


INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
Name: [REDACTED]		Date Received: 07-DEC-2015 FEB 04 2016		Repository <input type="checkbox"/> Reference No. 10808721	
Address: [REDACTED]		Daytime Telephone Number: [REDACTED]		E-mail Address:	
City: DUNEVIN		State: FL		Zip Code: [REDACTED]	
Evening Telephone Number:					
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1N4AL21E38N [REDACTED]		Make: NISSAN		Model: ALTIMA	
				Model Year: 2008	
Date Purchased: 3/2015		Dealer's Name and Telephone Number: FLORIDA AUTO EXCHANGE		Engine: No: Cylinders	
Original Owner: <input type="checkbox"/>		Dealer's City: DUNEDIN		Fuel Type:	
State: FL		Zip Code: 34698			
Transmission Type:		<input checked="" type="checkbox"/> Antilock Brakes		Powertrain:	
<input checked="" type="checkbox"/> Cruise Control		Multiple Failure:		Incident Date(s): 01-MAR-2015	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: VISIBILITY/WIPER (PWS), 162000 STRUCTURE: BODY				Failure Mileage: 50000	
Failure Speed:					
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make:		Tire Model (Name or Number):		Tire Size (Example P215/65R15):	
DOT No. (Example: DOTM9ABC036):		<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair		Failure Location:	
Tire Component Code:				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		Fire: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		Number of Persons Injured:	
				Number of Deaths:	
				Reported to Police: N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2008 NISSAN ALTIMA. THE CONTACT STATED THAT THE DASHBOARD WAS MELTED AND STICKY. THE FAILURE PRODUCED A GLARE ONTO THE WINDSHIELD, MAKING IT DIFFICULT TO VIEW THE ROAD. THE VEHICLE WAS TAKEN TO THE DEALER WHO DID NOT DIAGNOSE OR REPAIR THE VEHICLE. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE MANUFACTURER INFORMED THE CONTACT TO HAVE THE DASHBOARD REPLACED, BUT NO REPAIRS WERE MADE. THE FAILURE MILEAGE WAS APPROXIMATELY 50,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I contacted Nissan Corporate 2 weeks ago and they are aware of the problem because they said they would pay half for a new dash. A new dash is \$2000⁰⁰. I cannot afford to pay \$1,000⁰⁰ and shouldn't have to because it is a defect in the way the dash was glued together. It's not a warranty issue.

I have come very close to having an accident twice. The glare is so bad you can't see. This has to be resolved. This is so dangerous!

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

15 JAN 16



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC
POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, ~~2000~~ NEHU
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so: Use the enclosed form to file a report.

or visit: www.safercar.gov

or call: Vehicle Safety Hotline 888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration