

# INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

This is a copy of your Report to the U.S. Consumer Product Safety Commission submitted on 8/14/2015

## Incident Details

VQ-10807038-9126

Document Number: I1580213A

Report Number: 20150813-27BE9-2147429365

Report Submitted Date: 8/14/2015

Who You Are: Consumer

Incident Description: The resistor which controls the speed of the heater blower motor overheated and started to fill the cab of my 2007 Chevy Silverado 2500HDS with smoke. Had I not stopped and disconnect the fuse for the blower motor, it could have possibly started a fire. While getting a replacement part I was told that this is a common occurrence on these vehicles. I had to replace the same resistor on my 2003 Trailblazer about six months ago. Fortunately in that case there was no smoke involved. The gentleman at the NAPA store said that in the seventeen stores which he could check in the area, over two hundred of these units had been sold since the first of the year, and that was just one model. There are three models currently in use. Have there been other reports of this happening?

Incident Date: 8/12/2015

Incident Location: Street or Highway - Gorham Road, Scarborough, Maine, United States

## Product Details

Product Description: Resistor from Heater blower motor which controls the speed of the blower motor

Product Category: Blower motor resistor in General Motors Products

Product Type:

Brand Name:

Manufacturer / Importer / Private Labeler Name:

Model Name or Number:

Serial Number:

Date Manufactured:

Manufacturer Date Code:

Manufacturer Address:

Manufacturer Website URL:

Manufacturer Phone Number:

Retailer: Came with the truck

Retailer State:

## Additional Details

Purchase Date: 1/25/2010 This date is an estimate

**CPSC does not guarantee the accuracy, completeness, or adequacy of the contents of the Publicly Available Consumer Product Safety Information Database on SaferProducts.gov, particularly with respect to information submitted by people outside of CPSC.**

I still have the product in my possession. Yes

The product was damaged before the incident. No

The product was modified before the incident. No

Have you contacted the manufacturer? No

If not, do you plan to contact them? No

Explanation: I still have the burt part

#### Your Contact Information

First Name: [REDACTED]

Last Name: [REDACTED]

Address: [REDACTED], Parsonfield, Maine, [REDACTED] United States

E-mail [REDACTED]

Phone Number:

#### Consent

May we include your Report, including any documents or photographs that you have attached to your Report, but without your name and contact information, in CPSC's Public Database? No, do not include my Report on SaferProducts.gov.

May we release your name and contact information to the product manufacturer / importer / private labeler identified in your Report? Yes, you may release my name and contact information to the product manufacturer / importer / private labeler.

I certify that I Yes

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have reviewed  
the Report and  
that the  
information  
provided in this  
Report is true  
and accurate to  
the best of my  
knowledge,  
information,  
and belief.

OMB Control Number 3041-0146

