



CL- 1080 8671- 9709

U.S. CONSUMER PRODUCT SAFETY COMMISSION
4330 EAST WEST HIGHWAY
BETHESDA, MARYLAND 20814-4408

Antoinnette E. Lubin
Library Technician
Office of the Secretary/ Office of the General Counsel

Tel: 301-504-6988
Fax: 301-504-0127
Email: alubin@cpsc.gov

January 6, 2016

JAN 14 2016

NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
1200 New Jersey Avenue, SE
West Bldg. W41-306
Washington, DC 20590

Re: Not Within the Consumer Product Safety Commission's Jurisdiction

Dear Sir or Madam:

Enclosed are letters received by the U.S. Consumer Product Safety Commission (CPSC). The Commission cannot process the enclosed requests or letters. The products or matters that are the subject of the correspondence do not fall within our jurisdiction. As a result, we do not maintain any records responsive to the request and cannot respond to the concerns of the correspondent.

We are forwarding the requests or letters for whatever action your agency deems appropriate. We have notified the correspondent about the referral. If you have any questions or concerns, please contact us.

Sincerely,

A handwritten signature in black ink, appearing to read "A. E. Lubin".

Antoinnette E. Lubin

Enclosure

NM
1/15/16
SMP

December 2015

Dear Sirs:

I am the owner of a 2007 Tiffin, Allegro Bay Motor Home. It is a front engine diesel, Vin # 4UZACLBW87C [REDACTED], that we purchased new in January 2007.

Issue:

The Carlisle Parking Brake system failed, allowing the motorhome to roll when in park. I discovered this problem on September 30, 2015 as I attempted to leave the motor home to hook up my car and to check the electrical connections, etc.

Phone calls: Oct. 6, 2015, attempting to resolve this problem.

Mr. Bob Tiffin, (256-356-8661) owner of Tiffin Motorhomes, Inc. (105 2nd Street NW, Red Bay, AL 35582) left a message, no call back.

Tiffin service department: (256-356-0261), told me to call Freightliner, the chassis manufacturer.

They referred me to Allison, the engine manufacturer, who in turn sent me back to Freightliner who,

Sent me back to Tiffin who,

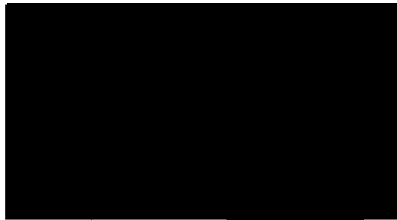
Told me to contact Freightliner Corporate (800-385-4357), where I talked to Mark; he stated he was familiar with the issue. He said Freightliner would pay for parts; customer would pay for the labor. Freightliner Custom Chassis Corporation, 552 Hyatt St., Gaffney, SC 29341; (864-487-1700)

Repairs: made at Tracey Road Equipment (a Freightliner dealer), 115 Railroad Ave., Albany, NY (518-438-1100 or 866-740-8853) (Brian Winters & Robert Pierce). coordinated the necessary repairs with Atlantic Detroit Allison, 281 Wolf Rd., Latham, NY (518-452-0000), per Freightliner Corporate instructions. There were no Carlisle parts available for the repair, therefore my coach was converted to a manual parking brake. The Allison transmission had to be modified (retrofitted) by the installations of a parking pawl.

Family Motor Coach Association's forum, October 11, 2015
specifically discussed the above issue, asking "Why was there no recall?"

As a widow, traveling the country in my motorhome, I am thankful I was home, and not on the road, when this issue was discovered. My concern now is for others who will experience this dangerous situation. I also feel that there should be a recall on these vehicles before someone is seriously injured. It is also my opinion that I should be reimbursed \$3764.38, my cost for the repairs.

Sincerely.



Fly Creek, NY

Additional notifications made concerning the failure of a major parking safety system:

US Consumer Product Safety Commission

Federal Motor Carrier Safety Administration

National Highway Traffic Safety Administration

Good Sam Enterprises LLC (action line/tech topics)

Roughing It Smoothly, Tiffin Corporation publication



Remit To: 6803 Manlius Center Rd. East Syracuse, NY 13057 Phone: 315-437-1471

INVOICE NO [REDACTED]	INVOICE DATE 11/05/2015
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PAYMENT TERMS
CASH ON DELIVERY

115 RAILROAD AVENUE
ALBANY NY 12205
Tel:518-438-1100
Fax:518-438-4430

SERVICE INVOICE

CUSTOMER NO [REDACTED]	PAGE NO 1
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CUSTOMER PO

INVOICE TO:

FLYCREEK NY [REDACTED]

WORK SITE:

115 RAILROAD AVENUE
ALBANY NY 12205
Tel:518-438-1100
Fax:518-438-4430
Toll Free:866-740-8853

SALESMAN:
CONTACT :

SERVICE ORDER: [REDACTED]
REF:

FREIGHTLINER MODEL:OTH S/N:4UZACLBW87C [REDACTED] CUST UNIT: UNIT: [REDACTED]
METER:38178

SEGMENT: 20 TRANSMISSION EXTERNAL
SEGMENT TYPE:Chargeable

FREIGHTLINER MODEL:OTH S/N:4UZACLBW87C [REDACTED] CUST UNIT: UNIT: [REDACTED]
WORK SITE: 115 RAILROAD AVENUE ALBANY NY 12205 Tel:518-438-1100 Fax:518-438-4430 Toll Free:866-740
METER:38178 LOCATION

WORK DESCRIPTION:

SUBLET REPAIR FROM DETROIT DEISEL, INSTALLED PARK PAWL. THIS WAS ALL DONE UNDER
SERVCE SOLUTION 3602. THIS REPAIR WAS DIRECTED FROM FCCC . THIS SEGMENT WILL BE
BILLED TO CUSTOMER .

