

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)  
 DOT Auto Safety Hotline

FOR AGENCY USE ONLY 100148



U.S. Department of Transportation  
 National Highway Traffic Safety Administration

**Vehicle Owner's Questionnaire**  
 To Report Vehicle Safety Defects  
 1-888-DASH-2-DOT  
 (1-888-327-4236)  
 INTERNET: www.nhtsa.dot.gov/hotline

Date Received  
 APR 01 2016  
 15-JAN-2016

Repository   
 Reference No.  
 10820536

**OWNER INFORMATION (Type or Print)**

Name [REDACTED]  
 Address [REDACTED]  
 City BALDWIN PARK State CA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]  
 Evening Telephone Number [REDACTED]

E-mail Address

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
 4T1BF1FK2FU [REDACTED] Make TOYOTA Model CAMRY Model Year 2015

Date Purchased *Dec-28-2015* Dealer's Name and Telephone Number *LONGO TOYOTA 6265806100* Engine: No: Cylinders *4 CYL* Fuel Type: *G*  
 Original Owner Dealer's City *ELMONTE* State *CA* Zip Code *91731*

Transmission Type *6 SPEED AUTO*  Antilock Brakes Powertrain *2AR-FE* Multiple Failure: *OIL BURNING* Incident Date(s) 05-JAN-2016  
 Cruise Control

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Code: ENGINE (PWS) *TOYOTA REP SAID IS OK ?* Failure Mileage 4000 Failure Speed  
*ENGINE BURNING OIL FOR ENGINE TO BURN A QUART EVERY 1000 miles*

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make \_\_\_\_\_ Tire Model (Name or Number) \_\_\_\_\_ Tire Size (Example P215/65R15) \_\_\_\_\_  
 DOT No. (Example: DOTM9ABC036)  Original Equipment  Prior Repair Failure Location: \_\_\_\_\_  
 Tire Component Code \_\_\_\_\_ Tire Failure Type: \_\_\_\_\_

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: \_\_\_\_\_ Date Manufactured: \_\_\_\_\_ Model No./Name: \_\_\_\_\_  
 Seat Type: \_\_\_\_\_ Installation System: \_\_\_\_\_  
 Child Seat Component Code: \_\_\_\_\_ Failed Part: \_\_\_\_\_

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash  Yes  No Fire  Yes  No Number of Persons Injured \_\_\_\_\_ Number of Deaths \_\_\_\_\_ Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).  
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL\* THE CONTACT OWNS A 2015 TOYOTA CAMRY. WHILE THE VEHICLE WAS UNDERGOING A ROUTINE MAINTENANCE CHECK, IT WAS DISCOVERED THAT THE ENGINE WAS BURNING OIL. THE DEALER CONFIRMED THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 4,000.

*toyota should not sell defective cars to consumer. they should list them on the factory stickers*

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

FACTORY STICKERS



DESC.: CAMRY 4-DOOR LE SEDAN
VIN: 4T1BF1FK2FU
YR/MDL: 2015/2532A
CLR: SILVER METALLIC/FC10 (01J9/10)
PORT/PLANT: Georgetown, KY/TMMK RAILHEAD:

STANDARD EQUIPMENT

MECHANICAL & PERFORMANCE
- 2.5L 4-Cyl DOHC 16V w/ Dual VVT-i Engine
- 178 hp @ 6000 rpm / 170 lb-ft @ 4100 rpm
- 6-Speed Automatic ECT-i Transmission
- Eco Mode Indicator
- Pwr-Assist Front/Solid Rear Disc Brakes

SAFETY & CONVENIENCE
- Star Safety System: Enhanced Vehicle Stability Control, Traction Control, Anti-Lock Brakes, Electronic Brake Force Distribution, Brake Assist and Smart Stop Technology

- LATCH-Lower Anchor & Tether for Children
- Whiplash-Injury-Lessening Front Seats
- Ten Airbags

EXTERIOR
- 16" Steel Wheels with Covers
- Projector-Beam Headlamps w/ Auto On/Off
- Daytime Running Lights w/ On/Off Switch
- Heated Power Outside Mirrors

INTERIOR
- Entune Audio: 6.1" Touch Screen, 6 Speakers, Bluetooth, USB, AUX, CD
- 8-Way Power Driver Seat w/Lumbar Support
- Steering Wheel Audio/Bluetooth Controls
- Backup Camera
- Remote Keyless Entry System
- (2) 12V Power Outlets
\*\*\*Full Tank of Gas\*\*\*

MANUFACTURER'S WARRANTY

FE 50 Sta
CF. Carpe

GOVERNMENT 5-STAR SAFETY RATINGS

Overall Vehicle Score ★★★★★

Based on the combined ratings of frontal, side and rollover. Should ONLY be compared to other vehicles of similar size and weight.

Frontal Crash Driver Passenger ★★★★★
★★★★★

Based on the risk of injury in a frontal impact. Should ONLY be compared to other vehicles of similar size and weight.

Side Crash Front seat Rear seat ★★★★★
★★★★★

Based on the risk of injury in a side impact.

Rollover ★★★★★

Based on the risk of rollover in a single-vehicle crash.

Star ratings range from 1 to 5 stars (★★★★★) with 5 being the highest.

Source: National Highway Traffic Safety Administration (NHTSA)

www.safercar.gov or 1-888-327-4236

EPA DOT Fuel Economy and Environment

Fuel Economy

28 MPG 26 35
combined city/hwy city highway

3.6 gallons per 100 miles

Midsized Cars range from 13 to 114 MPG. The best vehicle rates 119 MPGe.

Gasoline Vehicle

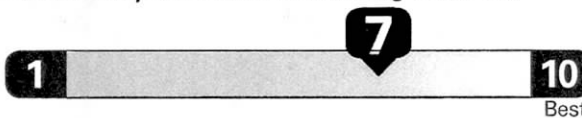
You save \$1,500

in fuel costs over 5 years compared to the average new vehicle.

Annual fuel COST

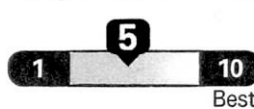
\$1,900

Fuel Economy & Greenhouse Gas Rating (tailpipe only)



This vehicle emits 317 grams CO2 per mile. The best emits 0 grams per mile (tailpipe only). Producing and distributing fuel also create emissions. Learn more at fueleconomy.gov.

Smog Rating (tailpipe only)



Actual results will vary for many reasons, including driving conditions and how you drive and maintain your vehicle. The average new vehicle gets 24 MPG and costs \$11,000 to fuel over 5 years. Cost estimates are based on 15,000 miles per year at \$3.50 per gallon. MPGe is miles per gasoline gallon equivalent. Vehicle emissions are a significant cause of climate change and smog.

fueleconomy.gov

calculate personalized estimates and compare vehicles



Smartphone QR Code

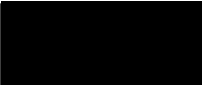


DELIVERY PF

TOTAL

The New Vehicle Limited Warranty coverage, plus 5-year/unlimited for details. An extended service Ask dealer for details. Manufacturer's suggested retail license and title fees, applicable and accessories are not included

ToyotaCare, which covers normal wear and tear, whichever occurs first, is included. See participating dealer for eligibility.



# welcome to the Toyota family.

Here's some important information about caring for your new Camry.

Toy  
with s  
Parts. You  
at any partici  
preferred dealer too  
To select your preferred u  
near you, go to [Toyota.com/Own](http://Toyota.com/Own)

Tire Service



Winching

**Towing** – to the nearest Toyota dealership.  
(Or to Toyota dealership of your choice within 25 miles of nearest dealer)

**Tire Service** – Impaired tire will be replaced with your inflated spare.

**Winching** – Extrication from any ditch, mud, sand, or snow. Vehicle must be immediately adjacent to a regularly traveled road and capable of being serviced with standard equipment.

## Always go with Genuine Toyota Accessories

When it comes time to make your Toyota your own, remember only Genuine Toyota Accessories are designed, tested, and approved specifically for your Toyota vehicle. To learn more about Genuine Toyota Accessories and to see what is available for your vehicle, please visit [Toyota.com/Accessories](http://Toyota.com/Accessories).

**Call 24/7 for service. Valid only in the continental United States and Alaska. 800-444-4195**

\* Does not include parts and fluids, except emergency fuel delivery.

## All of these services will be performed at no cost.

6 months or 5,000 miles	12 months or 10,000 miles	18 months or 15,000 miles	24 months or 20,000 miles <sup>1</sup>	25,000 miles <sup>1</sup>
<b>Toyota recommended Maintenance Guide services<sup>2</sup> include:</b>				
<ul style="list-style-type: none"> <li>• Rotate tires</li> <li>• Multi-Point Vehicle Inspection</li> <li>• Inspect and adjust all fluid levels</li> </ul>	<ul style="list-style-type: none"> <li>• Replace engine oil and oil filter</li> <li>• Rotate tires</li> <li>• Multi-Point Vehicle Inspection</li> <li>• Inspect and adjust all fluid levels</li> </ul>	<ul style="list-style-type: none"> <li>• Rotate tires</li> <li>• Multi-Point Vehicle Inspection</li> <li>• Inspect and adjust all fluid levels</li> </ul>	<ul style="list-style-type: none"> <li>• Replace engine oil and oil filter</li> <li>• Rotate tires</li> <li>• Multi-Point Vehicle Inspection</li> <li>• Inspect and adjust all fluid levels</li> </ul>	<ul style="list-style-type: none"> <li>• Rotate tires</li> <li>• Multi-Point Vehicle Inspection</li> <li>• Inspect and adjust all fluid levels</li> </ul>

1. Toyota recommends service every 5,000 miles or 6 months, whichever comes first. Vehicles serviced based solely on time will receive up to 4 services under the ToyotaCare plan.  
2. Excludes those items listed in the Maintenance Guide under Special Operating Conditions.

ToyotaCare covers normal factory scheduled service for 2 years or 25,000 miles, whichever comes first. See Toyota dealer for details and exclusions. Valid only in the continental U.S. and Alaska.



after you buy the car you find out the ?

Maintenance Log

BOOKLET Page 48-49

Maintenance Log

5,000 miles or 6 months

- Check installation of driver's floor mat
- Inspect and adjust all fluid levels
- Inspect wiper blades
- Rotate tires
- Visually inspect brake linings/drums and brake pads/discs

Additional Maintenance Items for Special Operating Conditions<sup>2</sup>

Driving on dirt roads or dusty roads:

- Inspect ball joints and dust covers
- Inspect drive shaft boots
- Inspect engine air filter
- Inspect steering linkage and boots
- Replace engine oil and oil filter<sup>1</sup>
- Tighten nuts and bolts on chassis and body

Driving while towing, using a car-top carrier, or heavy vehicle loading<sup>4</sup>:

- Replace engine oil and oil filter<sup>1</sup>
- Tighten nuts and bolts on chassis and body

Repeated trips of less than five miles in temperatures below 32°F / 0°C:

- Replace engine oil and oil filter<sup>1</sup>

Extensive idling and/or low speed driving for a long distance such as police, taxi or door-to-door delivery use:

- Replace engine oil and oil filter<sup>1</sup>

DEALER SERVICE VERIFICATION:

10,000 miles or 12 months

- Check installation of driver's floor mat
- Inspect and adjust all fluid levels
- Inspect wiper blades
- Replace engine oil and oil filter<sup>1</sup> ?
- Rotate tires
- Visually inspect brake linings/drums and brake pads/discs

Additional Maintenance Items for Special Operating Conditions<sup>2</sup>

Driving on dirt roads or dusty roads:

- Inspect ball joints and dust covers
- Inspect drive shaft boots
- Inspect engine air filter
- Inspect steering linkage and boots
- Tighten nuts and bolts on chassis and body

Driving while towing, using a car-top carrier, or heavy vehicle loading<sup>4</sup>:

- Tighten nuts and bolts on chassis and body

DEALER SERVICE VERIFICATION:

15,000 miles or 18 months

- Check installation of driver's floor mat
- Inspect and adjust all fluid levels
- Inspect wiper blades
- Rotate tires
- Visually inspect brake linings/drums and brake pads/discs

Note: If 0W-20 oil WAS NOT used at the last oil change, replace engine oil and oil filter.<sup>1</sup>

Inspect the following:

- Ball joints and dust covers
- Brake lines and hoses
- Drive shaft boots
- Engine coolant<sup>3</sup>
- Exhaust pipes and mountings
- Radiator and condenser
- Steering gear box
- Steering linkage and boots

Note: Driving in heavy traffic, on dirt roads or in urban, dusty or desert areas may shorten the life of the cabin air filter. Replacement may be needed if you notice reduced air flow from the air conditioner and heater or if the windows fog easily when you use the "Fresh" mode. Consult your dealer if any of these conditions occur.

Additional Maintenance Items for Special Operating Conditions<sup>2</sup>

Driving on dirt roads or dusty roads:

- Inspect engine air filter
- Replace engine oil and oil filter<sup>1</sup>
- Tighten nuts and bolts on chassis and body

Driving while towing, using a car-top carrier, or heavy vehicle loading<sup>4</sup>:

- Replace engine oil and oil filter<sup>1</sup>
- Tighten nuts and bolts on chassis and body

Repeated trips of less than five miles in temperatures below 32°F / 0°C:

- Replace engine oil and oil filter<sup>1</sup>

Extensive idling and/or low speed driving for a long distance such as police, taxi or door-to-door delivery use:

- Replace engine oil and oil filter<sup>1</sup>

DEALER SERVICE VERIFICATION:

DATE:

MILEAGE:

<sup>1</sup> Reset the oil replacement reminder light ("MAINT REQD") or the message "OIL MAINTENANCE REQUIRED" on the multi-information display after maintenance at every 5,000 miles.

no engine on a new car should burn  
14 oz oil at 3458 miles, this is a  
defect in material and workmanship.  
also toyota new about that and should  
listed on the factory sticker on the car so  
customer can make they choice.

also they said oil change at 10,000 miles  
or 12 month. but they recommend service  
at 5000 miles or 6 month. and customer pay's  
for the oil burned, down the road it will be  
a safety issue

F.T.C. check with the EPA if that oil  
burning is a problem.

Thank You.

ENCLOSED COPIES OF DOCUMENTS

CUSTOMER #: [REDACTED]

WORKORDER  
 REPRINT  
 PAGE 1

3534 North Peck Rd · El Monte, CA 91731-3526  
 Service (626) 580-6100 · longotoyota.com  
 Hours of Operation:  
 Mon - Fri: 7:00 AM - 7:00 PM · Saturday: 7:00 AM - 5:30 PM  
 Sunday: 8:00 AM - 4:00 PM

BALDWIN PARK, CA [REDACTED]

Thank You For Your Business! (D)

HOME: [REDACTED] CONT: [REDACTED]  
 BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 997678 CHACARA, JESUS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
01J9/Celes	15	TOYOTA CAMRY	4T1BF1FK2FU [REDACTED]	[REDACTED]	3458 /	T300	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
28AUG15 IS					0.00	CASH	
28AUG15 DD			** WAITER **				
R.O. OPENED	READY	OPTIONS:	SOLD-STK:	ENG:			
06JAN2016 07:45	10-10-3w	TRN:6_Speed_Automat	AXL:F	2.5_Liter			

LINE. OP CODE TECH. TYPE DESCRIPTIONS/INSTRUCTIONS  
 # A GUESTW W GUEST STATES THE ENGINE OIL LEVEL IS ALREADY LOW (ASM VERIFIED THE ENGINE OIL LEVEL WAS LOW ABOUT A 1/2" BELOW THE FULL MARK) -GUEST BELIEVES THIS IS NOT RIGHT (GUEST DOES NOT WANT THE ENGINE OIL LEVEL TOPPED OFF IF WE CAN NOT FIND ANY OIL LEAKS-GUEST WOULD ALSO LIKE TO BE PRESENT WHEN THE TECNICIAN IS INSPECTING THE VEHICLE |CC:

# B CKTIRES CT CHECK ALL TIRE PRESSURES

# C \*GUESTW W GUEST STATES GAS CAP FEELS LOOSE-NOTE: THERE WAS NO CHECK ENGINE LIGHT ON TO INDICATE AN EVAP SYSTEM LEAK

NOTES: Factory OpCodes: | Include: | Notes: | Labor:  
 COMMENTS: 8AM APPOINTMENT!!!

I hereby authorize the above repair work to be done along with necessary materials. You and your employees may operate the below vehicle for purposes of testing, inspection or delivery. An express mechanics lien is acknowledged on below vehicle to secure the amount of repairs thereto. I assume full responsibility and guarantee payment within your terms in event of nonpayment by any party or parties billed for any portion of this work on my behalf.  
**TERMS** - Full payment required when picking up vehicle. All parts removed will be discarded unless otherwise instructed.  
**Pre Existing Condition** - I assume responsibility for pre-existing damage to vehicle or its contents.  
**Personal Belongings** - Please remove ALL personal items from your car. We do not assume responsibility for loss or damage to articles left in vehicle.  
**Tear-down Estimate** - I understand that my vehicle will be reassembled within \_\_\_ days of the date shown above if I choose not to authorize the services recommended.  
**Smog Check Repair** - You may Choose another Smog Check Station to perform the needed repairs, installations, adjustments, or subsequent tests.  
**SUBJECT TO CONDITIONS ON THE REVERSE SIDE OF THIS CONTRACT. PLEASE READ REVERSE SIDE FOR LIMITED WARRANTY, PROPOSITION 65, RIGHT TO KNOW LAW, GUEST ACKNOWLEDGES RECEIPT OF A COPY HEREOF. TO OUR SERVICE GUESTS:** Our usual charges for labor are not based on actual mechanics time, but are simply our price for particular jobs. You will be charged no more than the estimated price approved by you. However, if we discover that different or additional repairs are indicated, you will be contacted for your approval of a revised estimate.

