

From: [Abbew, Margaret CTR \(NHTSA\)](#)
To: [Fogle, Brenda CTR \(NHTSA\)](#)
Subject: FW: NHTSA: Follow up to ODI Complaint: ----10820923----
Date: Monday, March 14, 2016 11:43:44 AM

From: EVOQ (NHTSA)
Sent: Monday, March 14, 2016 10:43 AM
Subject: FW: NHTSA: Follow up to ODI Complaint: ----10820923----

From: [REDACTED]
Sent: Thursday, February 11, 2016 1:46 PM
To: EVOQ (NHTSA)
Subject: Re: NHTSA: Follow up to ODI Complaint: ----10820923----

I can't complete the form the way it's presented. It'll be a shame if my car catches on fire & kills folks or causes property damage. Any chance you could resend the form to be completed in a more computer/iPhone friendly way? This is the only form/survey sent to me via email that I'm unable to complete!

From: EVOQ@dot.gov
To: [REDACTED]
Sent: Thursday, February 11, 2016 7:31:30 AM
Subject: FW: FW: FW: NHTSA: Follow up to ODI Complaint: ----10820923----

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to [\(202\) 366-1767](tel:202-366-1767). Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.
NHTSA/Office of Defects Investigation