

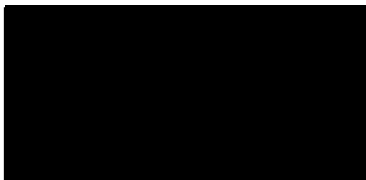
INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

To whom it may concern:

OCT 20 2015

I recently received your brochure in regards to the recall on my vehicle which is a 2015 Chrysler 200. Prior to even receiving the brochure I noticed a change in the way the car drove. When I took the car to the dealership I was informed that the part was not in to fix the car and that they did not know when it would become available. The only thing they did was tighten one of the screws in the vehicle and now it seems to be worst. My concern is that the car stalls in both the brake and gas pedal and it is entirely unsafe. I have a family and don't even feel comfortable with them riding in the car. According to the letter that you all sent it can lead to a severe car crash and in the event that something like that would happen would you all be paying the damages? My answer is no, so my question is how do I get out of this vehicle without any negative equity being applied? Also, what type of car would I be eligible to receive in exchange? I am not looking to put any more money into a new car nor do I want to go through the hassle (since this is the manufacturers fault). I would like to have a car that I feel safe and comfortable in at all times and clearly this is not the one. Please advise me on what I'm supposed to do in trying to purchase another car since I have never been in this type of situation before.

Thanks,

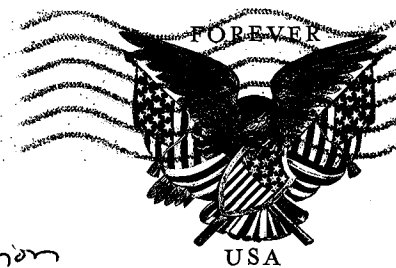


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Toledo Ohio [Redacted]

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National Highway Traffic Safety Administration
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Washington DC 20590

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