

10-24-15

To whom it may concern,

NOV -4 2015

Hi, I am writing about my Gm 2012 Chevrolet Malibu which was recalled almost 6 months ago (I have enclosed a copy of the recall which I printed off the internet).

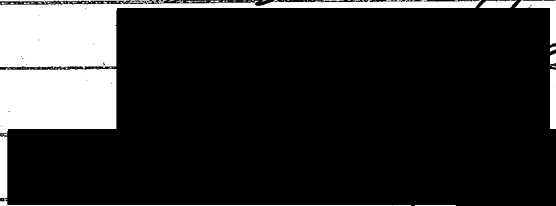
First off, Gm never sent me a recall notice. I would never even know it was recalled except that I checked my vin # on the government website to see if I was affected by the Takata air bag recall (I'm not).

Second off, when and how do I get my car fixed? I called the dealership where I got it, as a new vehicle. They had no idea when the parts would be available but gave me Gm's phone #.

Gm did not know why I had not received a recall notice but said they would send me one, they have not. They also said they had no idea when the parts would be available to fix my car.

It's been almost half a year, this is a safety issue and I think they should have to do better than this. Please tell me what I can do to remedy this situation. Thank you.

Sincerely,


Birmingham, MI

Recalls Results by VIN - Vehicle Identification Number

Print 

VIN: 1G1ZC5E07CF

Year: 2012 Make: Chevrolet Model: Malibu

Number of Open Recalls: 1

NHTSA Recall Number: [15V269](#)
Manufacturer Recall Number: N150031

Recall Date: May 6, 2015

SUMMARY:

General Motors has decided that a defect which relates to motor vehicle safety exists in 2011-2012 model year Chevrolet Malibu vehicles. The flexible steel cable that connects the safety belt to the vehicle at the outside of the front outboard seating positions can fatigue and separate over time as a result of occupant movement into the seat.

SAFETY RISK:

In a crash, a fatigued cable could break, reducing the effectiveness of the vehicle's safety belts and increasing the risk of injury to the occupant.

REMEDY:

Dealers will replace the outboard lap anchor mounting bracket to re-locate the tensioner 30mm rearward. Dealers will also inspect the cable, and if necessary, replace the lap pretensioner. These repairs will be completed free of charge.

RECALL STATUS: Recall INCOMPLETE. Remedy not yet available

MANUFACTURER NOTES:

Visit manufacturer website at <https://my.gm.com/recalls> for more information.

THIS RECALL DATA LAST REFRESHED: Oct 21, 2015

Additional Safety Information

Besides the VIN search tool you just used, NHTSA offers additional safety information based on a vehicle's make, model, and model year and not tied to any particular VIN. A search by vehicle make, model, and model year gives you access to information about technical service bulletins, NHTSA investigations, and owner complaints, as well as safety recalls on aftermarket equipment that is often not linked to a particular VIN or even to your vehicle's manufacturer.

To search NHTSA's safety information based on your vehicle's make, model, and model year, please go to the [Safety Issues section](#) and follow the instructions there.

Recall information for this manufacturer is only available going back to August 20, 1999. If your vehicle was manufactured before this date, please contact the manufacturer for possible additional recall information.

Enter another VIN here:



Type the text



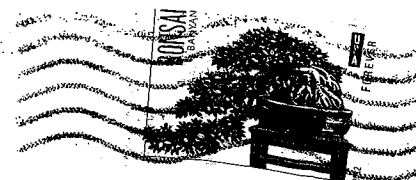
[Privacy & Terms](#)

Submit

Birmingham, MI

METROPLEX MI 480

26 OCT 2015 PM 14 L



U.S. Department of Transportation
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC 20590

20590

