



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

1200 New Jersey Avenue, SE
Washington, DC 20590

April 1, 2016

[REDACTED]
Placerville, CA [REDACTED]

NEF-160 et
Ref. No. 10807027

Dear [REDACTED]

Thank you for your correspondence concerning your Power King Tomax STR tires (size 225/75R/15) equipped on your model year 2013 Keystone Cougar recreational vehicle (RV). The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation received your correspondence. Due to the volume of letters our Agency received in 2015, we are just now responding to your letter and regret any inconvenience our delay in responding may have caused you.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect trend may exist. We do not have authority to act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

You indicate that on September 13, 2015, one of the right side Power King Tomax STR tires (size 225/75R 15) failed on your RV. You indicate that the tread separated, but the sidewall was still intact. When the tire tread separated it caused significant damage to your RV. You were surprised that this incident happened because you only have 8000 miles on the RV. In addition, based on your calculation the tires met all the required payload specifications for the RV. You searched NHTSA's Web site and located 67 similar complaints for this particular tire failing. You state that after reading the complaints, you decided to replace the tires with what you believe is a more reliable tire brand. You request that NHTSA look into this matter for the protection of consumers and the environment.

Our database revealed that there was a safety-related recall on certain Towmax SRT tires (size 225/75 R15) that was initiated on November 3, 2014. We have enclosed a copy of NHTSA Safety Recall Campaign No. 14T-105 for your information. Please contact your local Towmax tire retail center or the Dynamic Tire Corporation at 800-739-7698 for further details.

Should you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, we would appreciate it if you would complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.gov or call the Auto Safety Hotline at 888-327-4236. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at our Web site.

Sincerely,

A handwritten signature in cursive script that reads "Randy Reid".

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosure

TBC CORPORATION

December 23, 2014

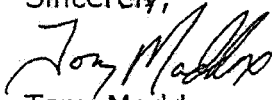
Dear TBC Distributor:

TBC has been notified of a recall involving the Towmax STR ST225/75R15 8PR LR-D tires.

Please see the attached for details and instructions on returning your tires for credit.

Should you have any questions please let us know. We can be reached at 800-739-7698. We apologize for any inconvenience and thank you for your valued business.

Sincerely,



Tony Maddox

V.P. Purchasing and Quality Assurance

DYNAMIC TIRE CORP.

IMPORTANT NON-COMPLIANCE RECALL NOTICE

RECALL CAMPAIGN #14T-015

To: Towmax Dealers

Dynamic Tire Corp. has deemed that a non-compliance relative to tire stamping exists on certain Towmax STR ST225/75R15 8PR LR-D tires. Accordingly, a voluntary recall to address this issue is being initiated effective December 15, 2014. The non-compliance is in relation to incorrect Pressure and Load Capacity stampings on certain Towmax STR ST225/75R15 8PR LR-D tires. At the indicated higher inflation pressure there may be an increased potential for puncture leading to air loss and eventual tire failure.

The tires listed above in this voluntary recall were produced between June and October of 2014 and fall within the following DOT codes: ADB4GPB 2414 - ADB4GPB 4214. Your dealership is responsible for inspecting tires to determine if they are eligible for this campaign. The service inspection will be free to your customers and you will be compensated for your efforts and applicable replacement tires.

1. What tires are subject to this voluntary recall (Eligible Tires) ?

Towmax STR ST225/75R15 8PR LR-D within the following DOT Date Code range carrying the below indicated incorrect load and inflation details. DOT Date Code: "2414" - "4214"

2. What tire condition is involved ?

Certain Towmax STR ST225/75R15 8PR LR-D tires within the above DOT date code range are stamped with the higher Inflation and Load Capacity markings of the 10 Ply rating tire.

INCORRECT STAMPING

MAX LOAD SINGLE 1285 KG (2830 LBS) AT 550 KPA (80 PSI)

MAX LOAD DUAL 1130 KG (2490 LBS) AT 550 KPA (80 PSI)



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CORRECT STAMPING

MAX LOAD SINGLE 1150 KG (2540 LBS) AT 450 KPA (65PSI)

MAX LOAD DUAL 1000 KG (2200 LBS) AT 450 KPA (65 PSI)



3. What is the effect of this condition for driving safety ?

At the higher inflation pressure there may be an increased potential for puncture leading to air loss and eventual tire failure.

4. How do I inspect for this condition ?

Inspection is carried out by visual inspection and removal of tires with DOT codes ADB4GPB 2414 - ADB4GPB 4214 stamped with:

MAX LOAD SINGLE 1285 KG (2830 LBS) AT 550 KPA (80 PSI)

MAX LOAD DUAL 1130 KG (2490 LBS) AT 550 KPA (80 PSI)

5. How do I process the removed tires for warranty reimbursement ?

After a tire has been inspected and deemed as an eligible product for replacement, please submit the eligible tire(s) under the standard TBC limited warranty procedures and write "Towmax Recall" on the TBC Corporation Adjustment Claim Form as the reason for removal. Two copies of the TBC Corporation Adjustment Claim form are to be submitted. The owner information and signature must be present for reimbursement. Additional TBC Corporation Claim Forms can be requested by contacting TBC customer service.

