

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 28-DEC-2015 FEB 08 2016	Repository ☐ Reference No. 10816451
OWNER INFORMATION (Type or Print) Name [REDACTED] Address [REDACTED] City [REDACTED] State WI Zip Code [REDACTED]			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 3D7KS28A98G [REDACTED]		Make DODGE	Model RAM 2500
Model Year 2008			
Date Purchased June 2008	Dealer's Name and Telephone Number Bricklayers 715-623-3935		Engine: No: Cylinders
Original Owner ☐	Dealer's City	State	Zip Code
Transmission Type Auto	☒ Antilock Brakes ☒ Cruise Control	Powertrain Automatic	Multiple Failure: Incident Date(s) 12-DEC-2015
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: ENGINE (PWS) 2500		Failure Mileage 166577	Failure Speed 70
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair		Failure Location:
Tire Component Code		Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:		Failed Part:	
APPLICABLE INCIDENT INFORMATION			
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)			
Crash ☐ Yes ☒ No	Fire ☒ Yes ☐ No	Number of Persons Injured	Number of Deaths
		Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available). TL* THE CONTACT OWNS A 2008 DODGE RAM 2500. THE CONTACT STATED THAT WHILE DRIVING APPROXIMATELY 70 MPH, A STRONG BURNING ODOR OF COOLANT EMITTED INSIDE THE VEHICLE. THE TEMPERATURE GAUGE INCREASED RAPIDLY AS THE ENGINE OVERHEATED. THE VEHICLE WAS MANEUVERED TO THE SIDE OF THE ROAD WHERE COOLANT WAS DISPENSED INTO THE RESERVOIR. THE VEHICLE WAS DRIVEN TO AN INDEPENDENT MECHANIC WHERE THE HEAD GASKET WAS REPLACED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 166,577. Second Vehicle (in a Row) I have purchased, with the same problem.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			