



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

1200 New Jersey Avenue, SE
Washington, DC 20590

March 21, 2016

[REDACTED]

Brookline, MA [REDACTED]

NEF-160 nam
Ref. No. 10806897

Dear [REDACTED]

Thank you for your correspondence regarding your model year (MY) 2005 Honda CRV. The National Highway Traffic Safety Administration (NHTSA's) Office of Defects Investigation (ODI) has looked into this issue and we are pleased to respond. Due to the volume of letters our Agency received in 2015, we are just now responding to your letter and regret any inconvenience our delay in responding may have caused you.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair motor vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect trend may exist. However, we do not have authority to act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

You indicate that you experienced unintended acceleration in you MY 2005 Honda CRV, which resulted in a crash. You assert that your foot was constantly on the brake at the time, but the vehicle accelerated forward and crashed into a parked vehicle. In addition, the vehicle continued to accelerate in reverse and you hit a curb and knocked down a sign. You had the vehicle towed to a local dealer who repaired the damage, but they did not mention what caused the problem. You want to report the unintended acceleration you experienced to NHTSA.

We reviewed our database in an effort to identify whether a safety-related defect trend exists with regard to unintended acceleration in MY 2005 Honda CRV vehicles. At this time, there is insufficient evidence to warrant opening a safety-related defect investigation. The information you provided has been entered into our database. It will be considered with future reports to identify any safety defect trends that may require our attention. For your information, the NHTSA investigation and recall process can be found on our website at www-odi.nhtsa.dot.gov/recalls/recallprocess.cfm. We recommend that you contact Honda or continue to work with the dealer for assistance in determining the cause of the unintended acceleration you experienced.

Should you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, we would appreciate it if you would complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.gov or call the Auto Safety Hotline at 888-327-4236. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained from our Web site.

Sincerely yours,

A handwritten signature in cursive script that reads "Randy Reid".

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement