



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 13-JAN-2016
JAN -5 2017
Repository
Reference No. 10820055

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City FOUNTAIN CITH State WI Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
Evening Telephone Number [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1FMYU031241 [REDACTED]
Make FORD Model ESCAPE Model Year 2004
Date Purchased [REDACTED] Dealer's Name and Telephone Number [REDACTED] Engine: No: Cylinders [REDACTED] Fuel Type: [REDACTED]
Original Owner Dealer's City [REDACTED] State [REDACTED] Zip Code [REDACTED]
Transmission Type [REDACTED] Antilock Brakes Cruise Control Powertrain [REDACTED] Multiple Failure: [REDACTED] Incident Date(s) 12-JAN-2016

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 180000 VEHICLE SPEED CONTROL Failure Mileage 113000 Failure Speed [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

Crash Yes No Fire Yes No Number of Persons Injured [REDACTED] Number of Deaths [REDACTED] Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2004 FORD ESCAPE. THE CONTACT STATED THAT THE VEHICLE REVVED AND UNINTENDED ACCELERATED, WHILE DRIVING AT LOW SPEEDS. THE CONTACT WAS ABLE TO ENGAGE THE BRAKE PEDAL, SHIFTED THE GEAR INTO NEUTRAL, ENGAGED THE EMERGENCY BRAKE, AND COASTED THE VEHICLE OUT OF TRAFFIC. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER INFORMED THAT THE VEHICLE WAS NOT INCLUDED IN NHTSA CAMPAIGN NUMBER: 12V353000 (ENGINE AND ENGINE COOLING, VEHICLE SPEED CONTROL). THE APPROXIMATE FAILURE MILEAGE WAS 113,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

ON JAN 18TH 2016 FOUNTAIN CITY FORD REPLACED THE PCV HOSE CONNECTOR. ON FEB 14TH IT FROZE UP AGAIN. ON FEB 17TH THEY CLEANED IT OUT AGAIN AND REPLACED THE VACUUM COMPILER. TODAY, 12-15-16, I WAS DRIVING ON A HIGHWAY DOWN A HILL WITH BABY AND WIFE AND THROTTLE STUCK WIDE OPEN AGAIN. PCV VALVE AREA WAS COMPLETELY FROZEN ~~UP WIDE OPEN~~. I CLEANED IT OUT ONLY TO HAVE ^{COOLING} IT FREEZE UP AGAIN 15 MILES LATER. MOISTURE COMING FROM FLEX TUBE IT APPEARS TODAY WAS 1ST SUBZERO DAY OF YEAR. FORD MOTOR COMPANY DOES NOT KNOW WHY I AM AFRAID TO DRIVE IT

US Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

SAINT PAUL MN 55101

DEC 2016 PM 5

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

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FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NHT-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so: Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

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888-327-4236



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