


INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>DOT Auto Safety Hotline</p> <p>Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100148</p>	
		<p>Date Received 17-DEC-2015 <i>APR 01 2016</i></p>	<p>Repository <input type="checkbox"/></p>	<p>Reference No. 10810976</p>	<p>Daytime Telephone Number [REDACTED]</p>
OWNER INFORMATION (Type or Print)					
Name		[REDACTED]		Evening Telephone Number	
Address		[REDACTED]		[REDACTED]	
City	BELLINGHAM	State	WA	Zip Code	[REDACTED]
<p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i></p>					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	CHEVROLET	Model	VENTURE
[REDACTED]		Model Year	2002	Engine:	
Date Purchased	Dealer's Name and Telephone Number		No: Cylinders	Fuel Type:	
Original Owner	Dealer's City	State	Zip Code	6	(gas)
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure: <i>Side air bags, check engine light running on 5 cylinders</i>		Incident Date(s)
<i>4 speed auto</i>	<input checked="" type="checkbox"/> Cruise Control				21-SEP-2015
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 140000 AIR BAGS			Failure Mileage	Failure Speed	
			143000		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment	Failure Location:			
	<input type="checkbox"/> Prior Repair				
Tire Component Code	Tire Failure Type:				
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:	Model No./Name:			
Seat Type:	Installation System:				
Child Seat Component Code:	Failed Part:				
APPLICABLE INCIDENT INFORMATION					
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police	
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	1		N	
<p>Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>					
<p>TL* THE CONTACT OWNS A 2002 CHEVROLET VENTURE. WHILE THE VEHICLE WAS PARKED, THE DRIVER AND PASSENGER SIDE AIR BAGS SUDDENLY DEPLOYED WITHOUT WARNING. THE CONTACT SUSTAINED INJURIES, BUT DID NOT REQUIRE MEDICAL ATTENTION. THE VEHICLE WAS TOWED TO A DEALER WHERE IT WAS DIAGNOSED, BUT THE CAUSE OF THE FAILURE COULD NOT BE DETERMINED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 143,000.</p> <p><i>Coughing up powder injury to my left side, my ears are still ringing. The cause of the failure was determined but ms. shonda love at chev claims Dept. said they wouldn't fix the van and offered me half of what the van was worth. I said no I want the van fixed. The van was dumped in front of my driveway. when I found it it was unlocked with the keys inside. when I started the van the check engine light came on and running on 5 cylinders. thank!</i></p>					
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY</p>					
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>					