Shipment of the tire(s) will be initiated by contacting TBC customer service for an RGA (Customer Service Authorization). They can be reached at:

866-822-4968

Only tires that are deemed eligible for the voluntary recall may be submitted on this claim form(s)
(i.e. recall claim forms should only have tires subject to recall activity)

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Any eligible tire(s) still in stock are to be processed as a warranty in the above indicated manner and shipment arranged by contacting TBC customer service for an RGA (Customer Service Authorization). When completing the claim form please indicate whether the eligible tire(s) are "New Inventory" or "Used Inventory" as referenced below.

If eligible tires are confirmed by TBC, credit will be granted. A service allowance of \$15.00 will be provided for each eligible tire removed from service to cover removal of the eligible tire and installation of new tire.

6. **How do I complete and process Claim Forms ?**

Please use the following guidelines in filling out the TBC Adjustment Claim Form:

Column Heading	Description	Instructions
Please write "Towmax RECALL" below the Control Number		
Column 1	Adjustment Number	Complete per normal warranty procedure. In addition please append the following codes to indicate what type of usage the tire(s) submitted have been subjected to: (N) - Indicates New Inventory (U) - Indicates Used Inventory (C) - Indicates tire was removed from customer vehicle
Column 2	TBC Article Number	Complete per normal warranty procedure.
Column 3	Adjustment Date	Complete per normal warranty procedure.
Column 4	Condition Code	Please record as "RECALL"
Column 5	32nds Remaining	Complete per normal warranty procedure.
Column 6	Complete DOT Serial	Add Tire DOT Number (Full # including date code)
	Number of Product	Add Individual Tire Serial Number below DOT #

An envelope containing all claim documents including the yellow copy of the claim form MUST accompany the claimed tire(s) upon return to TBC.

Copies of all paperwork including the pink copy of the completed claim form along with a copy of the signed bill of lading are to be mailed to TBC Memphis at:

TBC Corporation
Attn: Claims Division
4770 Hickory Hill Rd.
Memphis, TN 38141

What is the "Eligible Time Period" for this recall ?

Owners of eligible tires will receive a dated letter with instructions for the recall campaign. Owners have 60 days from the date of the letter to return their tires to the place of purchase to have them replaced with compliant tires at no charge. After the 60 day period, the TBC Standard Limited Warranty coverage policy applies.

7. **What if I have questions or need special assistance with this recall ?**

If you have questions or need our assistance, please contact the TBC Corporation Quality Assurance Department at (800) 739-7698

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TIRE CORP.

Please be reminded that it is a violation of Federal law for you to sell any of the noncompliant items covered by this notification until this recall has been performed on these tires. Substantial civil penalties apply to violations of this law.

TBC CORPORATION

December 23, 2014

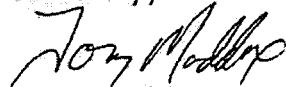
Dear Valued Consumer:

TBC Corporation has been notified of a recall involving the Towmax STR ST225/75R15 8PR LR-D tires.

Our records indicate you may have purchased these tires that will need to be replaced at no charge to you. Please see the attached letter for instruction on replacing your tires.

We apologize for any inconvenience and thank you for your valued business. If we can be of further service to you please let us know. We can be reached at 800-739-7698.

Sincerely,



Tony Maddox

V.P. Purchasing and Quality Assurance

DYNAMIC TIRE CORP.

IMPORTANT SAFETY RECALL CAMPAIGN #14T-015

Dear Sir/Madam:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Dynamic Tire Corp. has decided certain **Towmax STR ST225/75R15 8PR LR-D** tires produced between June and October 2014, fail to comply with the requirements of the Federal Motor Vehicle Safety Standard (FMVSS) No.119, "New Pneumatic Tires for Vehicles Other Than Passenger Cars..

Why is a recall being conducted?

Your **Towmax STR ST225/75R15 8PR LR-D** tires may be stamped with the Inflation Pressure and Load Capacities of the 10 ply rating tire:

MAX LOAD SINGLE 1285 KG (2830LBS) AT 550 KPA(80PSI)

MAX LOAD DUAL 1130 KG (2490LBS) AT 550 KPA (80PSI).

At the higher inflation pressure there may be an increased potential for puncture leading to air loss and eventual tire failure, possibly increasing the risk of a crash.

Affected Tire Range:

Tire Description: **Towmax STR ST225/75R15 8PR LR-D**

Affected DOT Range Numbers: **ADB4GPB 2414 - ADB4GPB 4214**

What should you do?

If you own a **Towmax STR ST225/75R15 8PR LR-D** within the above DOT range that indicates :

MAX LOAD SINGLE 1285 KG (2830LBS) AT 550 KPA(80PSI)

MAX LOAD DUAL 1130 KG (2490LBS) AT 550 KPA(80PSI)

Please visit the closest **Towmax** dealer and they will replace and mount the tires at no charge.

Please bring this letter with you to the dealer, as it identifies that you may be eligible to obtain tire replacement service. If you have paid to have this recall condition corrected prior to this notice you may be eligible to receive reimbursement.

This campaign will expire 60 days from the date of this letter, so it is important that you act as soon as possible to determine whether your tires are covered by this campaign.

If after having attempted to take advantage of this recall you believe you have not been able to have your tires replaced without charge within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C. 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

We apologize for any inconvenience this recall may have caused,

Sincerely, Dynamic Tire Corp.

211 Hunter's Valley Rd., Woodbridge, Ontario, Canada L4H 3V9 Phone:905-595-5558 Fax: 905-595-0469
www.dynamictire.com