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|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------|----------------------------------------------------|---------------|
|  <b>U.S. Department of Transportation</b><br><b>National Highway Traffic Safety Administration</b>                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                      | INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6)                                                              |                                | FOR AGENCY USE ONLY 100148                         |               |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                      | <b>Vehicle Owner's Questionnaire</b><br>To Report Vehicle Safety Defects<br>1-888-DASH-2-DOT<br>(1-888-327-4236)<br>INTERNET: www.nhtsa.dot.gov/hotline |                                | Date Received<br><b>MAR 18 2016</b><br>17-DEC-2015 |               |
| Reference No.<br>10810926                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                      |                                                                                                                                                         |                                |                                                    |               |
| <b>OWNER INFORMATION (Type or Print)</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                      |                                                                                                                                                         |                                |                                                    |               |
| Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                      | Daytime Telephone Number                                                                                                                                |                                | E-mail Address                                     |               |
| Address                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                      | Evening Telephone Number                                                                                                                                |                                |                                                    |               |
| City                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | State                                                                                | Zip Code                                                                                                                                                |                                |                                                    |               |
| FT WAYNE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | IN                                                                                   |                                                                                                                                                         |                                |                                                    |               |
| The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).                                                                                                                                                                                                                                                                   |                                                                                      |                                                                                                                                                         |                                |                                                    |               |
| <b>VEHICLE INFORMATION</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                      |                                                                                                                                                         |                                |                                                    |               |
| 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                      | Make                                                                                                                                                    | Model                          | Model Year                                         |               |
| 1G1ZD5E16BF                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                      | CHEVROLET                                                                                                                                               | MALIBU                         | 2011                                               |               |
| Date Purchased                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Dealer's Name and Telephone Number                                                   |                                                                                                                                                         | Engine:                        | Fuel Type:                                         |               |
| 8-12-13                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | DENNETS AUTO SALE                                                                    |                                                                                                                                                         | No: Cylinders                  | REG.                                               |               |
| Original Owner                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Dealer's City                                                                        | State                                                                                                                                                   | Zip Code                       |                                                    |               |
| <input type="checkbox"/>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | WABASH                                                                               | IN                                                                                                                                                      | 46992                          |                                                    |               |
| Transmission Type                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | <input type="checkbox"/> Antilock Brakes                                             | Powertrain                                                                                                                                              | Multiple Failure:              | Incident Date(s)                                   |               |
| AUTO                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | <input checked="" type="checkbox"/> Cruise Control                                   |                                                                                                                                                         |                                | 16-DEC-2015                                        |               |
| <b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                      |                                                                                                                                                         |                                |                                                    |               |
| Vehicle Component Codes: 180000 VEHICLE SPEED CONTROL, 250000 ELECTRONIC STABILITY CONTROL                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                      |                                                                                                                                                         |                                | Failure Mileage                                    | Failure Speed |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                      |                                                                                                                                                         |                                | 62000                                              | 60            |
| <b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                      |                                                                                                                                                         |                                |                                                    |               |
| Tire Make                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Tire Model (Name or Number)                                                          |                                                                                                                                                         | Tire Size (Example P215/65R15) |                                                    |               |
| DOT No. (Example: DOTM19ABC036)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | <input type="checkbox"/> Original Equipment<br><input type="checkbox"/> Prior Repair |                                                                                                                                                         | Failure Location:              |                                                    |               |
| Tire Component Code                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                      |                                                                                                                                                         | Tire Failure Type:             |                                                    |               |
| <b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                      |                                                                                                                                                         |                                |                                                    |               |
| Make:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Date Manufactured:                                                                   | Model No./Name:                                                                                                                                         |                                |                                                    |               |
| Seat Type:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Installation System:                                                                 |                                                                                                                                                         |                                |                                                    |               |
| Child Seat Component Code:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Failed Part:                                                                         |                                                                                                                                                         |                                |                                                    |               |
| <b>APPLICABLE INCIDENT INFORMATION</b><br>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                      |                                                                                                                                                         |                                |                                                    |               |
| Crash<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Fire<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No          | Number of Persons Injured                                                                                                                               | Number of Deaths               | Reported to Police<br>N                            |               |
| <b>Narrative Description of Incident(S), Crash(es), and Injury(ies).</b><br>Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).                                                                                                                                                                                                                                                                                                  |                                                                                      |                                                                                                                                                         |                                |                                                    |               |
| TL* THE CONTACT OWNS A 2011 CHEVROLET MALIBU. WHILE DRIVING APPROXIMATELY 60 MPH, THE ESC WARNING INDICATOR ILLUMINATED AND THE SPEED DECELERATED TO APPROXIMATELY 15 MPH. THE CONTACT HAD TO MANEUVER TO THE SHOULDER TO A COMPLETE STOP. THE CONTACT WAITED APPROXIMATELY TEN MINUTES AND THE VEHICLE STARTED NORMALLY. THE VEHICLE WAS DRIVEN TO THE CONTACT'S RESIDENCE. THE VEHICLE WAS DRIVEN TO THE DEALER, BUT WAS NOT REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 62,000.                                              |                                                                                      |                                                                                                                                                         |                                |                                                    |               |
| Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                      |                                                                                                                                                         |                                |                                                    |               |
| The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action. |                                                                                      |                                                                                                                                                         |                                |                                                    |               |

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

IT Happened multiple times. Finally took it to Dealer.  
COST OVER \$500.00. Throttle body Replacement

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department  
of Transportation

**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382

Official Business  
Penalty for Private Use \$300



**NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES**



**BUSINESS REPLY MAIL**

FIRST CLASS MAIL

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WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NEF-100  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382**



**Think your vehicle  
has a safety defect?**



**If so:**

**Use the enclosed  
form to file a report.**

**or visit:**

**[www.safercar.gov](http://www.safercar.gov)**

**or call:**

**Vehicle Safety Hotline  
888-327-4236**



[www.nhtsa.gov](http://www.nhtsa.gov)

Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration