


INFORMATION Redacted PURSUANT TO THE FREEDOM OF

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|  <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p> | | <p>INFORMATION ACT (EOIA), 5 U.S.C. 552(B)(6)</p> <p>Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p> | | <p>FOR AGENCY USE ONLY 100148</p> <p>Date Received 30-NOV-2015 FEB 04 2016</p> | | <p>Repository <input type="checkbox"/></p> <p>Reference No. 10807597</p> | |
| <p>OWNER INFORMATION (Type or Print)</p> | | | | | | | |
| Name | | Address | | Daytime Telephone Number | | E-mail Address | |
| City | | State | | Zip Code | | Evening Telephone Number | |
| HORSESHOE BEND | | AR | | | | | |
| <p>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</p> | | | | | | | |
| <p>VEHICLE INFORMATION</p> | | | | | | | |
| 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side | | Make | | Model | | Model Year | |
| 1LNH1E1W1G1 | | LINCOLN | | TOWN CAR | | 2006 | |
| Date Purchased | | Dealer's Name and Telephone Number | | | Engine: No: Cylinders | | Fuel Type: |
| Original Owner <input type="checkbox"/> | | Dealer's City | | | State | | Zip Code |
| Transmission Type | | <input type="checkbox"/> Antilock Brakes | | Powertrain | | Multiple Failure: | |
| | | <input type="checkbox"/> Cruise Control | | | | Incident Date(s) 16-NOV-2015 | |
| <p>FAILED COMPONENT(S)/PART(S) INFORMATION</p> | | | | | | | |
| Vehicle Component Codes: BRAKES (PWS), 180000 VEHICLE SPEED CONTROL | | | | | Failure Mileage | | Failure Speed |
| | | | | | 104,000 | | MAKING A STOP |
| <p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</p> | | | | | | | |
| Tire Make | | Tire Model (Name or Number) | | | Tire Size (Example P215/65R15) | | |
| DOT No. (Example: DOTM19ABC036) | | <input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair | | Failure Location: | | | |
| Tire Component Code | | | | | Tire Failure Type: | | |
| <p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</p> | | | | | | | |
| Make: | | Date Manufactured: | | Model No./Name: | | | |
| Seat Type: | | Installation System: | | | | | |
| Child Seat Component Code: | | Failed Part: | | | | | |
| <p>APPLICABLE INCIDENT INFORMATION (Please describe details of failure, crash(es), and injury(ies).)</p> | | | | | | | |
| Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | | Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | | Number of Persons Injured | | Number of Deaths | Reported to Police N |
| <p>Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).</p> | | | | | | | |
| <p>* THE CONTACT OWNS A 2006 LINCOLN TOWN CAR. WHILE APPROACHING A STOP, THE VEHICLE INDEPENDENTLY ACCELERATED WHEN THE BRAKE PEDAL WAS DEPRESSED. THE VEHICLE WAS TAKEN TO A DEALER, BUT WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS UNKNOWN.</p> <p style="text-align: center;">THIS PROBLEM ONLY HAPPENED ONCE -</p> <p style="text-align: center;">IT WAS SINCE CHECKED BY DEALER WHO INFORMED ME THAT NO PROBLEM EXISTS WITH CAR!</p> | | | | | | | |
| Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. | | | | ATTACH ADDITIONAL SHEETS IF NECESSARY | | | |
| <p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p> | | | | | | | |