

From: [Abbew, Margaret CTR \(NHTSA\)](#)
To: [Fogle, Brenda CTR \(NHTSA\)](#)
Subject: FW: NHTSA: Follow up to ODI Complaint: ----10811931-----
Date: Monday, February 01, 2016 1:47:18 PM

Subject: FW: NHTSA: Follow up to ODI Complaint: ----10811931-----

The consumer is adding to their ODI file.

From: [REDACTED]
Sent: Sunday, January 24, 2016 12:42 AM
To: randy.reid@nhtsa.gov
Cc: Wesley, Monica CTR (NHTSA); ctr@dot.gov; EVOQ (NHTSA); DataQuality, DataQuality (NHTSA); Borris, Frank (NHTSA); NHTSA.HotlineTelesis
Subject: FW: NHTSA: Follow up to ODI Complaint: ----10811931-----

Hi,

May I schedule a call with someone please regarding this fraud complaint?

Please communicate with me...

[REDACTED]
E-mail: [REDACTED]

From: [REDACTED]
Sent: Wednesday, January 06, 2016 12:26 PM
To: 'Monica.Wesley.CTR@dot.gov'; 'EVOQ@dot.gov'
Cc: 'dataquality@dot.gov'; 'frank.borris@dot.gov'
Subject: NHTSA: Follow up to ODI Complaint: ----10811931-----

Hi,

Thanks for your email. Over the past two years, I have sent NHTSA letters/emails describing an apparent **fraud** that has been committed by Honda. Your complaint doesn't include the information I have given to NHTSA several times. I needs to be redrafted. One last time, please include the following statement on a new complaint form and let me know if your legal department plans on pursuing it. I'd like to be considered a whistleblower and if there is any remuneration for reporting this fraud, I'd like to be on file to receive it, please. I have bought four Hondas – never again.

I own a 2006 Honda Civic LX, VIN # 2HGFG12626H[REDACTED]. Honda ended the current Takata airbag recall on 12/31/05. I bought my car in May 2006. I called Honda and asked if my car had the Takata airbags and Honda refused to answer the question. I explained that Honda had assigned a part number to everything on the car. I asked for the part number and the manufacturer of my airbags (I have side airbags, too). Honda refused to provide the information. So, I took my car to a Honda dealer. I was given the part number and a replacement cost which I gave to you folks. A dealer mechanic said my 2006 Civic had the Takata airbags. He said he thought the Civics had the Takata airbags through 2010.

I watched a Senate hearing on TV. A US Senator told the Honda President that his daughter had a 2007 Honda Civic and he asked whether he should have the airbag replaced. The Honda President said yes. Why would he have said yes if it wasn't a Takata airbag?

It appears Honda is committing a fraud in that they prematurely stopped the Civic Takata recall in 2005 to limit the number of Civics that were affected. I live in Florida and the humidity is always high. I would like the airbags replaced.

Further, I received the below notice regarding the brakes; however, Honda says my vehicle is not involved. I don't believe anything Honda says anymore.

By the way, Mr. Borris never at DOT got back to me either. I also asked the NHTSA legal staff to review this complaint since it involves misrepresentations made by Honda to the government and I have yet to receive a response.

Thanks,

[REDACTED]
E-mail: [REDACTED]

From: [REDACTED]
Sent: Sunday, November 08, 2015 5:50 PM
To: 'frank.borris@dot.gov'; 'fborris@dot.gov'
Subject: Attn: Frank Borris

To: Frank S. Borris II, Director, Office of Defects Investigation, National Highway Traffic Safety Administration, U.S. Department of Transportation

1. Honda says no recalls for 2006 Honda Civics. Would you verify, please?
2. My 2006 Civic has a Takata air bag inflator according to my dealer mechanic; however, Honda won't confirm this. Why did the recall stop at 2005?
3. As has been reported by many 2006 Civic owners for years, the cruise control button doesn't work. Honda says I have to replace the entire unit (which works if you hold the button down) for \$200. Honda will not recall the cruise control units. Can you folks help?

Thanks,

[REDACTED]
E-mail: [REDACTED]

From: U.S. DOT National Highway Traffic Safety Administration [<mailto:donotreplyodi@dot.gov>]
Sent: Wednesday, November 04, 2015 5:11 AM
To: [REDACTED]
Subject: Important Safety Recall Information

Your vehicle may be involved in a safety recall and may create a safety risk for you or your passengers. Safety defects must be repaired by a dealer at no cost to you. However, if left unrepaired, a potential safety defect in your vehicle could lead to injury or even death. Read this entire email to find out more and learn what you should do next.

What is a recall?

When a manufacturer or the National Highway Traffic Safety Administration (NHTSA) determines that a car or item of motor vehicle equipment creates an unreasonable risk to safety or fails to meet minimum safety standards, the manufacturer is required to fix that car or equipment at no cost to the consumer. That can be done

by repairing it, replacing it, offering a refund (for equipment) or, in rare cases, repurchasing the car.

Why am I getting this email?

You are receiving this message because you requested to be notified by NHTSA if there is a safety recall that may affect your vehicle.

The following recall may apply to one or more of your vehicles if your vehicle is listed below. Click on the NHTSA Campaign ID number below to read more about the safety issue and the reason for the recall.

To find out if your vehicle is included

in the recall, use our [VIN Look-up](#)

[Tool](#).

**NHTSA Campaign ID
Number :**

[15V700](#)

Manufacturer :

Honda (American Honda Motor Co.)

Make / Model Years :

HONDA / 2001-2010,2012-2015

Subject :

Rear Brakes may Drag

What should I do if my vehicle is included in this recall?

If your vehicle is included in this recall, **it is very important that you get it fixed as soon as possible given the potential danger to you and your passengers if it is not addressed**. You should receive a separate letter in the mail from the vehicle manufacturer, notifying you of the recall and explaining when the remedy will be available, whom to contact to repair your vehicle or equipment, and to remind you that the repair will be done at no charge to you. If you believe your vehicle is included in the recall, but you do not receive a letter in the mail from the vehicle manufacturer, please call NHTSA's Vehicle Safety Hotline at 888-327-4236 or contact your vehicle manufacturer or dealership.

Thank you for your attention to this important safety matter and for your commitment to helping save lives on America's roadways.

Frank S. Borris II

Director

Office of Defects Investigation

National Highway Traffic Safety Administration

U.S. Department of Transportation

From: Monica.Wesley.CTR@dot.gov [<mailto:Monica.Wesley.CTR@dot.gov>] **On Behalf Of** EVOQ@dot.gov

Sent: Wednesday, January 06, 2016 11:19 AM

To: [REDACTED]

Subject: FW: FW: FW: NHTSA: Follow up to ODI Complaint: ----10811931-----

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.

NHTSA/Office of Defects Investigation

From: [REDACTED]

Sent: Saturday, January 23, 2016 12:30 AM

To: 'nhtshotline@telesishq.com'

Subject: FW: Takata Airbag Recall ISSUE [REDACTED] PROJ=12

Hi,

Last year, a NHTSA Supervisor told me to send an email to your legal dept. I did. I'd like to schedule a call with them, please.

[REDACTED]
E-mail: [REDACTED]

From: NHTSAHotline@telesishq.com [mailto:NHTSAHotline@telesishq.com]

Sent: Tuesday, November 17, 2015 10:12 AM

To: [REDACTED]

Subject: Re: Takata Airbag Recall ISSUE=888404 PROJ=12

When replying, type your text above this line.

Notification of Case Change (All times are GMT-0500)

Workspace: NHTSA Hotline Center

Case: Re: Takata Airbag Recall

Case Number: [REDACTED]

Date: 11/17/2015

Time: 10:12:49

Creation Date: 11/16/2015

Creation Time: 13:12:06

Symptom:

Entered on 11/17/2015 at 10:12:48 EST (GMT-0500) by MLopez:

Thank you for contacting the U.S. Department of Transportation's Vehicle Safety Hotline Information Center.

We have received your email and it has been forwarded to the appropriate NHTSA subject matter expert. However, if you need additional information on our services please feel free to contact us at 1-888-327-4236.

Thank you,

NHTSA.dot.gov Response Team

Disclaimer: "This response is for information purposes only and does not constitute an official communication of the U.S. Department of Transportation. For an official response, please write U.S. Department of Transportation, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, West Building, Washington, DC 20590.

Entered on 11/16/2015 at 13:12:05 EST (GMT-0500) by [REDACTED]

NHTSA: (Please forward to your legal department)

A NHTSA Supervisor told me to send an email to this address and that it would be forwarded up to the NHTSA legal department upon request.

I believe Honda is committing another fraud on NHTSA. Honda stopped the Honda Civic recall at 12/31/05, yet other Civics (up to 2010 as I understand) contain Takata airbags.

I have a 2006 Civic LX and Honda corporate refuses to confirm that I have a Takata inflator.

When there was a televised hearing on this recall, a US Senator asked the Honda President whether he should replace the inflator in his daughter's 2007 Civic, he was told, "Yes." Common sense says the Honda President would have said no if it wasn't a Takata inflator.

My Honda dealer says it is part # 77810-SNA-A82ZA (which includes the airbag) and it sells for \$853.18. This is the info that Honda corporate refused to provide.

[REDACTED]
defective-air.php?ref=newsletter_bca_2015-11-15&utm_source=newsletter_bca_2015-11-15&utm_medium=email&utm_campaign=Newsletter

The Consent Order also lays out a schedule for recalling all Takata ammonium nitrate inflators now on the roads, unless the company can prove they are safe or can show it has determined why its inflators are prone to rupture.

I'd like to get my inflator replaced. I live in Florida where it is humid 24/7. I'd like to know why Honda stopped the recall at 2005. I'd appreciate a response, please.

Thanks,

[REDACTED]
E-mail: [REDACTED]