

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

This is a copy of your Report to the U.S. Consumer Product Safety Commission submitted on 9/6/2015

Incident Details

VQ-10807012-9958

Document Number: I1590088A

Report Number: 20150906-7AF39-2147428663

Report Submitted Date: 9/6/2015

Who You Are: Consumer

Incident Description: bought a new 2015 Nissan Murano Platinum over memorial day weekend. We noticed that when my 90 pound son sat in the front passenger seat, the 'passenger airbag deactivated' light would come on and stay on. I started paying attention to it and noticed it also would stay on for me, but not every time, and I am 270 pounds. We reported this to the local Nissan Dealer in Peoria, IL and they told us they checked it and everything came back fine... was told the new sensors in the seat were very sensitive to seating location of the passenger, and to 'move around' a bit to activate the passenger air bag system. That did not work. We still have the problem to this day.

Incident Date: 9/1/2015 This is an estimate

Product Details

Product Description: new 2015 Nissan Murano Platinum

Product Category: Sports and Recreation

Product Type: Other

Brand Name: Murano

Manufacturer /

Importer /

Private Labeler Name:

Model Name or Number:

Serial Number:

Date

Manufactured:

Manufacturer

Date Code:

Manufacturer Address: Not specified

Address:

Manufacturer

Website URL:

Manufacturer

Phone Number:

Retailer: Uftring Nissan

Retailer State: Illinois

Additional Details

Purchase Date: 5/26/2015

I still have the product in my possession. Yes

CPSC does not guarantee the accuracy, completeness, or adequacy of the contents of the Publicly Available Consumer Product Safety Information Database on SaferProducts.gov, particularly with respect to information submitted by people outside of CPSC.

The product No
was damaged
before the
incident.

The product No
was modified
before the
incident.

Have you No
contacted the
manufacturer?

If not, do you No
plan to contact
them?

Explanation: vehicle functions normally, but passenger front airbag deactivated

Your Contact Information

First Name: [REDACTED]

Last Name: [REDACTED]

Address: [REDACTED], Morton, Illinois, [REDACTED] United States

E-mail [REDACTED]

Phone Number: [REDACTED]

Consent

May we include your Report, including any documents or photographs that you have attached to your Report, but without your name and contact information, in CPSC's Public Database? Yes, you may include my Report with any attachments on SaferProducts.gov.

May we release your name and contact information to the product manufacturer / importer / private labeler identified in your Report? Yes, you may release my name and contact information to the product manufacturer / importer / private labeler.

I certify that I have reviewed the Report and that the information Yes

provided in this
Report is true
and accurate to
the best of my
knowledge,
information,
and belief.

OMB Control Number 3041-0146