

October 13, 2015

Administrator

National Highway Traffic Safety Administration

1200 New Jersey Ave. S.E.

Washington, DC 20590

RE: NHTSA Campaign Number: 15V-568 Hyundai Sonata Recall Notice

OCT 26 2015

To Whom It May Concern,

Approximately 4 months ago, during a trip in my 2012 Hyundai Sonata, the engine began to make loud knocking noise and I lost power. I managed to drive to an auto mechanics shop just a few miles away and was informed that the bearings had gone out and I needed to replace the engine. I had to interrupt my travel plans at this point by getting a tow to the nearest Hyundai shop approximately 70 miles away.

After getting their \$7000 quote to replace the engine, I decided to arrange to have my engine rebuilt by my local mechanic who was another 60 miles further. A few days later, I made arrangements to pick up my car from the dealer and transport it via a car trailer to my mechanics shop.

It took my mechanic a couple weeks to finish it at the cost of \$2656.83. I have since driven it approximately 6000 miles and have had no problems with it. In speaking with several mechanics and Hyundai dealers, they all thought it was VERY unusual to have that kind of engine problems with a late model Sonata such as mine. I guess we all know now why my Sonata had bearing problems. I fully expect compensation for my loss as I purchased Hyundai mainly on their reputation as a dependable and low maintenance car.

At the time of the engine failure, I had 53,725 miles on the car. It now has over 59,000 miles and runs perfectly. My losses were more than the \$2656.83 as I had to cancel travel plans and make other arrangements. I am enclosing a copy of my repair bill as proof of my expenses. Your attention to this matter as soon as possible is appreciated.

Sincerely,

VIN: 5NPEB4AC3CH

Idaho Falls, ID

NAM
102815
SHD

STAN'S REPAIR

11446 N 5TH WEST
IDAHO FALLS, ID 83401
524-5170

Invoice

DATE	INVOICE #
7/2/2015	

BILL TO

2012 HYUNDAI SONATA

P.O. NO.

TERMS

PROJECT

QUANTITY	DESCRIPTION	RATE	AMOUNT
1	4201-4 GRIND CRANK & STRAIGHTEN CRANK	185.66	135.66T
1	ROD 3: MAIN BRG KIT	109.29	109.29T
6	5-20 OIL	2.99	17.94T
1	EXT LIFE ANTIFREEZE	15.99	15.99T
1	9450 AIR FILTER	27.20	27.20T
1	16893 SEAL	10.22	10.22T
1	33861 SEAL	40.99	40.99T
1	10334 OIL FILTER	8.91	8.91T
1	23516-20520 CONNECTING ROD	127.96	127.98T
26	REPAIR ENGINE KNOCK REPLACE CRANK SHAFT & BRGS.	80.00	2,080.00
	SALES TAX	6.00%	32.65
STAN'S REPAIR THANK YOU FOR YOUR BUSINESS 524-5170		Total	\$2,656.83

Idaho Falls, ID

SALT LAKE CITY UT 840

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