

NNS-200
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INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

October 22, 2015

Administrator, National Highway Traffic Safety

1200 New Jersey Avenue

S.E. Washington, DC 20590

OCT 29 2015

SUBJECT: UNRESOLVED - Safety Recall Campaign No 14V-42B – Front Passenger Air Bag

Reference: BMW, Series 3, Year 2003 ID # WBABN33433P [REDACTED]

To Whom it May Concern:

A notice was received in August 2015 concerning this recall for the front air bag. I have made numerous inquiries starting on August 3, 2015 to the BMW Concord dealership located at 1967 Market Street, Concord, Ca.

As of October 22, 2015, they advised the replacement air bag is still not available.

I feel this has been a reasonable amount of time to respond to this safety issue so a formal complaint is being filed for necessary follow-up. It is a risk to drive my car with this defective product that should be promptly replaced "IN THE EVENT OF A CRASH NECESSITATING DEPLOYMENT OF THE FRONT PASSENGER'S AIR BAG, EXCESSIVE INTERNAL PRESSURE COULD CAUSE RUPTURING OF THE AIR BAG INFLATOR, RESULTING IN METAL FRAGMENTS STRIKING AND POTENTIALLY SERIOUSLY INJURING THE FRONT PASSENGER OR OTHER PASSENGERS"

Please take the necessary action to insure prompt receipt and installation of this air bag for my vehicle.

A written reply is being requested regarding this inquiry. Your assistance will be appreciated.

Sincerely,

[REDACTED SIGNATURE]

Fairfield, CA. [REDACTED]

cc: BMW Concord 1967 Market St., Concord, CA.

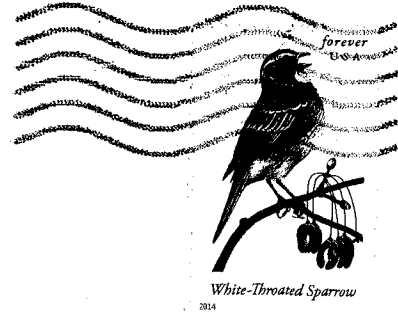
BMW Customer Relations and Services, PO Box 1227, Westwood, NJ 07676-1227

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