

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

 U.S. Department of Transportation National Highway Traffic Safety Administration DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 23-DEC-2015 FEB 04 2016	Repository ☐ Reference No. 10811895
OWNER INFORMATION (Type or Print)			
Name [REDACTED]		Daytime Telephone Number [REDACTED]	
Address [REDACTED]		E-mail Address [REDACTED]	
City GAITHERSBURG	State MD	Zip Code [REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number (located at bottom of windshield on driver's side) 4T1BD1EB0DL [REDACTED]		Make TOYOTA	Model AVALON
Date Purchased 3/31/2014	Dealer's Name and Telephone Number FITZGERALDS LAKELAND MTR		Year 2013
Original Owner ☐	Dealer's City	State	Zip Code
Transmission Type AUTO-6	☒ Antilock Brakes ☐ Cruise Control	Powertrain HYBRID GAS	Engine: No: Cylinders 4
Multiple Failure: PITCOLLISION SYSTEM		Incident Date(s) 25-NOV-2015	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: 110000 ELECTRICAL SYSTEM - PITCOLLISION SYSTEM DISABLED BY DEALER BECAUSE OF MALFUNCTION NO FIX UPDATE OF FIX IS BEING PROVIDED		Failure Mileage 22544	Failure Speed all
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:	
Tire Component Code		Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths
Reported to Police N			
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available). TL* THE CONTACT OWNS A 2013 TOYOTA AVALON. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 15V728000 (FORWARD COLLISION AVOIDANCE) HOWEVER, THE PART TO DO THE REPAIR WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS MADE AWARE OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE (PARTS DISTRIBUTION DISCONNECT). NOT ACCURATE! NO FIX IDENTIFIED BY TOYOTA EVEN AT THIS DATE, NO PARTS IDENTIFIED TO FIX PROBLEM			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY	
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

PAGE SAFETY RECALL 15V 728000, DEALER DISABLED
COLLISION AVOIDANCE SYSTEM. TO DATE NO FIX TO
PROBLEM HAS BEEN IDENTIFIED BY TOYOTA AND
THEREFORE MY CAR IS WITHOUT THIS ESSENTIAL
SYSTEM.

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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US Department of Transportation

National Highway Traffic Safety Administration

Office of Defects Investigation, NVS-210 DEF-100

1200 New Jersey Avenue SE.

Washington, D.C. 20077-9382



safercar.gov

Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



www.nhtsa.gov

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U.S. Department of Transportation
National Highway Traffic Safety Administration