

 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>INFORMATION SAFETY (FOIA), 5 U.S.C. 552(b)(6)</p> <p><b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100148</p> <p>Date Received MAR 03 2016</p> <p>15-DEC-2015</p>		<p>Repository <input type="checkbox"/></p> <p>Reference No. 10810555</p>							
<p><b>OWNER INFORMATION (Type or Print)</b></p>													
Name		Address		City		State		Zip Code		Daytime Telephone Number		E-mail Address	
KEMPTON		PA		[REDACTED]		[REDACTED]		[REDACTED]		[REDACTED]		[REDACTED]	
<p>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</p>													
<p><b>VEHICLE INFORMATION</b></p>													
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side				Make		Model		Model Year					
1NXBR32E96Z [REDACTED]				TOYOTA		COROLLA		2006					
Date Purchased		Dealer's Name and Telephone Number				Engine:		Fuel Type:					
2009		FREEDOM TOYOTA				No: Cylinders							
Original Owner		Dealer's City		State		Zip Code							
<input type="checkbox"/>		HAMBURG		PA									
Transmission Type		<input type="checkbox"/> Antilock Brakes		Powertrain		Multiple Failure:		Incident Date(s)					
		<input type="checkbox"/> Cruise Control						10-AUG-2015					
<p><b>FAILED COMPONENT(S)/PART(S) INFORMATION</b></p>													
Vehicle Component Code: 140000 AIR BAGS								Failure Mileage		Failure Speed			
<p><b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b></p>													
Tire Make			Tire Model (Name or Number)			Tire Size (Example P215/65R15)							
DOT No. (Example: DOTM19ABC036)			<input type="checkbox"/> Original Equipment		Failure Location:								
			<input type="checkbox"/> Prior Repair										
Tire Component Code						Tire Failure Type:							
<p><b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b></p>													
Make:			Date Manufactured:			Model No./Name:							
Seat Type:			Installation System:										
Child Seat Component Code:			Failed Part:										
<p><b>APPLICABLE INCIDENT INFORMATION</b> (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</p>													
Crash		Fire		Number of Persons Injured		Number of Deaths		Reported to Police					
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No						N					
<p><b>Narrative Description of Incident(S), Crash(es), and Injury(ies).</b> Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).</p>													
<p>TL* TAKATA RECALL. THE CONTACT OWNS A 2006 TOYOTA COROLLA. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 15V285000 (AIR BAGS) AND STATED THAT THE PART WAS NOT AVAILABLE WITHIN A REASONABLE TIME FRAME TO SCHEDULE THE RECALL REPAIR FOR SEVERAL MONTHS. THE DEALER DID NOT GIVE A SPECIFIC DATE FOR WHEN THE PART WOULD BECOME AVAILABLE. THE MANUFACTURER COULD NOT PROVIDE AN ESTIMATED DATE FOR WHEN THE CONTACT'S VEHICLE WOULD RECEIVE THE RECALL REPAIR. THE CONTACT WAS NOT EXPERIENCING A FAILURE. VIN TOOL CONFIRMS PARTS NOT AVAILABLE.</p>													
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY</p>													
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>													

CUSTOMER #: [REDACTED]

# FREEDOM TOYOTA

41 Industrial Drive

P.O. Box 444

Hamburg, PA 19526

Phone: (484) 665-0130 · Toll Free: (800) 789-4935

www.freedomtoyota.com

\*INVOICE\*

PAGE 1

KEMPTON, PA [REDACTED]

HOME: [REDACTED] CONT: [REDACTED]

BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 229 Jeremy Brendel

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
SILVERSTRE	06	TOYOTA COROLLA	1NXBR32E96Z [REDACTED]		98025/98025	T730	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
29APR09 DD			WAIT 31DEC15		98.00	CASH	31DEC15
R.O. OPENED	READY	OPTIONS:	STK:	DLR:	ENG:	TRN:	AT
08:53 31DEC15	11:01 31DEC15	1)FESC - NSA8 385700					

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL  
 A APPOINTMENT TAKEN BY JEREMY  
 229 APPOINTMENT TAKEN BY JEREMY

23 ISP (N/C)  
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00  
 \*\*\*\*\*

B DSF

CAUSE: AGG48G

AGG48G REPLACE AIRBAG INFLATOR (TECH .80 ADMIN

.10)

23 W (N/C)  
 1 04004-75202 INFLATOR ASSY KIT, IN (N/C)  
 ADMIN

111 W (N/C)  
 FC: PART#: COUNT:  
 CLAIM TYPE: SC  
 AUTH CODE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00  
 \*\*\*\*\*

C GIVE TO JER - 44  
 COMP COMPLIMENTARY SERVICE INTERNAL

111 C 1.00 1.00  
 PARTS: 0.00 LABOR: 1.00 OTHER: 0.00 TOTAL LINE C: 1.00  
 \*\*\*\*\*

D COMPLIMENTARY SPOT FREE EXTERIOR WASH- CREDIT AT BOTTOM  
 WASH COMPLIMENTARY SPOT FREE EXTERIOR WASH-  
 CREDIT AT BOTTOM

111 C 0.00 0.00  
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00  
 \*\*\*\*\*

*Handwritten signature:* M. J. [unclear]

ON BEHALF OF THE DEALER, I HEREBY CERTIFY THAT THE INFORMATION IS ACCURATE UNLESS OTHERWISE SHOWN OTHERWISE PERFORMED AT NO CHARGE TO OWN FROM THE APPEARANCE OF THE VEHICLE PART REPAIRED OR REPLACED UNLESS NOTED IN ANY WAY WITH ANY RECORDS SUPPORTING THIS FROM THE DATE OF PAYMENT BY THE DEALER FOR INSPECTION BY

STATEMENT OF DISCLAIMER  
 The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	

CUSTOMER COPY

CUSTOMER #:

# FREEDOM TOYOTA

41 Industrial Drive  
P.O. Box 444  
Hamburg, PA 19526

\* INVOICE \*

Phone: (484) 665-0130 · Toll Free: (800) 789-4935  
www.freedomtoyota.com

KEMPTON, PA

PAGE 2

HOME: [REDACTED] CONT: [REDACTED]  
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 229 Jeremy Brendel

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
SILVERSTRE	06	TOYOTA COROLLA	1NXBR32E96Z		98025/98025	T730	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
29APR09 DD			WAIT 31DEC15		98.00	CASH	31DEC15
R.O. OPENED	READY	OPTIONS:		STK:	DLR:	ENG:	TRN:
08:53 31DEC15	11:01 31DEC15	1) FESC - NSA8 385700				1ZZ-FE	AT
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL

SAVE TIME !!!  
 MAKE AN APPOINTMENT ON LINE.  
 WWW.FREEDOMTOYOTA.COM  
 WE THANK YOU FOR YOUR BUSINESS.  
 Labor rate determined by type and time of  
 repairs see service advisor for details.

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

#### STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

DESCRIPTION	TOTALS
LABOR AMOUNT	1.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	1.00
DISCOUNT / COUPONS	0.00
SALES TAX	0.06
<b>PLEASE PAY THIS AMOUNT</b>	<b>1.06</b>

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE