

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)		FOR AGENCY USE ONLY 100148	
		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		Date Received 14-DEC-2015 MAR 11 2016	
OWNER INFORMATION (Type or Print)		Repository ☐		Reference No. 10810085	
Name [Redacted]		Daytime Telephone Number [Redacted]		E-mail Address	
Address [Redacted]		Evening Telephone Number			
City SALISBURY	State NC	Zip Code [Redacted]			
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2G4WB52K3W1 [Redacted]		Make BUICK	Model REGAL	Model Year 1998	
Date Purchased	Dealer's Name and Telephone Number Ada Smith 704) 639-9739		Engine: No: Cylinders	Fuel Type: reg	
Original Owner ☐	Dealer's City Salisbury N.C.	State N.C.	Zip Code 28144		
Transmission Type ☐ Antilock Brakes ☐ Cruise Control	Powertrain	Multiple Failure:		Incident Date(s) 15-JUN-2015	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: ENGINE (PWS)			Failure Mileage 0	Failure Speed 5	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:			
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)</i>					
Crash ☐ Yes ☒ No	Fire ☒ Yes ☐ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available). <u>car was totaled.</u>					
TL* THE CONTACT OWNED A 1998 BUICK REGAL. THE CONTACT STATED THAT WHILE DRIVING INTO THE DRIVEWAY AT ABOUT 5 MPH, THERE WAS SMOKE EMITTING FROM UNDERNEATH THE HOOD, WITHOUT ANY WARNING. THE CONTACT LIFTED THE HOOD AND THE ENGINE IMMEDIATELY BURST INTO FLAMES. THE FIRE DEPARTMENT ATTEMPTED TO EXTINGUISH THE FIRE HOWEVER, THE FLAMES WERE EXCESSIVE AND THE VEHICLE BURNED COMPLETELY. A POLICE REPORT WAS NOT FILED AND THERE WERE NO INJURIES REPORTED. THE VEHICLE WAS TOWED TO AN IMPOUND LOT AND DEEMED DESTROYED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE CONTACT STATED THAT AFTER THE FIRE, SHE RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 15V701000 THE (ENGINE AND ENGINE COOLING. THE FAILURE MILEAGE WAS NOT PROVIDED.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The Franklin Fire Dept, on Hwy 601, Salis, N.C. responded to the call they could not determine what caused the fire, but they said they thought it was the battery. You may contact them for more information.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

CHARLOTTE
NC 282
03 MAR '16
PM 3 L



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owners Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration