


INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100148</p>	
<p>NAME: [REDACTED]</p>		<p>DATE RECEIVED: 20-NOV-2015</p>		<p>REPOSITORY: <input type="checkbox"/></p>	
<p>ADDRESS: [REDACTED]</p>		<p>DAYTIME TELEPHONE NUMBER: [REDACTED]</p>		<p>REFERENCE NO.: 10795149</p>	
<p>CITY: BELGRADE</p>		<p>STATE: MT</p>		<p>EVENING TELEPHONE NUMBER: [REDACTED]</p>	
<p>ZIP CODE: [REDACTED]</p>		<p>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</p>			
VEHICLE INFORMATION					
<p>17 digit Vehicle Identification number Located at bottom of windshield on driver's side 1J4GW58N41C [REDACTED]</p>		<p>MAKE: JEEP</p>	<p>MODEL: GRAND CHEROKEE</p>	<p>MODEL YEAR: 2001</p>	
<p>DATE PURCHASED:</p>	<p>DEALER'S NAME AND TELEPHONE NUMBER:</p>		<p>ENGINE NO: 8</p>	<p>FUEL TYPE: GAS</p>	
<p>ORIGINAL OWNER: <input type="checkbox"/></p>	<p>DEALER'S CITY:</p>	<p>STATE:</p>	<p>ZIP CODE:</p>		
<p>TRANSMISSION TYPE: Auto</p>	<p><input checked="" type="checkbox"/> Antilock Brakes</p>	<p>POWERTRAIN: 4WD</p>	<p>MULTIPLE FAILURE:</p>	<p>INCIDENT DATE(S): 20-NOV-2012</p>	
<p><input checked="" type="checkbox"/> Cruise Control</p>					
FAILED COMPONENT(S)/PART(S) INFORMATION					
<p>VEHICLE COMPONENT CODES: 220000 SEATS, 221700 SEATS: FRONT ASSEMBLY: SEAT HEATER/COOLER</p>			<p>FAILURE MILEAGE: 98,000</p>	<p>FAILURE SPEED:</p>	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
<p>TIRE MAKE:</p>		<p>TIRE MODEL (NAME OR NUMBER):</p>		<p>TIRE SIZE (EXAMPLE P215/65R15):</p>	
<p>DOT NO. (EXAMPLE: DOTM19ABC036):</p>		<p><input type="checkbox"/> ORIGINAL EQUIPMENT</p>	<p>FAILURE LOCATION:</p>		
<p><input type="checkbox"/> PRIOR REPAIR</p>					
<p>TIRE COMPONENT CODE:</p>			<p>TIRE FAILURE TYPE:</p>		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
<p>MAKE:</p>		<p>DATE MANUFACTURED:</p>		<p>MODEL NO./NAME:</p>	
<p>SEAT TYPE:</p>		<p>INSTALLATION SYSTEM:</p>			
<p>CHILD SEAT COMPONENT CODE:</p>		<p>FAILED PART:</p>			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
<p>CRASH: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>FIRE: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>NUMBER OF PERSONS INJURED: 0</p>	<p>NUMBER OF DEATHS: 0</p>	<p>REPORTED TO POLICE: N</p>	
<p>NARRATIVE DESCRIPTION OF INCIDENT(S), CRASH(ES), AND INJURY(IES). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>					
<p>TL* THE CONTACT OWNS A 2001 JEEP GRAND CHEROKEE. THE CONTACT STATED THAT THE HEATED SEATS SEIZED TO FUNCTION WITHOUT WARNING. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC WHO DIAGNOSED THAT THE HEATING ELEMENTS MALFUNCTIONED AND RECOMMENDED THAT THE ELEMENTS BE REPLACED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE AND ADVISED THE CONTACT TO FILE A COMPLAINT. THE FAILURE MILEAGE WAS 201,000 98,000</p>					
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.</p>			<p>ATTACH ADDITIONAL SHEETS IF NECESSARY</p>		
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>					