P.O. GIVEN [REDACTED]

CORRECTION:

SUBLET REPAIR FROM DETROIT DEISEL, INSTALLED PARK PAWL. THIS WAS ALL DONE UNDER
SERVCE SOLUTION 3602. THIS REPAIR WAS DIRECTED FROM FCCC . THIS SEGMENT WILL BE
BILLED TO CUSTOMER .

P.O. GIVEN [REDACTED]

ITEM	DESCRIPTION	QTY	PRICE	CORE	TOTAL
	SUBLET PARTS	1.00	589.29		589.29

SEGMENT 20 TOTAL:
0.00 PARTS 0.00 LABOR 589.29 MISC. 47.14 TAX 636.43 TOTAL

SEGMENT: 30 labor EXTERNAL
SEGMENT TYPE:Chargeable

FREIGHTLINER MODEL:OTH S/N:4UZACLBW87C [REDACTED] CUST UNIT: UNIT: [REDACTED]
WORK SITE: 115 RAILROAD AVENUE ALBANY NY 12205 Tel:518-438-1100 Fax:518-438-4430 Toll Free:866-740
METER:38178 LOCATION



Remit To: 6803 Manlius Center Rd. East Syracuse, NY 13057 Phone: 315-437-1471

INVOICE NO [REDACTED]	INVOICE DATE 11/05/2015
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115 RAILROAD AVENUE
ALBANY NY 12205
Tel: 518-438-1100
Fax: 518-438-4430

CUSTOMER NO [REDACTED]	PAGE NO 2
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PAYMENT TERMS
CASH ON DELIVERY

SERVICE INVOICE

CUSTOMER PO

WORK DESCRIPTION:

LABOR NOT COVERED BY WARRANTY FOR SERVICE SOLUTION 3602 MANUAL PARK BRAKE.

CORRECTION:

1323 10/1/15---11/3/15
DROVE UNIT INTO SHOP FOR SERVICE SOLUTION 3602 PER FCCC, FREIGHT LINER IS PAYING FOR ALL PARTS CUSTOMER IS RESPONSIBLE FOR ALL LABOR REQUIRED TO COMPLETE REPAIR. THIS REPAIR WILL CONSIST OF CONVERTING CARISLE PARK BRAKE TO MANUAL FOOT PARK BRAKE ,ALSO SENDING TRAN OUT TO HAVE PARK PAWL INSTALLED.
RAISED UNIT REMOVED TRANS SENT TRANS OUT FOR PARK PAWL,AFTER TRANS WAS REMOVED COMPLETED ALL NEEDED WIRING AND INSTALL OF PARK BRAKE PEDAL,REMOVED HYDRO PUMP AND HYDRO BRAKE.ROUTED PARK BRAKE CABLE THUR FIRE WALL. WHEN TRANS CAME BAKE FROM VENDOR INSTALLED TRANS ,TOPPED OFF WITH TRANS FLUID ,INSTALLED MANUAL DRIVE LINE PARK BRAKE.ROAD TESTED ALL OK AT THIS TIME.

ITEM	DESCRIPTION	QTY	PRICE	CORE	TOTAL
	CONSUMABLES	1.00	50.00		50.00
LABOR					2,846.25

SEGMENT 30 TOTAL:
0.00 PARTS 2,846.25 LABOR 50.00 MISC. 231.70 TAX 3,127.95 TOTAL

TRACEY FREIGHTLINR OF A
413 RAILROAD STREET
ALBANY, NY 12205
11/05/2015 09:55:47
CREDIT CARD [REDACTED]
Card # [REDACTED]
SEQ #: 5
Batch #: 547
INVOICE 00582P
Approval Code: Swiped
Entry Method: Online
Mode:
SALE AMOUNT \$3764.38

CUSTOMER COPY

SALES TAX DETAILS:

AB -ALBANY 278.84

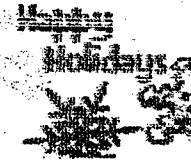
PARTS	0.00
LABOR	2,846.25
MISC.	639.29
SALES TAX	278.84
INVOICE TOTAL (USD)	3,764.38



Fly Creek, NY

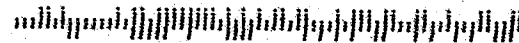
JACKSONVILLE FL 320

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US Consumer Product Safety Commission
4330 East West Highway
Bethesda, MD 20814

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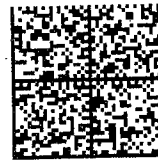
U.S. CONSUMER PRODUCT SAFETY COMMISSION
4330 EAST WEST HIGHWAY
BETHESDA, MD 20814

OFFICIAL BUSINESS
PENALTY FOR PRIVATE USE, \$300

CPSC Hotline 1-800-638-2772

OS-010

CAP DISTRICT
MD 207
07 JAN '16
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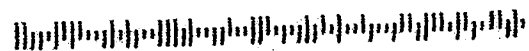


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