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INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

This is a copy of your Report to the U.S. Consumer Product Safety Commission submitted on 9/9/2015

Incident Details

VQ-10807010-2910

Document Number: I1590137A

Report Number: 20150909-DBB03-2147428577

Report Submitted Date: 9/9/2015

Who You Are: Consumer

Incident Description: The hood of my 2013 Chrysler Minivan completely detached as I was driving down the expressway. To our knowledge there was nothing wrong, nor was there any prior damage done to my vehicle to cause such an event. The hood flew open with such force, it shattered my windshield and left me driving blinded to all traffic around me. I was very lucky to make it safely to the side of the highway only to find the hood had not just unlatched but the bolts had stripped and the entire mechanism broke away from the van. Chrysler is taking zero responsibility for the default of this product.

Incident Date: 8/13/2015

Incident Location: Other - Edgewood, Kentucky, 41017, United States

Victim Details

First Name: [REDACTED]

Last Name: [REDACTED]

Injury Information: Incident, No Injury

Victim is of Hispanic/Latino origin? No

Race: White

Other Race/Ethnicity:

My Relationship to Victim: Self

Gender: Female

Age when incident occurred: 40 Years

Address: [REDACTED], Independence, Kentucky, [REDACTED] United States

E-mail: [REDACTED]

Phone Number: [REDACTED]

Product Details

Product Description: champagne colored town and country minivan

Product Category: Chrysler Minivan

Product Type:

Brand Name: Chrysler Town and Country

Manufacturer / Importer /

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Private Labeler
Name:
Model Name or
Number:
Serial Number:
Date
Manufactured:
Manufacturer
Date Code:
Manufacturer Not specified
Address:
Manufacturer
Website URL:
Manufacturer
Phone Number:
Retailer: Zimmer Chrysler
Retailer State: Kentucky

Additional Details

Purchase Date:

I still have the Yes
product in my
possession.

The product No
was damaged
before the
incident.

The product No
was modified
before the
incident.

Have you Yes
contacted the
manufacturer?

If not, do you N/A
plan to contact
them?

Explanation: The van is at the body shop waiting to be fixed. I contacted Chrysler immediately after the incident. They did an investigation and sent a letter telling us they take no responsibility for what happened to the vehicle and we should submit to our insurance

Your Contact Information

First Name: [REDACTED]
Last Name: [REDACTED]
Address: [REDACTED], Independence, Kentucky, [REDACTED] United States
E-mail [REDACTED]
Phone Number: [REDACTED]

Consent

May we include your Report, including any documents or photographs that you have attached to your Report, but without your name and contact information, in CPSC's Public Database? Yes, you may include my Report with any attachments on SaferProducts.gov.

May we release your name and contact information to the product manufacturer / importer / private labeler identified in your Report? Yes, you may release my name and contact information to the product manufacturer / importer / private labeler.

I certify that I have reviewed the Report and that the information provided in this Report is true and accurate to the best of my knowledge, information, and belief. Yes

OMB Control Number 3041-0146