

CL-10807060 -1593

OCT 31 2017

October 19, 2017

TO:

NATIONAL Highway Traffic Safety Administration

RE:

Chrysler Jeep Grand Cherokee, 2015, Limited
VIN: C4RJFBG5FC [REDACTED]

Purchased From: Atlantic Automotive Corporation, Mile One Heritage Automotive Group, 9219 Harford Road, Baltimore, MD. 21234.
"LIFE-THREATENING SAFETY DEFECT."

This "life-threatening defect" was brought to the attention of the service department of Mile One Heritage on May 2, 2016.....and, to date, has "NOT" been corrected. Please reference enclosed letter dated May 2, 2016 to Mile One Heritage Service Department, Number #9 bracketed for special attention.

This is a complaint against: Atlantic Automotice Corporation, Fiat Chrysler Automotive N.A., and Fiat Chrysler Automotive North America Holdings for failure to correct this defect which is "LIFE-THREATENING" since May 2, 2016 as per the attached service request to this Mile One Heritage Dealer at 9219 Harford Rd., Baltimore, MD. 21234. This "TRANSMISSION AND RELATED DEFECTS" suddenly and without any notice causes temporary loss of control to my vehicle while driving at any speed and under any conditions. This "LIFE-THREATENING" safety defect is not identified in my Manual or by any symbols on my dashboard displays

I am requesting the immediate repairs of this "LIFE-THREATENING DEFECT," I am issuing a complaint involving reimbursement from the above-referenced entities under Maryland and Federal Lemon Laws and I am requesting that my named be added and made available to any and all "class-action lawsuits.

Sincerely,

[REDACTED] Baltimore, MD. [REDACTED]

- cc: Office of the Attorney General of Maryland, Consumer Protection Division
- National Highway Transportation Safety Administration
- U. S. Justice Department
- Social Media Platforms
- Consumer Reports – Magazine and Internet Digital Platforms
- Center For Auto Safety
- Insurance Institute For Highway Safety
- Better Business Bureau Auto Lines
- Attorneys Generals of Fifty (50) States
- Better Business Bureaus of Fifty (50) States
- Insurance Information Institute
- National Association of Insurance Commissioners

*(NATIONAL ASSOCIATION OF ATTORNEYS GENERAL)
(COUNCIL OF BETTER BUSINESS BUREAUS)*

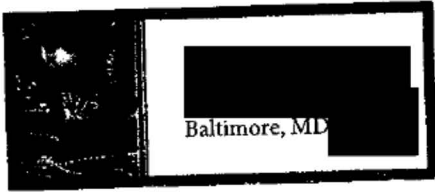
SWL:sl

cc: [CONTINUED]

*FIAT CHRYSLER AUTOMOTIVE N.V. SE 2010 MARCHELVAAR
- 25 N. TAMES ST LONDON SW1A-1HA / CEO*

*1000 CHRYSLER DRIVE ← FIAT CHRYSLER AUTOMOTIVE NORTH AMERICAN HOLDINGS
ANN ARBOR MI 48106 STEVEN R. FAER / CEO ATLANTIC AUTOMOTIVE GROUP
- 28 WALKER AVE BALTO., MD 21208*

*NAM
11-15-17
WJ*



BALTIMORE MD 212

24 OCT 2017 PM 9:11



NATIONAL Highway Traffic
 - SAFETY ADMINISTRATION
 1200 New Jersey Ave S.E.
 West Building
 Washington D.C. 20590

20590

