

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6) Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		DOT Form 108 (Rev. 10-2009) ONLY 100148	
		Date Received: 27-JAN-2016 APR 19 2016		Repository ☐ Reference No. 10822636	
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number Evening Telephone Number	
City		State		Zip Code	
EAST LIVERPOOL		OH			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make		Model	
3FAHP08Z97R		FORD		FUSION	
Date Purchased		Dealer's Name and Telephone Number		Engine:	
2014		Grand Ford		No: Cylinders	
Original Owner		Dealer's City		State	
☐		East Liverpool		OH	
Transmission Type		Antilock Brakes		Incident Date(s)	
		☒		14-MAR-2015	
Powertrain		Multiple Failure:			
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 162000 STRUCTURE: BODY, 171100 LATCHES/LOCKS/LINKAGES: DOORS:				Failure Mileage	
LATCH ON				100200	
Drivers Side door Locked down on passenger door				Failure Speed	
				40	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment		Failure Location:	
		☐ Prior Repair			
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)					
Crash		Fire		Number of Persons Injured	
☐ Yes ☒ No		☐ Yes ☒ No			
				Number of Deaths	
				Reported to Police	
				N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2007 FORD FUSION. WHILE DRIVING APPROXIMATELY 40 MPH, THE FRONT DRIVER DOOR UNLATCHED INDEPENDENTLY. THE VEHICLE WAS MANEUVERED TO THE SIDE OF THE ROAD WHERE THE DOOR WAS CLOSED NUMEROUS TIMES, BUT FAILED TO LATCH SECURELY. THE CONTACT HAD TO HOLD THE INTERIOR DOOR HANDLE FIRMLY WHILE DRIVING. IN ADDITION, THE FRONT PASSENGER DOOR FAILED TO UNLOCK WHEN ACCESSING IT WITH A KEY. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC WHO STATED THAT THE FRONT DRIVER SIDE DOOR LATCH FRACTURED AND WAS REPLACED. THE CONTACT MENTIONED THAT AN UNKNOWN PART WAS REPLACED ON THE FRONT PASSENGER SIDE DOOR LOCK. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 100,200.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

A component within a door latch can break making the doors difficult to latch when closed. This could cause the driver and/or passenger to believe their door is secure when it is not. A door that is not latched properly could open unexpectedly while driving, increasing the risk of personal injury and property damage. Dealers will replace all four door latches free of charge to correct this concern.



E. Liverpool, OH

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