

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

16-DEC-2015

Reference No.

MAY 11 2016

10810773

OWNER INFORMATION (Type or Print)

Name [REDACTED]
 Address [REDACTED]
 City STATE COLLEGE State PA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]Evening Telephone Number [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side JNRDR09Y52V Make INFINITI Model QX4 Model Year 2002

Date Purchased 9-1-13 Dealer's Name and Telephone Number (Private Owner) Engine: No. Cylinders 87
 Original Owner ☐ Dealer's City Sewickley State PA Zip Code [REDACTED] Fuel Type: gas

Transmission Type Automatic ☒ Antilock Brakes Powertrain 2WD w/4WD option Multiple Failure: _____ Incident Date(s) 23-NOV-2015
☒ Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 020000 SUSPENSION / Frame -> see attached recall Failure Mileage 164825 Failure Speed 20

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]
 DOT No. (Example: DOTM19ABC036) [REDACTED] ☐ Original Equipment Failure Location: [REDACTED]
☐ Prior Repair
 Tire Component Code [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
 Seat Type: [REDACTED] Installation System: [REDACTED]
 Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2002 INFINITI QX4. THE CONTACT STATED WHILE DRIVING APPROXIMATELY 20 MPH, THE VEHICLE SHOOK VIOLENTLY. IN ADDITION, THE LOWER CONTROL ARM DETACHED FROM THE VEHICLE. THE VEHICLE WAS TOWED TO AN INDEPENDENT MECHANIC WHERE IT WAS DIAGNOSED THAT THE FRAME NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE VIN WAS NOT INCLUDED IN NHTSA CAMPAIGN NUMBER: 11V244000 (STEERING, SUSPENSION). THE APPROXIMATE FAILURE MILEAGE WAS 164,825.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. Please ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

JNRDR09Y52W

NOTES:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

RECALL Subject : FRAME/BODY STRUCTURE CORROSION , 1 INVESTIGATION(S)

Report Receipt Date: APR 20, 2011

NHTSA Campaign Number: 11V244000

Component(s): STEERING , SUSPENSION

All Products Associated with this Recall ▼

Details ▲

26 Associated Documents ▼

Manufacturer: NISSAN NORTH AMERICA, INC.

SUMMARY:

NISSAN IS RECALLING CERTAIN MODEL YEAR 1996-2004 PATHFINDER AND MODEL YEAR 1997-2003 INFINITI QX4 VEHICLES ORIGINALLY SOLD, OR CURRENTLY REGISTERED IN, CONNECTICUT, DELAWARE, IOWA, ILLINOIS, INDIANA, MASSACHUSETTS, MAINE, MARYLAND, MICHIGAN, MINNESOTA, MISSOURI, NEW HAMPSHIRE, NEW JERSEY, NEW YORK, OHIO, PENNSYLVANIA, RHODE ISLAND, VERMONT, WASHINGTON D.C., WEST VIRGINIA AND WISCONSIN. IN AREAS OF THE COUNTRY IN WHICH HEAVY CONCENTRATIONS OF ROAD SALT ARE USED, A MIXTURE OF SNOW/WATER AND SALT MAY ENTER AN ASSEMBLY LOCATION HOLE IN THE UPPER STRUT HOUSING, CAUSING WATER TO COLLECT AT THE MATING SURFACE OF THE STRUT HOUSING PANEL AND THE INNER HOOD LEDGE ASSEMBLY. OVER TIME, THIS SNOW/WATER AND SALT INTRUSION MAY RESULT IN CORROSION OF THE STRUT TOWER HOUSING IN SOME SUBJECT VEHICLES.

CONSEQUENCE:

THE STRUT HOUSING MAY CRACK AND PULL AWAY FROM THE INNER HOOD LEDGE ASSEMBLY. THIS MAY LEAD TO GRINDING NOISES, INCREASED STEERING EFFORT, AND POSSIBLY THE STEERING COLUMN TO BREAK, RESULTING IN THE LOSS OF STEERING CONTROL, WHICH COULD RESULT IN A CRASH.

REMEDY:

NISSAN WILL INSPECT THE STRUT HOUSING AND REPAIR THE VEHICLES AS NECESSARY, FREE OF CHARGE. AN INTERIM NOTIFICATION LETTER WAS SENT OUT IN MAY 2011. THE SECOND NOTICE WAS MAILED ON JULY 25, 2011. OWNERS MAY CONTACT NISSAN AT 1-800-647-7261.

NOTES:

OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

1 Associated Investigation(s) ▼

RECALL Subject : AIR BAGS-IMPROPER PROPELLANT WAFER

Report Receipt Date: JUL 06, 2010

NHTSA Campaign Number: 10V312000

Component(s): AIR BAGS

All Products Associated with this Recall ▼

Details ▲

14 Associated Documents ▼

Manufacturer: NISSAN NORTH AMERICA, INC.

SUMMARY:

NISSAN IS RECALLING FORTY-SIX CERTAIN MODEL YEAR 2002 PATHFINDER AND INFINITI QX4 VEHICLES MANUFACTURED FROM AUGUST 24, 2001 THROUGH AUGUST 28, 2001. THE AIR BAG INFLATOR CONTAINS PROPELLANT WAFERS THAT ARE REQUIRED TO PROPERLY DEPLOY THE FRONT PASSENGER AIR BAG. DUE TO IMPROPER PROPELLANT WAFER INSTALLATION DURING THE AIR BAG INFLATOR ASSEMBLY PROCESS, SOME AIR BAG INFLATORS MAY BE MISSING ONE OF THE WAFERS. AS A RESULT, THE REMAINING WAFERS IN THE INFLATOR USED FOR THE DEPLOYMENT OF THE FRONT PASSENGER AIR BAG MAY, OVER TIME, BREAK UP INTO POWDER DUE TO NORMAL VIBRATION EXPERIENCED WHILE DRIVING. THIS CAUSES THE COMBUSTION RATE OF THE PROPELLANT TO INCREASE INSIDE THE INFLATOR, WHICH CAN LEAD TO INTERNAL PRESSURE RISING SUDDENLY DURING AIR BAG DEPLOYMENT.

CONSEQUENCE:

THE INFLATOR HOUSING MAY RUPTURE AND PIECES OF THE INFLATOR COULD STRIKE AND INJURE VEHICLE OCCUPANTS.

REMEDY:

NISSAN WILL NOTIFY THE OWNERS OF THE FORTY-SIX AFFECTED VEHICLES. DEALERS WILL REPLACE THE FRONT PASSENGER AIR BAG MODULE ASSEMBLY WITH A NEW ONE FREE OF CHARGE. THE SAFETY RECALL BEGAN ON AUGUST 19, 2010. OWNERS MAY CONTACT NISSAN AT 1-800-647-7261 AND INFINITI AT 1-800-682-8200.

NOTES:

OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Bought 2013 ★

























