

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

INFORMATION ACT (FOIA) 5 U.S.C. § 52(B)(6)

DOT Auto Safety Hotline

FOR AGENCY USE ONLY 100148



U.S. Department of Transportation
National Highway Traffic Safety Administration

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

Date Received: 20-NOV-2015
Repository:
Reference No.: 10795061

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: POTERVILLE State: CA Zip Code: [Redacted]

Daytime Telephone Number: [Redacted]
Evening Telephone Number: [Redacted]
E-mail Address: [Redacted]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number: 1C3CDFCBXED [Redacted]
Make: DODGE Model: DART Model Year: 2014
Date Purchased: 5-2014 Dealer's Name and Telephone Number: Porterville Dodge
Original Owner: Dealer's City: Porterville CA State: CA Zip Code: 93257 Engine: No. Cylinders: 4 Fuel Type: Reg unleaded
Transmission Type: auto Antilock Brakes: Cruise Control: Powertrain: Multiple Failure: Incident Date(s): 13-NOV-2015

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 100000 POWER TRAIN Failure Mileage: 13000 Failure Speed:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15):
DOT No. (Example: DOTM19ABC036): Original Equipment Prior Repair Failure Location:
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: Number of Deaths: Reported to police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2014 DODGE DART. THE CONTACT STATED THAT THE GEAR SHIFTER FAILED. THE GEAR SHIFTER LIGHT ILLUMINATED IN RED, CAUSING THE VEHICLE TO JERK. THE ENGINE LIGHT ALSO ILLUMINATED. THE VEHICLE WAS TAKEN TO THE DEALER WHERE A FAILURE CODE WAS LOCATED AT THE TRANSMISSION CONTROL MODULE. THE MANUFACTURER STATED THAT THE VIN WAS NOT INCLUDED IN NHTSA CAMPAIGN NUMBER: 15V542000 (POWER TRAIN). THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 13,000.

veh eventually repaired, due to faulty control module on transmission.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.