

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6)



4355 Stone Mountain Hwy - Lilburn, GA 30047
Phone: (770) 972-1222 - (866) 808-7959

SERVICE DEPARTMENT HOURS
7:30 a.m. to 6:00 p.m.
Monday - Friday
7:30 a.m. to 3:00 p.m. Saturday

R/O Open Date	R/O Number
2/01/16	
R/O Close Date	Status
2/02/16	Pre-Invoice
Mileage In	Mileage Out
66943	66944
Service Advisor / Tag #	
Hurtis Keaton/4988	
Vehicle Identification Number	
5NPEB4AC3CH	
Delivery Date	In-Service Date
12/17/11	1/20/14
Color	License Number
GREY	

LILBURN, GA		
Year	Make	Model
2012	HYUNDAI	SONATA

Work Phone
Home Phone
Body

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
#1 - HE99P: VEHICLE INSPECTION PERFORMED Work performed by Mark Hylton (419) INSPECTION Sub Total: .00	
#2 - 27HYZ005: CAMPAIGN CAMPAIGN #132 ENGINE INSPECTION/REPLACE TSB# 15-01-048 Work performed by Mark Hylton (419) Installed 26611-2G050-QQH :ROD ASSY-OIL LEVEL GAUG Qty: 1 CAMPAIGN# 132 PERFORM ENGINE INSPECTION & REPLACE OIL LEVEL TUBE PER HYUNDAI CAMPAIGN..PASS	Warranty Warranty
#3 * HE400: FILTER - REPLACE AIR FILTER ADDED OPERATION Work performed by Mark Hylton (419) Installed 28113-2P100 :FILTER-AIR CLEANER 1@21.99 REPLACE AIR FILTER Sub Total: 36.99	15.00 21.99

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	15.00
PARTS	21.99
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.85
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	1.37
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	39.21

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

MAR 28 2016



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

NEF-160

Dear Consumer:

As a follow-up to your report to the Vehicle Safety Hotline (VSH), we have recorded your information on the enclosed Vehicle Owner's Questionnaire (VOQ) form. Please review the form and make changes, additions and corrections as necessary. Additionally, please provide a more detailed description of the failure(s) you reported that you believe relevant to safety. Also, if available, include copies of repair invoices, letters to the manufacturer, or any other document related to the problem(s) you reported. If a crash or fire occurred, include a copy of the police or fire department report.

It is helpful to be as thorough as possible in your report so that our ability to use your report will be maximized. If you do not have the information, it is not necessary to complete all the boxes. However, it is very difficult to identify the scope of a vehicle problem unless the vehicle identification number (VIN) is known. The VIN is located inside the vehicle on the dashboard adjacent to the left (driver's side) of the windshield pillar and on the drivers' door or the driver's door jam. It may also be listed on a dealer repair invoice or your insurance or registration cards. When reporting a tire problem, the brand name, tire line and complete tire size should be included. Be certain to provide the DOT tire identification number. It is usually located near the rim flange of the tire on either side of the tire.

We do not make your personal information (name, address, phone numbers, etc.) available to the general public. However, if we open an investigation that involves your vehicle, we will provide the manufacturer of your vehicle with a complete copy of your report. The information you provide may assist the manufacturer and NHTSA in determining if a safety-related defect exists.

Any information provided is entirely voluntary. There is no consequence or penalty of any kind if you do not wish to provide it. We seek this information to develop both statistical and investigative evidence that will help identify potential safety related problems in vehicles or vehicle equipment, e.g., tires, child safety seats, jacks, etc.

When completed, please fold and staple or tape the form so that the pre-addressed portion of the form is on the outside. If a larger envelope is used, tape the VOQ form to the larger envelope so that the pre-addressed portion of the form is showing.

If further assistance is needed, please contact the VSH at their toll-free number, 1-888-327-4236.

Thank you for your cooperation.

Sincerely,

Randy Reid Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosure: VOQ

Thank you very much for your help.



Lilburn, GA

ATLANTA METRO 300

15 FEB 2015 PM 5:1



U.S. Dept. of Transportation
Nat'l Hwy Traffic Safety Administration
1200 NJ Ave. SE
Washington, D.C. 20590
attn: Randy Reid

20590

