

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline		FOR AGENCY USE ONLY 100148	
		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		Date Received MAR 11 2016 Repository ☐ Reference No. 10819532	
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	
City		State		Evening Telephone Number	
SCOTTSDALE		AZ			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 3B7KF23D7VM		Make DODGE		Model RAM 2500	
Model Year 1997		Date Purchased 6-2010		Dealer's Name and Telephone Number	
Original Owner ☐		Dealer's City		State	
Zip Code		Engine: Diesel No: Cylinders 6 Common		Fuel Type: diesel	
Transmission Type ☐ Antilock Brakes ☐ Cruise Control		Powertrain		Multiple Failure: yes 1. front steering 2. Dashboard	
Incident Date(s) 04-JAN-2011					
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 162000 STRUCTURE: BODY, 020000 SUSPENSION, 114200 ELECTRICAL SYSTEM: WIRING: INTERIOR/UNDER DASH				Failure Mileage 0	
FAILURE SPEED 0					
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make NA		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code		Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make: NA		Date Manufactured:		Model No./Name:	
Seat Type: NA		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured	
Number of Deaths		Reported to Police N			
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 1997 DODGE RAM 2500. THE CONTACT STATED THAT THE ENTIRE DASHBOARD WAS CRACKED, TO THE POINT THAT PIECES DETACH WHEN GOING OVER A BUMP. THE CONTACT ALSO STATED THAT THE FRONT-END SUSPENSION WAS FRACTURED, MAKING IT IMPOSSIBLE FOR THE VEHICLE TO DRIVE IN A STRAIGHT LINE. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURES. THE FAILURE MILEAGE WAS NOT AVAILABLE. To be specific, the dashboard has completely fallen apart and is dangerous from flying sharp plastic. This is a known defect with all Dodge ram trucks. The front end steering components were not properly designed to support the weight of the engine. This is also a safety issue, and a known problem with all diesel Dodge trucks.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

There needs to be a recall on these trucks because both of these dangerous situations occur with ALL DODGE TRUCKS

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

ALL DODGE TRUCKS HAVE ISSUES WITH front-end suspension & failure on the Diesel models, and ALL DODGE TRUCKS HAVE complete collapse of the Dashboard. These are both widely known issues, and there needs to be a forced recall of these trucks because ALL OF THEM have these problems, and they create very hazardous situations.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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US Department of Transportation

National Highway Traffic Safety Administration

Office of Defects Investigation, [REDACTED]

1200 New Jersey Avenue SE.

Washington, D.C. 20077-9382

NEF-180



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration