

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6) Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received 18-NOV-2015 FEB 25 2016		Repository ☐ Reference No. 10794702	
OWNER INFORMATION (Type or Print)							
Name		Address		City		State	
[REDACTED]		[REDACTED]		GENEVA		AL	
Zip Code		[REDACTED]		Daytime Telephone Number		E-mail Address	
[REDACTED]		[REDACTED]		Evening Telephone Number		[REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).							
VEHICLE INFORMATION							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side				Make		Model	
1C3CCCFB3FN [REDACTED]				CHRYSLER		200	
Model Year		Engine:		Fuel Type:			
2015		No: Cylinders					
Date Purchased		Dealer's Name and Telephone Number		State		Zip Code	
8-1-2015		CARMAX - 770-745-0372 ext. 6090		GA		30160	
Original Owner		Dealer's City		Multiple Failure:		Incident Date(s)	
☐		KENNESAW 770-745-0372				04-NOV-2015	
Transmission Type		Powertrain		Multiple Failure:		Incident Date(s)	
☐ Antilock Brakes		EXT. 6090				04-NOV-2015	
☐ Cruise Control							
FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Component Code: 110000 ELECTRICAL SYSTEM						Failure Mileage	
						13000	
						55 + 60 mph	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)			
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment		Failure Location:			
		☐ Prior Repair					
Tire Component Code				Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:		Date Manufactured:		Model No./Name:			
Seat Type:		Installation System:					
Child Seat Component Code:		Failed Part:					
APPLICABLE INCIDENT INFORMATION							
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)							
Crash		Fire		Number of Persons Injured		Number of Deaths	
☐ Yes ☒ No		☐ Yes ☒ No				Reported to Police	
						N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).							
TL* THE CONTACT OWNS A 2015 CHRYSLER 200. THE CONTACT THAT WHILE ATTEMPTING TO PARK, THE VEHICLE JERKED AND THEN STOPPED. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 15V470000 (ELECTRICAL SYSTEM) AND STATED THAT THE PART NEEDED FOR THE REPAIR WAS NOT AVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 13,000.							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY							
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							

January 11, 2016

RE: [REDACTED]

2015 Chrysler 200 - VID# 1C3CCC FB3FN [REDACTED]

Date of Purchase - 8-1-2015

Mileage When Purchased - 10,709 - Type Used

CarMax Business Services LLC

P.O. Box 440609, Kennesaw, Ga. 30160

Lease# 770-745-0372 76090

Incident occurred - Dec 26, 2015

While attempting to pass a car to my right, I pulled out to my left with a speed between 55+60MPH. When I was side by side with the other vehicle I was trying to pass, I heard a noise but continued to accelerate but my car did not respond to the acceleration. With the speed I started with when passing the other car was enough to get me around the car just in time. Because a car was coming in the left lane (the lane I was in when passing the other car.) Then my car began to lose speed and power down. I guided my car to the right shoulder all the while my car was powering down. It came to a complete stop and would not respond to my acceleration. The gear selector would only move between P and D. I could not get it in any other

#

made. (Car would not move)

While waiting for a tow (about 2 hrs) I decided to try it again and then I was able to go forward toward home - about 4 miles away. About a mile away from home, the car started to power down again and stopped. After sitting about 1/2 hour, I started it again and made it home. It was a frightening experience especially when it is night and a holiday weekend and no towing service wants to come unless you agree to pay a large amount of money for their services.

I had the car towed that Dec 28, 2015 to: Nathan Chrysler Jeep Ram, 334-794-0606 Nathan, Ala. after having to pay \$125.00 for towing fee.

[REDACTED]
Deneera, Alabama [REDACTED]

MONTEZUMA AL 350

11 JAN 2015 PM 4 L



US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation
1200 New Jersey Avenue SE
Washington, D.C. 20077-9382 NE7-100

200779382

