

From: [Abbew, Margaret CTR \(NHTSA\)](#)
To: [Fogle, Brenda CTR \(NHTSA\)](#)
Subject: FW: Complaint form
Date: Monday, June 20, 2016 7:00:59 AM

-----Original Message-----

From: Williams, Maritza CTR (NHTSA) On Behalf Of DataQuality, DataQuality (NHTSA)
Sent: Thursday, June 16, 2016 10:58 AM
To: Abbew, Margaret CTR (NHTSA)
Subject: FW: Complaint form

Questionnaire.

-----Original Message-----

From: [REDACTED]
Sent: Wednesday, June 15, 2016 3:30 PM
To: DataQuality, DataQuality (NHTSA)
Subject: Complaint form

Please advise me what exact subject complAint on what part (tires,air bags,seat belts or anti lock brakes) and I will answer immediately.

The information on the tires is on the car and it is In the shop for repairs from the accident. If the car is repAired it cannot be driven until all of the safety violations are Take. Care of or I would be placing myself and the public in jeopardy and I Would not be a responsible citiZen not driver . Chrysler nor the dealership I.G. Burton has not responded as how they are going to tAke care of this problem. The Insurance Co. Travelers is giving me a hard time about repairing The car damage. That was due to the accident.

please advise me as what to do and support me on Getting my car back under FederAl Guidelines.

I have

Sincerely,

Sent from my iPhone [REDACTED]

To

Subj: Car safety issues

Dear Sirs or Madams:

As I have previously written, my 2013 Chrysler Town & Country purchased in July of 2013 had a recall for an electrical switch for the rear window of which I tried to get fixed from the dealer I G Burton Milford. De several times and parts were not available. I called the same dealership on a Saturday for an appointment and service person hung up.

I just recently had an expert check and download the Cdr and there wasn't an event shown.

Now what do I do nothing

Works on this car. The switch for the rear windows does not operate The Windows.

Sincerely

Sent from my iPhone [REDACTED]

Sent from my iPhone [REDACTED]