

INFORMATION Redacted PURSUANT TO THE FREEDOM OF



U.S. Department of Transportation
National Highway Traffic Safety Administration

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

U.S.C. 552(b)(6) 100148

Date Received 07-DEC-2015 FEB 04 2016	Repository <input type="checkbox"/>
	Reference No. 10808789

OWNER INFORMATION (Type or Print)

Name				Daytime Telephone Number	E-mail Address
Address					
City MILTON	State FL	Zip Code		Evening Telephone Number	

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1G1ZS54894F	Make CHEVROLET	Model MALIBU	Model Year 2004
Date Purchased 11-28-07	Dealer's Name and Telephone Number Latterday's - missionary		Engine: No: Cylinders 6
Original Owner <input type="checkbox"/>	Dealer's City Jacksonville, FL	State	Fuel Type: gas
Transmission Type AUTO-M	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain GAS ENGINE	Multiple Failure: TRANSMISSION
			Incident Date(s) 30-NOV-2015

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 100000 POWER TRAIN	Failure Mileage 144067	Failure Speed 45
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2004 CHEVROLET MALIBU. THE VEHICLE WAS SERVICED UNDER NHTSA CAMPAIGN NUMBER: 14V224000 (POWER TRAIN), BUT THE REMEDY FAILED TO REPAIR THE VEHICLE. THE CONTACT MENTIONED THAT WHEN THE GEAR SHIFTER STICK WAS CHANGED FROM PARK TO DRIVE AND WHILE DRIVING AT VARIOUS SPEEDS OR COMING TO A STOP, THE VEHICLE JERKED. IN ADDITION, THE VEHICLE STALLED AND THE CHECK ENGINE WARNING LIGHT ILLUMINATED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 144,067.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

I got a recall letter in
the mail. I was told to take
my car to Sandy Sansing Chevrolet
(Dealership)

I drove thirty five
miles to the dealership

No trouble at all, the car ran great.

I gave them the keys
about noon and half, they
gave me the keys back

I was told the
car fixed, I started home

The car started
acting up, about two miles
from home, it started
jerking, and then died

on me. I call Sandy Sansing

They told me, to hire
a wrecker and bring
it back, and they

will give me an estimate
on how much they can
fix it for me.

My wife is in a
wheel chair, she fell out
of her wheel chair
and broke her arm.

The only transportation
I got left, is a truck.
It's hard for her to get
up in the truck.

I got to take her
to her doctor appointments

She [REDACTED] and my
wife is [REDACTED] give

Thank You

[REDACTED]