCONNECT ENTRY DOCUMENT
 #2 (GREEN) FINANCE SOURCE (IF ANY)
 #3 (BROWN) TO OWNER
 #4 (BLUE) DEALER'S FILE

CA License #: 0G94472
 FL License #: 65505
 Ref. 20150101

ROUTE 1 CHRYSLER • DODGE • JEEP • RAM

2700 BRUNSWICK PIKE (Alt. Route 1)

Lawrenceville, NJ 08648

Tel. (609) 882-1000 Fax (609) 882-5679



DODGE

Jeep

RAM

Motor Vehicle
Retail Order

☒ New ☐ Used
☐ Demo ☐

CUSTOMER [REDACTED] DATE 08/22/15 STOCK NO. [REDACTED]
ADDRESS [REDACTED] MANVILLE, NJ [REDACTED]
PHONE (H) [REDACTED] PHONE (W) [REDACTED] N/A E-MAIL [REDACTED] SALES REP. ALEX ZUZZIO

PLEASE ENTER MY ORDER FOR ONE 2015 CHRYSLER MODEL 200
BODY TYPE 4DR SDN LI COLOR GRANITE CRYSTALS 25 SERIAL NO. 1 C 3 C C C A B 2 F N [REDACTED]

INTERIOR TRIM COLOR BLACK

Prior to Delivery of the vehicle listed above, customer shall elect one of the following and so advise dealership:

* Cash Purchase * Finance Purchase * Lease

IF A CREDIT SALE, REQUIRED INFORMATION CONTAINED ON A SEPARATE DISCLOSURE STATEMENT IS MADE A PART OF THIS ORDER.

IF A LEASE, COMPLETE DISCLOSURE OF ALL LEASE TERMS AND CONDITIONS IS CONTAINED ON A SEPARATE LEASE CONTRACT.

TO BE DELIVERED ON OR ABOUT 08/22/15

Price of Unit 25,640.00

Additional Equipment (options)

MOPAR VEHICLE PROTECTION 2,500.00

IF A LEASE, THE FOLLOWING APPLY:

MONTHLY PAYMENT AMOUNT \$

TERM: MONTHS

MILEAGE PER YEAR

CASH DUE AT DELIVERY \$

IF A PURCHASE, THE FOLLOWING APPLY:

TOTAL PRICE OF VEHICLE 28,140.00

Less Trade-in 11,800.00

TOTAL TAXABLE AMOUNT 16,340.00

State Sales Tax 1,143.80

NJ Supplemental Title Fee N/A

NJ Tire Fee - \$1.50 per New Tire 7.50

Registration/Title Fee (Estimated)

IF A NEW VEHICLE SALE OR LEASE

The only warranties applying to this vehicle are those offered by the manufacturer. Dealer sells/leases this vehicle "as is" and hereby disclaims all warranties, either express or implied, including any implied warranties of merchantability and fitness for a particular purpose. Any liability of dealer with respect to defects or malfunctions of this vehicle including, without limitation, those which pertain to performance or safety, (whether by way of "strict liability," based upon dealer's negligence, or otherwise), is expressly excluded and customer hereby assumes any such risks. The manufacturer's warranty is not affected by this disclaimer of warranties by dealer.

IF USED VEHICLE SALE OR LEASE-CHECK APPROPRIATE BOX

☐ This vehicle is sold/leased "as is" and dealer hereby expressly disclaims all warranties, either express or implied, including any implied warranties of merchantability and fitness for a particular purpose. Any liability of dealer with respect to defects or malfunctions of this vehicle including, without limitation, those which pertain to performance or safety, (whether by way of "strict liability," based upon dealer's negligence, or otherwise), is expressly excluded and customer hereby assumes any such risks.

OR

☐ The only dealer warranty on this vehicle is the limited warranty which is issued with and made a part of this order form.

ALL USED VEHICLE SALES-DEALER'S OBLIGATION

The laws of New Jersey require Motor Vehicle Dealers to make all necessary repairs, without charge, or return the full purchase price (if a sale) to the customer in the event a used vehicle of and intended to be registered in this State fails to meet State Inspection Standards for the issuance of a certificate of approval due to a defect that is not the result of the customer's own act. The undersigned, before entering into this contract, has been informed of dealer's obligation above and agrees to have the used vehicle inspected within 14 days from the issuance of the permanent registration for such vehicle.

Date X Customer's Signature

WAIVER OF DEALER'S OBLIGATION (USED VEHICLE SALE)

The undersigned, has read and understood the above Dealer's Obligation, and does hereby WAIVE AND RELEASE the DEALER'S OBLIGATION to make repairs without charge or return the full purchase price (if a sale) if the vehicle fails to meet State Inspection Standards for the issuance of a certificate of approval, unless the cause for the vehicle's rejection is an item which is "covered" by New Jersey's Used Car Lemon/Warranty Law (P.L. 1995, Chpt. 373).

Date X Customer's Signature

TRADE-IN DESCRIPTION AND ALLOWANCE

2010 HONDA ACCORD SDN

(See Paragraph 15 On Reverse Side)	200.00
Documentary Fee:	
Clerical Fee \$258.00	
Document Delivery Service \$131.00	
(See Paragraph 16 On Reverse Side)	\$389.00
NET PAY-OFF ON TRADE-IN	15,800.00
	N/A
TOTAL	33,880.30
Deposit	N/A
REBATE	3,750.00
BALANCE IN CASH, CERTIFIED CHECK OR OTHER ACCEPTABLE FORM OF PAYMENT TO BE PAID TO DEALER ON DELIVERY	
BALANCE DUE ON DELIVERY	
AMOUNT FINANCED	30,130.30

Serial No. 1H6CP2F47AA	Mileage 61,374
Trade-in Value 11,800.00	Date of 08/22/15
Less Balance Owed 15,800.00	
Net Trade-in Allowance 4,000.00	
Balance Owed to: HONDA FINANCIAL	
Address: 2080 CABOT BLVD LANGHORNE, PA 19047	
Account No.:	
Info. From	Good Thru
Customer certifies that the frame on the trade-in vehicle has never sustained any damage or been repaired. All airbags are of original equipment and have never been deployed. Also, that the vehicle has never been in a flood or had the emission control system tampered with or altered. Customer certifies the above mileage of trade-in vehicle is accurate.	
	08/22/15
	Date

AGREEMENT TO ARBITRATE ANY CLAIMS. READ THE FOLLOWING ARBITRATION PROVISION CAREFULLY, IT LIMITS YOUR RIGHTS, INCLUDING THE RIGHT TO MAINTAIN A COURT ACTION.

The parties to this agreement agree to arbitrate any claim, dispute, or controversy, including all statutory claims and any state or federal claims ("claims"), that may arise out of or relating to the sale or lease identified in this agreement. By agreeing to arbitrate the parties understand and agree that they are giving up their rights to maintain other available resolution processes, such as a court action or administrative proceeding, to resolve their disputes. Consumer Fraud, Used Car Lemon Law, and Truth-in-Lending claims are just three examples of the various types of claims subject to arbitration under this agreement. The parties also agree not (i) to bring any claim as a class action or (ii) seek to have any claims consolidated with the claims of any other person. The arbitration shall be administered by the American Arbitration Association under its Commercial Arbitration Rules, and the Consumer Related Disputes Supplementary Procedures to the extent applicable, before a single arbitrator who shall be a retired judge or an attorney. Dealership shall advance both party's filing, service, administration, arbitrator, hearing, or other fees, subject to reimbursement by decision of the arbitrator. Each party shall bear his or her own attorney, expert, and other fees and costs, except when awarded by the arbitrator under applicable law. The arbitration shall take place in New Jersey at a mutually convenient place agreed upon by the parties or selected by the arbitrator. The decision of the arbitrator shall be binding upon the parties. Any further relief sought by either party will be subject to the decision of the arbitrator. If any part of this agreement to arbitrate, other than the waivers of class actions and consolidation, is found to be unenforceable for any reason, the remaining provisions shall remain enforceable. If the waiver of class actions or consolidation is found unenforceable, this entire agreement to arbitration shall be unenforceable. In the event that any subsequent lease, finance, or other agreement between the parties contains a provision for arbitration of claims which conflicts with or is inconsistent with this arbitration provision, the terms of such subsequent arbitration provision shall govern and control to the extent of such conflict or inconsistency. **THIS ARBITRATION PROVISION IS GOVERNED BY THE FEDERAL ARBITRATION ACT. THIS ARBITRATION PROVISION LIMITS YOUR RIGHTS, INCLUDING YOUR RIGHT TO MAINTAIN A COURT ACTION. PLEASE READ IT CAREFULLY, PRIOR TO SIGNING.**

Accepted By 08/22/15 X
Date Dealer or His Authorized Representative

08/22/15 X
Date Customer's Signature

Customer agrees that this Order on the face and on the reverse side and any attachments to it includes all the terms and conditions, if a sale. Customer further agrees this Order cancels and supersedes any prior agreements and as of the date signed by Dealer or authorized agent, comprises the complete and exclusive statement of the terms of the agreement between Customer and Dealer. If Customer, prior to delivery, elects to lease the vehicle described above, Customer and Dealer agree to execute a lease contract which shall contain full disclosure of all lease information. **THIS ORDER SHALL NOT BECOME BINDING UNTIL ACCEPTED BY DEALER OR HIS AUTHORIZED REPRESENTATIVE.** Customer by execution of this Order acknowledges that they have read the terms and conditions and have received a true copy of the order. I am 18 years of age or older and of full legal capacity to enter into this agreement.

Accepted By 08/22/15 X
Date Dealer or His Authorized Representative

08/22/15 X
Date Customer's Signature

nj car Services, Inc. 96890 (10/14)

THIS ORDER NOT SUBJECT TO CANCELLATION — DEPOSIT NON-REFUNDABLE

IMPORTANT: READ THE TERMS AND CONDITIONS ON THE BACK OF THIS ORDER BEFORE SIGNING.

ADDITIONAL TERMS AND CONDITIONS

COPY

RETAIL INSTALLMENT SALE CONTRACT SIMPLE FINANCE CHARGE

Dealer Number N/A

Contract Number _____

Buyer Name and Address (Including County and Zip Code) MANVILLE, NJ 08848	Co-Buyer Name and Address (Including County and Zip Code) N/A	Seller-Creditor (Name and Address) ROUTE 1 CHRYSLER DODGE JEEP RAM OF LAWRENCEVILLE 2700 Brunswick Pike Lawrenceville, NJ 08648
--	--	---

You, the Buyer (and Co-Buyer, if any), may buy the vehicle below for cash or on credit. By signing this contract, you choose to buy the vehicle on credit under the agreements on the front and back of this contract. You agree to pay the Seller - Creditor (sometimes "we" or "us" in this contract) the Amount Financed and Finance Charge in U.S. funds according to the payment schedule below. We will figure your finance charge on a daily basis. The Truth-In-Lending Disclosures below are part of this contract.

New/Used	Year	Make and Model	Vehicle Identification Number	Primary Use For Which Purchased
NEW	2015	CHRYSLER 200	1C3CCAB2FN	☐ Personal, family, or household unless otherwise indicated below ☐ business ☐ agricultural

FEDERAL TRUTH-IN-LENDING DISCLOSURES

ANNUAL PERCENTAGE RATE	FINANCE CHARGE	Amount Financed	Total of Payments	Total Sale Price
The cost of your credit as a yearly rate.	The dollar amount the credit will cost you.	The amount of credit provided to you or on your behalf.	The amount you will have paid after you have made all payments as scheduled.	The total cost of your purchase on credit, including your down payment of \$0.00
11.23 %	\$11,609.54	\$30,130.30	\$41,739.84	\$41,739.84

Your Payment Schedule Will Be:

Number of Payments	Amount of Payments	When Payments Are Due
72	579.72	Monthly beginning 10/06/15
N/A	N/A	N/A

Or As Follows:

N/A

Late Charge. If payment is not received in full within 10 days after it is due, you will pay a late charge of 5 % of the part of the payment that is late. If the vehicle is primarily for personal, family, or household use and the cash price is \$ 10,000 or less, the charge for each late payment will be \$ 10.

Prepayment. If you pay off all your debt early, you will not have to pay a penalty.

Security Interest. You are giving a security interest in the vehicle being purchased.

Additional Information: See this contract for more information including information about nonpayment, default, any required repayment in full before the scheduled date and security interest.

ITEMIZATION OF AMOUNT FINANCED

1 Cash Price (including \$ 1,143.80 sales tax) \$26,783.80 (1)

2 Total Downpayment =
Trade-In 2010 HONDA ACCORD SDN
(Year) (Make) (Model)

Gross Trade-In Allowance	\$11,800.00
Less Pay Off Made By Seller	\$15,800.00
Equals Net Trade In	\$4,000.00
Cash	\$N/A
Other <u>REBATE</u>	\$3,750.00

(If total downpayment is negative, enter "0" and see 4J below)

3 Unpaid Balance of Cash Price (1 minus 2) \$26,783.80 (2)

4 Other Charges Including Amounts Paid to Others on Your Behalf
(Seller may keep part of these amounts):

A Cost of Optional Credit Insurance Paid to Insurance

Company or Companies.

Life	\$	N/A
Disability	\$	N/A

B Other Optional Insurance Paid to Insurance Company or Companies

C Official Fees Paid to Government Agencies

to N/A for

Insurance. You may buy the physical damage insurance this contract requires (see back) from anyone you choose who is acceptable to us. You are not required to buy any other insurance to obtain credit.

THIS DOES NOT INCLUDE INSURANCE ON YOUR LIABILITY FOR BODILY INJURY OR PROPERTY DAMAGE. WITHOUT SUCH INSURANCE, YOU MAY NOT OPERATE THIS VEHICLE ON PUBLIC HIGHWAYS.

If any insurance is checked below, policies or certificates from the named insurance companies will describe the terms and conditions.

Check the insurance you want and sign below:

Optional Credit Insurance

☐ Credit Life: ☐ Buyer ☐ Co-Buyer ☐ Both
☐ Credit Disability: ☐ Buyer ☐ Co-Buyer ☐ Both
Premium:

Credit Life \$ N/A

Credit Disability \$ N/A

Insurance Company Name N/A

Home Office Address N/A

Credit life insurance and credit disability insurance are not required to obtain credit. Your decision to buy or not buy credit life insurance and credit disability insurance will not be a factor in the credit approval process. They will not be provided unless you sign and agree to pay the extra cost. If you choose this insurance, the cost is shown in Item 4A of the Itemization of Amount Financed. Credit life insurance pays the unpaid part of the amount financed if you die. This insurance pays only the amount you would owe if you paid all your payments on time. Credit disability insurance pays the scheduled payments due under this contract while you are disabled. This insurance does not cover any increase in your payment or in the number of payments. The policies or certificates issued by the named insurance companies may further limit the coverage that credit life or credit disability insurance provides. See the policies or certificates for coverage limits and other terms and conditions. Coverage for credit life insurance and credit disability insurance ends on the original due date for the last payment unless a different term for the insurance is shown below.

Other Optional Insurance

☐ N/A N/A
Type of Insurance Term

Premium \$ N/A

Insurance Company Name N/A

N/A

F Vehicle Tire Fee \$ 7.50
G Government taxes Not Included in Cash Price \$ N/A
H Government License and/or Registration Fees \$ 140.00
I Government Certificate of Title Fees \$ 60.00
J Other Charges (Seller must identify who is paid and describe purpose)
to HONDA FINANCIAL for Prior Credit or Lease Balance \$ 250.00
to ROUTE 1 CHRYSLER DOCUMENTATION FEE \$ 389.00
to MODAR VEHICLE PROTECTIVE SERVICE CONTRACT \$ 2,500.00
to N/A for N/A \$ N/A
to N/A for N/A \$ N/A
to N/A for N/A \$ N/A
to N/A for N/A \$ N/A
to N/A for N/A \$ N/A
to N/A for N/A \$ N/A
to N/A for N/A \$ N/A
Total Other Charges and Amounts Paid to Others on Your Behalf \$ 3,346.50 (4)
5 Amount Financed (3 + 4) \$ 30,130.30 (5)

Premium \$ 7 N/A
Insurance Company Name N/A
Home Office Address N/A
Other optional insurance is not required to obtain credit. Your decision to buy or not buy other optional insurance will not be a factor in the credit approval process. It will not be provided unless you sign and agree to pay the extra cost.
I want the insurance checked above.
X N/A N/A
Buyer Signature Date
X N/A N/A
Co-Buyer Signature Date

Returned Check Charge: You agree to pay a charge of \$ 20 if any check you give us is dishonored and the law allows it.

OPTION: ☐ You pay no finance charge if the Amount Financed, item 5, is paid in full on or before N/A Year N/A SELLER'S INITIALS

☐ If this box is checked, the following late charge applies to vehicles purchased primarily for business or agricultural use.
If a payment is not received in full within N/A days after it is due, you will pay a late charge of \$ N/A or N/A % of the part of the payment that is late, whichever is less.
If this box is not checked, the late charge in the "Federal Truth-In-Lending Disclosures" still applies.

OPTIONAL GAP CONTRACT. A gap contract (debt cancellation contract) is not required to obtain credit and will not be provided unless you sign below and agree to pay the extra charge. If you choose to buy a gap contract, the charge is shown in Item 4D of the Itemization of Amount Financed. See your gap contract for details on the terms and conditions it provides. It is a part of this contract.

Term N/A Mos. N/A Name of Gap Contract
I want to buy a gap contract.

Buyer Signs X

State law does not provide for a "cooling off" or cancellation period for this sale. After you sign this contract, you may only cancel it if the seller agrees or for legal cause. You cannot cancel this contract simply because you change your mind. This notice does not apply to home solicitation sales.

The Annual Percentage Rate may be negotiable with the Seller. The Seller may assign this contract and retain its right to receive a part of the Finance Charge.

HOW THIS CONTRACT CAN BE CHANGED. This contract contains the [redacted] and we must sign it. No oral changes are binding. Buyer Signs X [redacted] this contract. Any change to this contract must be in writing. If any part of this contract is not valid, all other parts stay valid. We may delay or refrain from enforcing any of our rights under this contract without losing them. For example, we may extend the time for making some payments without extending the time for making others. Buyer Signs X
See back for other important agreements.

NOTICE TO RETAIL BUYER

Do not sign this contract in blank.
You are entitled to a copy of the contract at the time you sign.
Keep it to protect your legal rights.

You agree to the terms of this contract. You confirm that before you signed this contract, we gave it to you, and you were free to take it and review it. You confirm that you received a completely filled-in copy when you signed it.

Buyer Signs X [redacted] Date 08/22/15 Co-Buyer Signs X [redacted] Date
Co-Buyers and Other Owners — A co-buyer is a person who is responsible for paying the entire debt. An other owner is a person whose name is on the title to the vehicle but does not have to pay the debt. The other owner agrees to the security interest in the vehicle given to us in this contract.

Other owner signs here X
Seller Signs ROUTE 1 CHRYSLER DODGE JEEP RAM 08/22/15 By X [signature] Address N/A
Seller assigns its interest in this contract to Capital One Auto Finance (Assignee) under the terms of Seller's agreement(s) with Assignee.
☐ Assigned with recourse ☒ Assigned without recourse ☐ Assigned with limited recourse

Seller ROUTE 1 CHRYSLER DODGE JEEP RAM By [signature] Title [signature]
AW FORM NO. 553-NJ (REV. 4/14) Patent No. 7,460,000

COPY



308

VIN: 1C3CCCAB2FN

Manville, NJ

**COPY**

Dear

Thank you for purchasing a Mopar Vehicle Protection Plan. You made a wise choice when you elected to protect your vehicle investment.

The enclosed Plan Provisions are your actual Service Contract. They fully describe the coverage and features of your Plan and identify you and your vehicle as being eligible for Plan service. We recommend you keep these Provisions with your vehicles' other important papers. The attached Owner Identification Card provides you with a convenient way to access telephone numbers that you may need during the term of your contract.

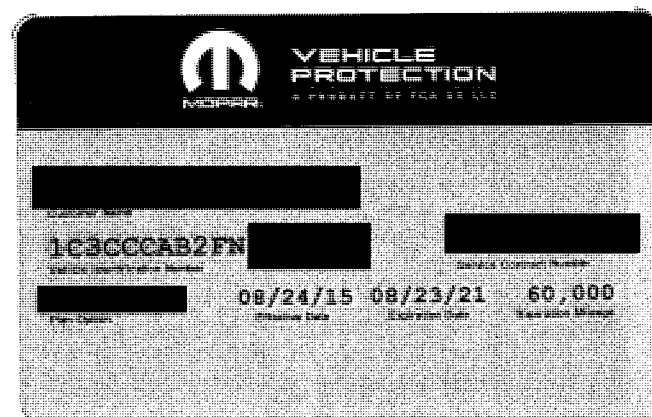
The personalized Plan Provisions and Owner Identification Card do not need to be presented to your servicing dealer when requesting Plan service. Our goal is to make it easy for you should you ever need service. Your servicing dealer can access your specific Plan information through the Network.

You can view or print your provisions and obtain additional information about your Plan by accessing our customer website at [www.fcaus.com](#). If you have any questions regarding the specific Plan you purchased, contact your selling dealer. Should you have questions about Plan coverage or benefits that your dealer cannot answer or need assistance obtaining Plan Service, please feel free to call us toll-free, 8:00 A.M. to 8:00 P.M. Eastern Time, Monday through Friday and 9:00 A.M. to 5:00 P.M. Eastern Time, on Saturday.

1-800-521-9922 In USA
1-800-465-2001 In Canada

We sincerely hope that having a Mopar Vehicle Protection Plan provides you with added security knowing that you have additional benefit coverage.

Mopar Vehicle Protection Department
FCA US LLC
Chrysler Group Service Contracts LLC
Extended Vehicle Protection LLC





**VEHICLE
PROTECTION**
A PRODUCT OF FCA US LLC

PLAN # [REDACTED]

Issued To [REDACTED]

VEHICLE IDENTIFICATION NUMBER: 1C3CCCAB2FN [REDACTED]

Your vehicle is covered by:

- 6/60 ADDED CARE PLUS
(Option Code: [REDACTED] Form Num: NAP515)

COPY

6/60 ADDED CARE PLUS

EFFECTIVE: 08/24/2015

EXPIRES: 08/23/2021 OR 60,000 MI

SELLING DEALER: 26882 ROUTE 1 CHRYSLER DODGE JEEP RAM

Key Terms

- *Covered Vehicle or Vehicle - means the vehicle that has the above referenced vehicle identification number
- *Dealer - means "authorized FCA US LLC franchise dealer", which includes dealers of the Chrysler, Dodge, Jeep, Ram, SRT, FIAT and ALFA ROMEO vehicle lines
- *FCA US Vehicle - means "Chrysler, Dodge, Jeep, Ram, SRT, FIAT or ALFA ROMEO brand vehicles only"
- *Mopar Vehicle Protection (MVP) Plan - means a Plan offered and issued by Chrysler Group Service Contracts LLC.
- *Plan - means this "6/60 ADDED CARE PLUS" Service Contract
- *we, us, our - means Chrysler Group Service Contracts LLC the entity obligated to perform the obligations of this contract. Chrysler Group Service Contracts LLC's contact information is PO Box 2700, Troy, MI 48007-2700; phone: 1-800-521-9922. Chrysler Group Service Contracts LLC is a wholly-owned subsidiary of FCA US LLC, formally known as Chrysler Group LLC.
- *you, your - means the Plan purchaser

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A SERVICE CONTRACT: This Plan is a service contract between you and us. The Plan protects you against major repair bills should a Vehicle component covered by the Plan fail due to defects in material or workmanship. This Plan is not insurance and is not part of the manufacturer's warranty. We are solely responsible (liable) for fulfillment of the provisions of the Plan.

Obligations of the provider under the Plan are backed by the full faith credit of the provider.

No Dealer, Dealer employee or our employee has the authority to modify or change any provision of this Plan. The express provisions of this Plan outline the sole benefits which we are obligated to provide; no other coverage is implied hereunder, and no coverage can be implied due to an oral or written misrepresentation, error or omission.

IMPORTANT! The maximum benefit amount should a covered component of the Vehicle fail will be THE TOTAL COST OF THE REPAIRS PER VISIT LESS THE DEDUCTIBLE, OR THE CASH VALUE OF THE VEHICLE, WHICHEVER IS LESS! The cash value of the Vehicle will be determined at the time of the covered repair and will be the average retail value as listed in the current NADA Used Car Pricing Guide. If at any time the repair costs for covered component(s) exceed the Vehicle's cash value, your final Plan benefit will be our payment of the Vehicle's cash value rather than the repair costs. Plan coverage and benefits will terminate automatically and immediately pursuant to this provision and we will have no further obligations of any kind in respect to the terminated Plan.



COPY

Supercharger; Fuel Injectors (**excluding clogged injectors**); Serpentine Belt Tensioner; Seals and Gaskets for listed components only.

DIESEL ENGINE: Cylinder Block and all Internal Parts; Cylinder Head Assemblies; Timing Gears and Cover; Harmonic Balancer; Oil Pump; Water Pump and Housing; Intake and Exhaust Manifolds; Core Plugs; Valve Covers; Oil Pan; Turbocharger Housing and Internal Parts; Fuel Injection Pump and Injectors (**excluding clogged injectors**); Seals and Gaskets for listed components only.

TRANSMISSION: Transmission Case and all Internal Parts; Torque Converter; Drive/Flex Plate; Transmission Range Switch; Transmission Control Module; Bell Housing; Oil Pan; Shifter Mechanism; Seals and Gaskets for listed components only.

NOTE: MANUAL TRANSMISSION CLUTCH PARTS ARE NOT COVERED AT ANY TIME.

FOUR-WHEEL DRIVE (4x4): Transfer Case and all Internal Parts; Axle Housing and all Internal Parts; Axles Shafts; Axle Shaft Bearings; Drive Shafts Assemblies (Front and Rear); Drive Shaft Center Bearings; Wheel Bearings; Universal Joints and Yokes; Disconnect Housing Assembly; Seals and Gaskets for the listed components only.

ALL-WHEEL DRIVE (AWD): Power Transfer Unit and all Internal Parts; Viscous Coupler; Axle Housing and all Internal Parts; Constant Velocity Joints and Boots; Rear Driveline Module; Drive Shaft and Axle Shaft Assemblies; Wheel Bearings; Differential Carrier Assembly and all Internal Parts; Output Bearing; Output Flange; End Cover; Overrunning Clutch; Shift Motor; Vacuum Motor; Torque Tube; Pinion Spacer and Shim; Seals and Gaskets for listed components only.

FRONT WHEEL DRIVE: Transaxle Case and all Internal Parts; Axle Shaft Assemblies; Constant Velocity Joints and Boots; Wheel Bearings; Differential Cover; Oil Pan; Transaxle Speed Sensors; Transaxle Solenoid Assembly; PRNDL Position Switch; Shifter Mechanism; Transaxle Electronic Controller; Torque Converter; Seals and Gaskets for listed components only.

NOTE: MANUAL TRANSMISSION CLUTCH PARTS ARE NOT COVERED AT ANY TIME.

REAR WHEEL DRIVE: Rear Axle Housing and all Internal Parts; Axle Shafts; Axle Shaft Bearings; Drive Shaft Assemblies; Drive Shaft Center Bearings; Universal Joints and Yokes; Seals and Gaskets for listed components only.

STEERING: Steering Gear Housing and all Internal Parts; Power Steering Gear; Power Steering Pump; Lower Steering Shaft; Steering Shaft Lower Coupling; Rack and Pinion Assembly; Rack and Pinion Boots; Electronic Steering Motor; Seals and Gaskets for listed components only.

AIR CONDITIONING: Factory or Manufacturer-authorized air conditioning installations only. Air Conditioning Compressor; Clutch, Coil; Condenser; Front Evaporator; Rear Evaporator; Receiver-Drier; Expansion Valve; Hoses and Lines; Low Pressure Cut-off Switch; High Pressure Cut-off Switch; Clutch Cycling Switch; Front Instrument Panel Control Assembly; Rear Instrument Panel Control Assembly; Power Module; Air Conditioning/Heater Blower Motor; Seals and Gaskets for the listed components only.

ENGINE COOLING & FUEL: Cooling Fan, Clutch and Motor; Radiator; Coolant Temperature Switch; Fuel Pump; Water Pump and Housing; Fuel Tank Sending Unit; Fuel Pressure Regulator; Fuel Tank and Lines; Serpentine Belt Tensioner; Seals and Gaskets for listed components only.

FRONT SUSPENSION: Shocks; Shock Mounts; Struts; Strut Mounts, Bushings and Bearings; Upper and Lower Control Arms; Control Arm Bushings; Thrust Arms; Upper and Lower Ball Joints; Wheel Bearings.

REAR SUSPENSION: Rear Leaf Springs; Rear Coil Springs; Auxiliary Springs; Spring Interliner; Spring Bushing; Spring Shackle; U-Bolt Rear Spring; Spring Hanger; Axle Trac Bar; Lateral Link Arm; Shocks; Shock Mount Plate; Struts; Strut Mounting Plates; Strut Bushings; Rear Wheel Bearings; Rear Trailing Arm Assembly; Rear Stabilizer/Sway Bar; Rear Stabilizer/Sway Bar Link; Rear Stabilizer/Sway Bar Bushing.

BRAKES: Master Cylinder, Assist Booster; Wheel Cylinders; Disc Brake Calipers and Pistons; Brake Lines, Hoses, Fittings; Proportioning Valve; Seals and Gaskets for listed components only.

NOTE: BRAKE SHOES, PADS, ROTORS, AND DRUMS ARE NOT COVERED AT ANY TIME.

ANTI-LOCK BRAKES (ABS): Brake Systems' Hydraulic Assembly; Pump Motor Assembly; Controller; Sensors and Relays; Seals and Gaskets for listed components only.

ELECTRICAL: Starter Motor and Solenoid; Generator (Alternator); Engine Control Module - (Single Module Engine Controller) (SMEC); Powertrain Control Module, Distributor; Ignition Coil; Coil Pack Assembly, Voltage Regulator; Horn and Horn Pad; Transmission Control Module.



Taxi receipts must be from a licensed taxi service provider. Taxi charges in excess of the amount allowed by the Plan are your responsibility.

Total Rental/Taxi Service Allowance per occurrence is a maximum of 5 days or \$175.00.

ROADSIDE ASSISTANCE*

COPY

NOTE: YOU MUST CALL 888-517-4500 FOR THIS SERVICE.

The Plan provides assistance due to a disablement caused by any mechanical failure and in addition, the Plan provides coverage for such items as towing to the nearest Dealer or authorized repair facility, flat tire change (with your good spare), battery jump, out of gas delivery (maximum 2 gallons), lockout service i.e. keys locked in car or frozen lock, to a maximum of \$100, per occurrence. Any expense beyond \$100 is your responsibility at the time and site of service. Towing assistance will be dispatched only for mechanical disablements which renders the vehicle inoperative. (See exclusions under "THE PLAN WILL NOT COVER.")

This service is provided to you as part of your Plan to minimize any unforeseen vehicle operation inconvenience and is available 24 hours per day, 365 days per year.

HOW TO USE ROADSIDE ASSISTANCE*: All required towing, roadside assistance, lockout, and other roadside assistance services described previously **MUST BE ARRANGED AT TIME OF OCCURRENCE** through Roadside Assistance by calling **888-517-4500**. You should be prepared to provide the representative with your name, your Plan number, vehicle license plate number, your location including the phone number you are calling from and a brief description of the problem.

In some cases, Roadside Assistance may authorize you or your Dealer to arrange for local service and will provide a reference number to do so. Your Plan will in these instances provide reimbursement of up to \$100 maximum per Roadside Assistance incident, provided that the claim contains: (A) A valid original receipt of payment from the tow/repair facility for the services rendered (Claims which contain other than original receipts may be denied.); (B) The Roadside Assistance reference number; and (C) Your valid Plan number. All Roadside Assistance claims that meet requirements should be mailed or faxed to:

Roadside Assistance
P.O. Box 9145
Medford, MA 02155
Attn: Claims Department
888-517-4500
FAX: 1-781-658-2691

ROADSIDE ASSISTANCE WILL NOT COVER SERVICES WHICH ARE SOLICITED WITHOUT FIRST CONTACTING ROADSIDE ASSISTANCE FOR PRIOR AUTHORIZATION.

*All Roadside Assistance services are provided through Cross Country Motor Club, Inc., Thousand Oaks CA 91360, except in Alaska, California, Hawaii, Oregon, Wisconsin and Wyoming where services are provided through Cross Country Motor Club of California, Inc., Boston, MA 02155. Phone number: 888-517-4500. Both collectively sometimes referred to as CCMC. CCMC acts merely as a dispatcher of referral service to persons or entities who provide the actual service. These persons and/or entities are independent contractors. Accordingly, CCMC assumes no responsibility for the acts, errors, omissions, negligence, misconduct of such persons and/or entities. All persons availing themselves of the benefits of Roadside Assistance are to look solely to such persons and/or entities for liability arising in connection therewith, and not to CCMC

DIAGNOSTIC CHARGES: You may be asked to authorize disassembly and/or diagnostics at the time your Vehicle repair order is written. Your Plan covers disassembly and/or diagnostic charges IF the cause of failure is a covered component under the terms of the Plan. If the repair is not covered by the Plan, you will be responsible for paying the disassembly and/or diagnostic charges and non-covered repairs.

YOUR ADDITIONAL RESPONSIBILITIES: It is your responsibility to properly operate, care for and maintain the Vehicle as prescribed in the owner's manual supplied by the manufacturer. If you fail to properly operate, care for and maintain the Vehicle as prescribed in the owner's manual supplied by the manufacturer, we may deny your claim under the Plan. You should retain all maintenance records and receipts to avoid any misunderstanding as to whether or not the maintenance services were performed as required.



- Any economic loss of any kind, including but not limited to rental car expenses, consequential damages, incidental damages, or other losses that relate in any manner to your use or loss of use of the Covered Vehicle.

CANCELLATION AND TRANSFER POLICIES: During the term of the Plan, you have the option to:

- **CANCEL** the remaining Plan coverage and receive a full or pro-rata refund or;
- **AUTHORIZE TRANSFER** of the remaining Plan coverage to the 1st subsequent owner.

COPY

Note: Refer to the cancellation/transfer policy section below for details.

CANCELLATION POLICY: If you are the original purchaser of the Plan, and coverage under the Plan has not expired or been terminated, you may cancel if you have not authorized transfer of Plan coverage to a new owner. *To cancel the Plan you may take your Plan to any Dealer.* The Dealer will contact us to request termination of your contract.

If your Vehicle is repossessed or rendered a total loss and your Plan was financed with your vehicle, your rights under this Plan transfer to the lienholder. The lienholder is then responsible for requesting termination of the Plan through the Dealer where the Plan was purchased. If the Plan was not financed, any refund due will be paid to you by check in your name from Us.

If there is no Dealer in your area, mail your cancellation request along with your Plan Provisions, proof of payoff and current mileage on the Vehicle to:

Vehicle Protection
Cancellation Department
P.O. Box 2700
Troy, MI 48007-2700

Please specify the Option Code(s) you wish to cancel. Option codes can be found on the first page of this document below Option Description.

On cancellation requests received* within the first 60 days from the original purchase date of the Plan, you will be refunded the full amount you paid for the Plan, provided no claims have been paid against the Plan. In the event claims have been paid, or requests received* after 60 days, your refund will be based on the full amount you paid for the Plan, less a pro-rata adjustment for time or mileage used, whichever is greater, less a cancellation fee as indicated below.

We reserve the right to cancel the Plan after issuance should it be discovered that: (a) the Vehicle is ineligible or has been modified/alterd to make it ineligible after Plan coverage has been in effect; (b) failure of the customer to maintain the Vehicle as prescribed by the manufacturer; (c) the odometer has been tampered with or has not been repaired by the customer, (d) non-payment of premium or (e) the Vehicle is registered outside of the of the United States, Guam, and Puerto Rico. Your refund will be based on the full amount you paid for the Plan, less a pro-rata adjustment for the time or mileage used, whichever is greater, less claims paid.

***Requests Received - The cancellation refund will be based on the date we receive written notification of the cancellation request.**

A cancellation refund check will be made payable and issued to you if no lien exists. Whenever a lien exists, the cancellation refund check will be made payable and issued to the lienholder.



SPECIAL STATE NOTICE - NEW JERSEY

In the event a cancellation refund is warranted and is not paid within forty five (45) days of written notification to us, then a 10% penalty shall be added to the refund.

If we cancel the plan based on discovery of the reasons noted in the Cancellation language, we will provide you 15 days notice prior to cancellation, which will be sent to your last known address.

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