PRELIMINARY ESTIMATE \$ 49.00

The estimate above is based on our initial inspection and discussions with you. It does not cover any additional parts and labor which may be required after the work order has been opened.

AUTHORIZED BY: X

Revised Original Estimate \$ 0 06JAN 07:45 [REDACTED]

ADDITIONAL COSTS \$ \_\_\_\_\_ 1st Revised Estimate \$ \_\_\_\_\_

Reason \_\_\_\_\_

Authorized By: \_\_\_\_\_ Time and Date: \_\_\_\_\_

In Person \_\_\_\_\_ By Phone \_\_\_\_\_ Email \_\_\_\_\_ Other \_\_\_\_\_

ADDITIONAL COSTS \$ \_\_\_\_\_ 2nd Revised Estimate \$ \_\_\_\_\_

Reason \_\_\_\_\_

Authorized By: \_\_\_\_\_ Time and Date: \_\_\_\_\_

In Person \_\_\_\_\_ By Phone \_\_\_\_\_ Email \_\_\_\_\_ Other \_\_\_\_\_

DESIGNATION OF PERSON TO AUTHORIZE ADDITIONAL WORK OR PARTS.  
 I hereby designate the individual named below to authorize any addition work not specified or parts not included in the original written estimated price for parts and labor.  
 Name of Designee \_\_\_\_\_ Phone Number \_\_\_\_\_ FAX Number \_\_\_\_\_ E-Mail \_\_\_\_\_  
 Name of Customer \_\_\_\_\_ Work Order # \_\_\_\_\_  
 Date \_\_\_\_\_ Customer Signature \_\_\_\_\_

Customer No: [REDACTED] Invoice No: [REDACTED]



Hours of Operation:
Mon - Fri: 7:00 AM - 7:00 PM
Saturday: 7:00 AM - 5:30 PM
Sunday: 8:00 AM - 4:00 PM

\*INVOICE\*

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Service (626) 580-6100 · longotoyota.com

Thank You For Your Business!

Page 1 of 3

SERVICE ADVISOR: 997678 JESUS CHACARA

[REDACTED]
BALDWIN PARK, CA [REDACTED]

Home: [REDACTED] Bus: [REDACTED]
Cell: [REDACTED]
Email: [REDACTED]

Table with vehicle details: YEAR 15, MAKE/MODEL TOYOTA CAMRY, VEHICLE IDENTIFICATION 4T1BF1FK2FU, COLOR 01J9/Celes, TAG T300, LICENSE, STOCK NO., PROMISED, R.O. OPENED, DATE READY, WAIT 06JAN16, MILEAGE IN / OUT 3458 / 3458, PAYMENT CASH.

Table with columns: LINE, OPCODE, TECH, TYPE, HOURS, LIST, NET, TOTAL

A GUEST STATES THE ENGINE OIL LEVEL IS ALREADY LOW (ASM VERIFIED THE ENGINE OIL LEVEL WAS LOW ABOUT A 1/2" BELOW THE FULL MARK)-GUEST BELIEVES THIS IS NOT RIGHT (GUEST DOES NOT WANT THE ENGINE OIL LEVEL TOPPED OFF IF WE CAN NOT FIND ANY OIL LEAKS-GUEST WOULD ALSO LIKE TO BE PRESENT WHEN THE TECNICIAN IS INSPECTING THE VEHICLE

CAUSE:
GUESTW GUEST STATES THE ENGINE OIL LEVEL IS ALREADY LOW (ASM VERIFIED THE ENGINE OIL LEVEL WAS LOW ABOUT A 1/2" BELOW THE FULL MARK)-GUEST BELIEVES THIS IS NOT RIGHT (GUEST DOES NOT WANT THE ENGINE OIL LEVEL TOPPED OFF IF WE CAN NOT FIND ANY OIL LEAKS-GUEST WOULD ALSO LIKE TO BE PRESENT WHEN THE TECNICIAN IS INSPECTING THE VEHICLE

996025 JAUREGUI, MOSES LIC#: A
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00 (N/C)

DID NOT FIND ANY OIL LEAK FROM THE ENGINE. IN 3,458 MILES VEHICLE CONSUMED LESS THEN A QUARTER OF A QUART. VEHICLE'S ENGINE IS NOT OVER CONSUMING OIL. NO REPAIRS PERFORMED THIS VISIT. (STAPLED COPY OF OWNERS MANUAL OIL CONSUMPTION SECTION TOT HE RO.)

?Engine oil consumption
A certain amount of engine oil will be consumed while driving. In the following situations, oil consumption may increase, and engine oil may need to be refilled in between oil maintenance intervals.
?When the engine is new, for example directly after purchasing the vehicle or after replacing the engine
?If low quality oil or oil of an inappropriate viscosity is used
?When driving at high engine speeds or with a heavy load, or when

THANK YOU FOR ALLOWING US TO SERVICE YOUR VEHICLE. YOUR SATISFACTION IS IMPORTANT TO US. IF YOU RECEIVE A SURVEY FOR OUR SERVICE RENDERED, PLEASE DO COMPLETE IT AND RETURN IT. WE WANT YOU TO BE "COMPLETELY SATISFIED", IF YOU'RE NOT, PLEASE CONTACT OUR GUEST SATISFACTION MANAGER AT 1-800-728-9682.

I ACKNOWLEDGE RECEIPT OF THIS INVOICE AND THE VEHICLE NOTED ON THIS INVOICE.

I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE.

X \_\_\_\_\_ X \_\_\_\_\_

Table with columns: DESCRIPTION, TOTALS. Rows include LABOR AMOUNT, PARTS AMOUNT, GAS, OIL, LUBE, SUBLET AMOUNT, MISC. CHARGES, TOTAL CHARGES, LESS DISCOUNT/PREPAID, SALES TAX, PLEASE PAY THIS AMOUNT.

Notice to Guest: Please read important information on back. Customer Copy BAR # ARD268047 EPA # CAD982337131

Customer No: [REDACTED] Invoice No: [REDACTED]



Hours of Operation:
Mon - Fri: 7:00 AM - 7:00 PM
Saturday: 7:00 AM - 5:30 PM
Sunday: 8:00 AM - 4:00 PM

\*INVOICE\*

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Service (626) 580-6100 · longotoyota.com

Thank You For Your Business!

Page 2 of 3

SERVICE ADVISOR: 997678 JESUS CHACARA

[REDACTED]
BALDWIN PARK, CA [REDACTED]

Home: [REDACTED] Bus: [REDACTED]
Cell: [REDACTED]
Email: [REDACTED]

Table with columns: YEAR, MAKE/MODEL, VEHICLE IDENTIFICATION, COLOR, TAG, LICENSE, STOCK NO., PROMISED, R.O. OPENED, DATE READY, WAIT, DELIVERY DATE, MILEAGE IN / OUT, PAYMENT.

Table with columns: LINE, OPCODE, TECH, TYPE, HOURS, LIST, NET, TOTAL

driving while accelerating or decelerating frequently
?When leaving the engine idling for a long time, or when driving frequently through heavy traffic

\*\*\*\*\*

B CHECK ALL TIRE PRESSURES
CKTIRES CHECK ALL TIRE PRESSURES
996025 JAUREGUI, MOSES LIC#: A

CT

0.00 0.00
0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B:
3458 0.10 Tech performed courtesy visual tire safety inspection...
+ Recorded tire tread depth measurements: Ft left 8 / 32 --- Ft right 8 / 32 --- Rear right 9 / 32 --- Rear left 9 / 32 --- And tech reset (all 4) Tire pressures to OEM specifications: --- Ft left 35 PSI --- Ft right 35 PSI --- Rear right 35 PSI --- Rear left 35 PSI \*\*\*

\*\*\*\*\*

C\*\* GUEST STATES GAS CAP FEELS LOOSE-NOTE: THERE WAS NO CHECK ENGINE LIGHT ON TO INDICATE AN EVAP SYSTEM LEAK
CAUSE: T1-32 T2-14 GAS CAP LOSS OF RESILIENCE.

237051 FUEL TANK CAP ASSEMBLY
996025 JAUREGUI, MOSES LIC#: A

W

1 77300-07030 CAP ASSY, FUEL TANK

(N/C)
(N/C)
0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C:
3458 T1-32 T2-14 GAS CAP LOSS OF RESILIENCE. 237051 0.10 REMEDY REPLACED GAS CAP.

\*\*\*\*\*

EST: 49.00 06JAN16 07:45 SA: 997678

~|-9910

THANK YOU FOR ALLOWING US TO SERVICE YOUR VEHICLE. YOUR SATISFACTION IS IMPORTANT TO US. IF YOU RECEIVE A SURVEY FOR OUR SERVICE RENDERED, PLEASE DO COMPLETE IT AND RETURN IT. WE WANT YOU TO BE "COMPLETELY SATISFIED", IF YOU'RE NOT, PLEASE CONTACT OUR GUEST SATISFACTION MANAGER AT 1-800-728-9682.

Table with columns: DESCRIPTION, TOTALS. Rows include LABOR AMOUNT, PARTS AMOUNT, GAS, OIL, LUBE, SUBLET AMOUNT, MISC. CHARGES, TOTAL CHARGES, LESS DISCOUNT/PREPAID, SALES TAX, PLEASE PAY THIS AMOUNT.

I ACKNOWLEDGE RECEIPT OF THIS INVOICE AND THE VEHICLE NOTED ON THIS INVOICE.

X

I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE.

X

Notice to Guest: Please read important information on back. Customer Copy BAR # ARD268047 EPA # CAD982337131

Customer No: [REDACTED]

Invoice No: [REDACTED]



A

Hours of Operation:  
Mon - Fri: 7:00 AM - 7:00 PM  
Saturday: 7:00 AM - 5:30 PM  
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\*INVOICE\*

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Service (626) 580-6100 · longotoyota.com

Thank You For Your Business!

Page 3 of 3

1-6-16

SERVICE ADVISOR: 997678 JESUS CHACARA

BALDWIN PARK, CA [REDACTED]

Home: [REDACTED] Bus: [REDACTED]  
Cell: [REDACTED]  
Email: [REDACTED]

YEAR	MAKE/MODEL	VEHICLE IDENTIFICATION	
15	TOYOTA CAMRY	4T1BF1FK2FU [REDACTED]	
COLOR	TAG	LICENSE	STOCK NO.
01J9/Celes	T300	[REDACTED]	[REDACTED]
PROMISED	R.O. OPENED	DATE READY	
WAIT 06JAN16	06JAN16 07:45	06JAN16 11:51	
DELIVERY DATE	MILEAGE IN / OUT	PAYMENT	
28AUG15	3458 / 3458	CASH	
	LIST	NET	TOTAL

LINE OPCODE TECH TYPE HOURS  
EST: 0.00 06JAN16 07:45 SA: 997678

8AM APPOINTMENT!!!

1-6-16

Reported to Toyota on  
1-5-16  
TOYOTA CUSTOMER CENTER  
1-800-331-4331  
CASE NUMBER# [REDACTED]  
ROY

THANK YOU FOR ALLOWING US TO SERVICE YOUR VEHICLE. YOUR SATISFACTION IS IMPORTANT TO US. IF YOU RECEIVE A SURVEY FOR OUR SERVICE RENDERED, PLEASE DO COMPLETE IT AND RETURN IT. WE WANT YOU TO BE "COMPLETELY SATISFIED", IF YOU'RE NOT, PLEASE CONTACT OUR GUEST SATISFACTION MANAGER AT 1-800-728-9682.

I ACKNOWLEDGE RECEIPT OF THIS INVOICE AND THE VEHICLE NOTED ON THIS INVOICE.

I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE.

X \_\_\_\_\_

X \_\_\_\_\_

DESCRIPTION	TOTALS
LABOR AMOUNT	\$ 0.00
PARTS AMOUNT	\$ 0.00
GAS, OIL, LUBE	\$ 0.00
SUBLET AMOUNT	\$ 0.00
MISC CHARGES	\$ 0.00
TOTAL CHARGES	\$ 0.00
LESS DISCOUNT/PREPAID	\$ 0.00
SALES TAX	\$ 0.00
PLEASE PAY THIS AMOUNT	\$ 0.00

Notice to Guest: Please read important information on back.

Customer Copy

BAR # ARD268047

EPA # CAD982337131

1-7-16



CUSTOMER #: [REDACTED]

3534 North Peck Rd · El Monte, CA 91731-3526  
Service (626) 580-6100 · longotoyota.com  
Hours of Operation:  
Mon - Fri: 7:00 AM - 7:00 PM · Saturday: 7:00 AM - 5:30 PM  
Sunday: 8:00 AM - 4:00 PM

WORKORDER

PAGE 1

Thank You For Your Business!

BALDWIN PARK, CA [REDACTED]

HOME: [REDACTED] CONT: [REDACTED]  
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 997678 CHACARA, JESUS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
01J9/Celes	15	TOYOTA CAMRY	4T1BF1FK2FU [REDACTED]	[REDACTED]	3516/	T398	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
28AUG15 IS							
28AUG15 DD			** WAITER **		0.00	CASH	
R.O. OPENED	READY	OPTIONS:	SOLD-STK:	ENG:			
07JAN2016 09:22	1-13	TRN:6_Speed_Automat	AXL:F	2.5_Liter			

LINE OF CODE	TECH...	TYPE	DESCRIPTIONS/INSTRUCTIONS
# A	GUESTW	W	GUEST STATES THE ENGINE IS USING OIL AND IT HAS NOT EVEN REACHED 5,000 MILES YET-HERE FOR FTS INSPECTION

NOTES: Factory OpCodes: | Include: | Notes: | Labor:

# B CKTIRES CT CHECK ALL TIRE PRESSURES  
COMMENTS: 9AM APPOINTMENT!!!

I hereby authorize the above repair work to be done along with necessary materials. You and your employees may operate the below vehicle for purposes of testing, inspection or delivery. An express mechanics lien is acknowledged on below vehicle to secure the amount of repairs thereto. I assume full responsibility and guarantee payment within your terms in event of nonpayment by any party or parties billed for any portion of this work on my behalf.

**TERMS - Full payment required when picking up vehicle. All parts removed will be discarded unless otherwise instructed.**

**Pre Existing Condition** - I assume responsibility for pre-existing damage to vehicle or its contents.

**Personal Belongings** - Please remove ALL personal items from your car. We do not assume responsibility for loss or damage to articles left in vehicle.

**Teardown Estimate** - I understand that my vehicle will be reassembled within \_\_\_ days of the date shown above if I choose not to authorize the services recommended.

**Smog Check Repair** - You may Choose another Smog Check Station to perform the needed repairs, installations, adjustments, or subsequent tests

**SUBJECT TO CONDITIONS ON THE REVERSE SIDE OF THIS CONTRACT. PLEASE READ REVERSE SIDE FOR LIMITED WARRANTY. PROPOSITION 65 - RIGHT TO KNOW LAW, GUEST ACKNOWLEDGES RECEIPT OF A COPY HEREOF. TO OUR SERVICE GUESTS:** Our usual charges for labor are not based on actual mechanics time, but are simply our price for particular jobs. You will be charged no more than the estimated price approved by you. However, if we discover that different or additional repairs are indicated, you will be contacted for your approval of a revised estimate.

PRELIMINARY ESTIMATE \$ 0.00

The estimate above is based on our initial inspection and discussions with you. It does not cover any additional parts and labor which may be required after the work order has been opened.

AUTHORIZED BY [Signature]

Revised Original Estimate \$ \_\_\_\_\_

ADDITIONAL COSTS \$ \_\_\_\_\_ 1st Revised Estimate \$ \_\_\_\_\_

Reason \_\_\_\_\_

Authorized By: \_\_\_\_\_ Time and Date: \_\_\_\_\_

In Person \_\_\_\_\_ By Phone \_\_\_\_\_ Email \_\_\_\_\_ Other \_\_\_\_\_

ADDITIONAL COSTS \$ \_\_\_\_\_ 2nd Revised Estimate \$ \_\_\_\_\_

Reason \_\_\_\_\_

Authorized By: \_\_\_\_\_ Time and Date: \_\_\_\_\_

In Person \_\_\_\_\_ By Phone \_\_\_\_\_ Email \_\_\_\_\_ Other \_\_\_\_\_

**DESIGNATION OF PERSON TO AUTHORIZE ADDITIONAL WORK OR PARTS**  
I hereby designate the individual named below to authorize any addition work not specified or parts not included in the original written estimated price for parts and labor.

Name of Designee \_\_\_\_\_ Phone Number \_\_\_\_\_ FAX Number \_\_\_\_\_ E-Mail \_\_\_\_\_

Name of Customer \_\_\_\_\_ Work Order # \_\_\_\_\_

Date \_\_\_\_\_ Customer Signature \_\_\_\_\_



3534 North Peck Rd · El Monte, CA 91731-3526  
Service (626) 580-6100 · longotoyota.com

Hours of Operation:  
Mon - Fri: 7:00 AM - 7:00 PM  
Saturday: 7:00 AM - 5:30 PM  
Sunday: 8:00 AM - 4:00 PM

Customer No: [REDACTED] Invoice No: [REDACTED]

\*INVOICE\*

Thank You For Your Business!

1-7-16  
E

Page 1 of 2

SERVICE ADVISOR: 997678 JESUS CHACARA

YEAR	MAKE/MODEL	VEHICLE IDENTIFICATION	
15	TOYOTA CAMRY	4T1BF1FK2FU [REDACTED]	
COLOR	TAG	LICENSE	STOCK NO.
01J9/Celes	T398	[REDACTED]	[REDACTED]
PROMISED	R.O. OPENED	DATE READY	
WAIT 07JAN16	07JAN16 09:22	07JAN16 11:10	
DELIVERY DATE	MILEAGE IN / OUT	PAYMENT	
28AUG15	3516 / 3516	CASH	

[REDACTED]  
BALDWIN PARK, CA [REDACTED]

Home: [REDACTED] Bus: [REDACTED]  
Cell: [REDACTED]  
Email: [REDACTED]

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A							

A GUEST STATES THE ENGINE IS USING OIL AND IT HAS NOT EVEN REACHED 5,000 MILES YET-HERE FOR FTS INSPECTION

CAUSE: GUESTW GUEST STATES THE ENGINE IS USING OIL AND IT HAS NOT EVEN REACHED 5,000 MILES YET-HERE FOR FTS INSPECTION

997054 W (N/C)  
1 00279-0WQTE-01 0W20-SINGLE QUART (W) (N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

3516 FTS notes: "FTS- inspection line A 1/7/16 10:20am Found vehicle slightly low on oil. Added (14oz) to get to full mark. Official consumption test has not been started. Please advise that we can start a consumption test for customer satisfaction. It is unknown if oil was correct or has been added prior to FTS inspection. Thank You" Started oil consumption test. Guest needs to return between 1,000-1,300 miles. Guest must not remove oil cap, oil filter, dip stick, or oil drain plug.

1, QUART = 32 OZ.

B CHECK ALL TIRE PRESSURES

CKTIRES CHECK ALL TIRE PRESSURES

997054 CT 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

3516 Tech performed courtesy visual tire safety inspection... + Recorded tire tread depth measurements: Ft left 10 /32 --- Ft right 10 /32 --- Rear right 10 /32 --- Rear left 10 /32 --- And tech reset (all 4) Tire pressures to OEM specifications: --- Ft left 35 PSI --- Ft right 35 PSI --- Rear right 35 PSI --- Rear left 35 PSI \*\*\*

~|-9910

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I ACKNOWLEDGE RECEIPT OF THIS INVOICE AND THE VEHICLE NOTED ON THIS INVOICE.

I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS DISCOUNT/PREPAID	
SALES TAX	
PLEASE PAY THIS AMOUNT	

Notice to Guest: Please read important information on back. Customer Copy BAR # ARD268047 EPA # CAD982337131

CUSTOMER #: [REDACTED]

2-11-16

WORKORDER



3534 North Peck Rd · El Monte, CA 91731-3526  
Service (626) 580-6100 · longotoyota.com  
Hours of Operation:  
Mon - Fri: 7:00 AM - 7:00 PM · Saturday: 7:00 AM - 5:30 PM  
Sunday: 8:00 AM - 4:00 PM

F

BALDWIN PARK, CA [REDACTED]

PAGE 1

Thank You For Your Business!

HOME: [REDACTED] CONT: [REDACTED]  
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 997678 CHACARA, JESUS

NOE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
01J9/Celes	15	TOYOTA CAMRY	4T1BF1FK2FU [REDACTED]	[REDACTED]	4814/	T967F	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
28AUG15 IS							
28AUG15 DD			09:45 11FEB16		0.00	CASH	
R.O. OPENED	READY	OPTIONS: SOLD-STK: [REDACTED]		ENG: 2.5 Liter			
11FEB2016 07:41		TRN: 6_Speed_Automat AXL:F		9:30			

LINE	OP CODE	TECH...	TYPE	DESCRIPTIONS/INSTRUCTIONS
# A	CKTIRES		CT	CHECK ALL TIRE PRESSURES

# B GUESTCP W GUEST STATES - IS HERE TO CHECK ON OIL CONSUMPTION TEST. WE STARTED TEST ON RO#632365 3,516 MILES. PLEASE CHECK AND ADVISE ON CONSUMPTION OF VEHICLE. WE CAN STARTED A CONSUMPTION TEST FOR CUSTOMER SATISFACTION PER FTS.

NOTES: Factory OpCodes: | Include: | Notes: | Labor:

TOYOTA REP.

ERIC PETERSON

LONGO TOYOTA OF OPERATION DIRECTOR.

JOSE URIBE

I hereby authorize the above repair work to be done along with necessary materials. You and your employees may operate the below vehicle for purposes of testing, inspection or delivery. An express mechanics lien is acknowledged on below vehicle to secure the amount of repairs thereto. I assume full responsibility and guarantee payment within your terms in event of nonpayment by any party or parties billed for any portion of this work on my behalf.

**TERMS - Full payment required when picking up vehicle. All parts removed will be discarded unless otherwise instructed.**

**Pre Existing Condition** - I assume responsibility for pre-existing damage to vehicle or its contents.

**Personal Belongings** - Please remove ALL personal items from your car. We do not assume responsibility for loss or damage to articles left in vehicle.

**Teardown Estimate** - I understand that my vehicle will be reassembled within \_\_\_ days of the date shown above if I choose not to authorize the services recommended.

**Smog Check Repair** - You may Choose another Smog Check Station to perform the needed repairs, installations, adjustments, or subsequent tests

**SUBJECT TO CONDITIONS ON THE REVERSE SIDE OF THIS CONTRACT. PLEASE READ REVERSE SIDE FOR LIMITED WARRANTY, PROPOSITION 65 - RIGHT TO KNOW LAW, GUEST ACKNOWLEDGES RECEIPT OF A COPY HEREOF. TO OUR SERVICE GUESTS:** Our usual charges for labor are not based on actual mechanics time, but are simply our price for particular jobs. You will be charged no more than the estimated price approved by you. However, if we discover that different or additional repairs are indicated, you will be contacted for your approval of a revised estimate.

**DESIGNATION OF PERSON TO AUTHORIZE ADDITIONAL WORK OR PARTS**  
I hereby designate the individual named below to authorize any addition work not specified or parts not included in the original written estimated price for parts and labor.

Name of Designee \_\_\_\_\_ Phone Number \_\_\_\_\_ FAX Number \_\_\_\_\_ E-Mail \_\_\_\_\_  
Name of Customer \_\_\_\_\_ Work Order # \_\_\_\_\_  
Date \_\_\_\_\_ Customer Signature \_\_\_\_\_

PRELIMINARY ESTIMATE \$ 0.00

The estimate above is based on our initial inspection and discussions with you. It does not cover any additional parts and labor which may be required after the work order has been opened.

AUTHORIZED BY X \_\_\_\_\_

Revised Original Estimate \$ \_\_\_\_\_

ADDITIONAL COSTS \$ \_\_\_\_\_ 1st Revised Estimate \$ \_\_\_\_\_

Reason \_\_\_\_\_

Authorized By: \_\_\_\_\_ Time and Date: \_\_\_\_\_

In Person \_\_\_\_\_ By Phone \_\_\_\_\_ Email \_\_\_\_\_ Other \_\_\_\_\_

ADDITIONAL COSTS \$ \_\_\_\_\_ 2nd Revised Estimate \$ \_\_\_\_\_

Reason \_\_\_\_\_

Authorized By: \_\_\_\_\_ Time and Date: \_\_\_\_\_

In Person \_\_\_\_\_ By Phone \_\_\_\_\_ Email \_\_\_\_\_ Other \_\_\_\_\_

Customer No: [REDACTED] Invoice No: [REDACTED]



Hours of Operation:
Mon - Fri: 7:00 AM - 7:00 PM
Saturday: 7:00 AM - 5:30 PM
Sunday: 8:00 AM - 4:00 PM

\*INVOICE\*

Page 1 of 1

FEB-11-16
2-11-16

3534 North Peck Rd · El Monte, CA 91731-3526
Service (626) 580-6100 · longotoyota.com

Thank You For Your Business!

NOE F

SERVICE ADVISOR: 997678 JESUS CHACARA

BALDWIN PARK, CA [REDACTED]

Home: [REDACTED] Bus: [REDACTED]
Cell: [REDACTED]
Email: [REDACTED]

Table with columns: YEAR, MAKE/MODEL, VEHICLE IDENTIFICATION, COLOR, TAG, LICENSE, STOCK NO., PROMISED, R.O. OPENED, DATE READY, DELIVERY DATE, MILEAGE IN / OUT, PAYMENT.

Table with columns: LINE, OPCODE, TECH, TYPE, HOURS, LIST, NET, TOTAL

A CHECK ALL TIRE PRESSURES
CKTIRES CHECK ALL TIRE PRESSURES
997923 ISP (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00
4814 : --- Ft left\_35\_PSI --- Ft right\_35\_PSI --- Rear right\_35\_PSI --- Rear left\_35\_PSI \*\*\*

B GUEST STATES - IS HERE TO CHECK ON OIL CONSUMPTION TEST. WE STARTED TEST ON RO#632365 3,516 MILES. PLEASE CHECK AND ADVISE ON CONSUMPTION OF VEHICLE. WE CAN STARTED A CONSUMPTION TEST FOR CUSTOMER SATISFACTION PER FTS.
GUESTCP GUEST STATES - IS HERE TO CHECK ON OIL CONSUMPTION TEST. WE STARTED TEST ON RO#632365 3,516 MILES. PLEASE CHECK AND ADVISE ON CONSUMPTION OF VEHICLE. WE CAN STARTED A CONSUMPTION TEST FOR CUSTOMER SATISFACTION PER FTS.

997923 ISP (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00
4814 Inspected vehicle. Verified that none of the seals have been tampered with. Pulled the dipstick with the guest present and the oil level was at the full mark with the engine oil at operating temperature. No oil was added. Vehicle is not burning excessive oil. Vehicle is operating as designed. no repairs attempted.

EST: 0.00 11FEB16 07:41 SA: 997678

THANK YOU FOR ALLOWING US TO SERVICE YOUR VEHICLE. YOUR SATISFACTION IS IMPORTANT TO US. IF YOU RECEIVE A SURVEY FOR OUR SERVICE RENDERED, PLEASE DO COMPLETE IT AND RETURN IT. WE WANT YOU TO BE "COMPLETELY SATISFIED", IF YOU'RE NOT, PLEASE CONTACT OUR GUEST SATISFACTION MANAGER AT 1-800-728-9682.

Table with columns: DESCRIPTION, TOTALS. Rows include LABOR AMOUNT, PARTS AMOUNT, GAS, OIL, LUBE, SUBLET AMOUNT, MISC. CHARGES, TOTAL CHARGES, LESS DISCOUNT/PREPAID, SALES TAX, PLEASE PAY THIS AMOUNT.

I ACKNOWLEDGE RECEIPT OF THIS INVOICE AND THE VEHICLE NOTED ON THIS INVOICE. X

I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE. X

Notice to Guest: Please read important information on back. Customer Copy BAR # ARD268047 EPA # CAD982337131