


INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p align="center">DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		<p align="right">FOR AGENCY USE ONLY 100148</p>	
<p align="center">OWNER INFORMATION (Type or Print)</p>		<p>Date Received</p> <p align="center">17 NOV 2015 FEB 04 2016</p>	<p>Repository <input type="checkbox"/></p>		
<p>Name</p> <p>Address</p>		<p>Daytime Telephone Number</p>	<p>Reference No. 10794484</p>		
<p>City</p> <p>PALMETTO</p>	<p>State</p> <p>FL</p>	<p>Zip Code</p>	<p>Evening Telephone Number</p>	<p>E-mail Address</p>	
<p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i></p>					
VEHICLE INFORMATION					
<p>17 digit Vehicle Identification Number Located at bottom of windshield on driver's side</p> <p>1FAHP2E86DG [REDACTED]</p>		<p>Make</p> <p>FORD</p>	<p>Model</p> <p>TAURUS</p>	<p>Model Year</p> <p>2013</p>	
<p>Date Purchased</p> <p>6-13</p>	<p>Dealer's Name and Telephone Number</p> <p>COX CHEVROLET</p>		<p>Engine:</p> <p>No: Cylinders</p> <p>V6</p>	<p>Fuel Type:</p> <p>GAS</p>	
<p>Original Owner</p> <p><input type="checkbox"/></p>	<p>Dealer's City</p> <p>PALMETTO</p>	<p>State</p> <p>FL</p>	<p>Zip Code</p> <p>34221</p>		
<p>Transmission Type</p> <p>AUTO</p>	<p><input checked="" type="checkbox"/> Antilock Brakes</p> <p><input checked="" type="checkbox"/> Cruise Control</p>	<p>Powertrain</p>	<p>Multiple Failure:</p> <p>yes</p>	<p>Incident Date(s)</p> <p>17-SEP-2015 MANY</p>	
FAILED COMPONENT(S)/PART(S) INFORMATION					
<p>Vehicle Component Code: 180000 VEHICLE SPEED CONTROL</p>			<p>Failure Mileage</p> <p>40000</p>	<p>Failure Speed</p> <p>70</p>	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
<p>Tire Make</p>	<p>Tire Model (Name or Number)</p>		<p>Tire Size (Example P215/65R15)</p>		
<p>DOT No. (Example: DOTM19ABC036)</p>	<p><input type="checkbox"/> Original Equipment</p> <p><input type="checkbox"/> Prior Repair</p>	<p>Failure Location:</p>			
<p>Tire Component Code</p>			<p>Tire Failure Type:</p>		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
<p>Make:</p>	<p>Date Manufactured:</p>	<p>Model No./Name:</p>			
<p>Seat Type:</p>	<p>Installation System:</p>				
<p>Child Seat Component Code:</p>	<p>Failed Part:</p>				
APPLICABLE INCIDENT INFORMATION					
<p align="center"><i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i></p>					
<p>Crash</p> <p><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Fire</p> <p><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Number of Persons Injured</p>	<p>Number of Deaths</p>	<p>Reported to Police</p> <p>N</p>	
<p>Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).</p>					
<p>TL* THE CONTACT OWNS A 2013 FORD TAURUS. WHILE DRIVING AT APPROXIMATELY 70 MPH, THE VEHICLE STALLED WITHOUT WARNING. THE FAILURE RECCURED ON SEVERAL OCCASIONS WHILE DRIVING AT VARIOUS SPEEDS. THE VEHICLE WAS NOT TAKEN TO THE DEALER, HOWEVER, THE CONTACT STATED THAT A CODE READER INDICATED THAT THE THROTTLE BODY CONTROL MODULE NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 40,000.</p>					
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.</p>			<p align="right">ATTACH ADDITIONAL SHEETS IF NECESSARY</p>		
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

AFTER SOME SERIOUS RESEARCH I FIND THE COST OF THE THROTTLE BODY IS ANYWHERE FROM \$172⁰⁰ TO \$400⁰⁰. IT IS MY BELIEF THAT THIS EXPENSE SHOULD BE COVERED BY THE FORD CO. AS IT IS AN EXTREME SAFETY HAZARD, THAT HAS BEEN KNOWN TO FORD MOTOR CO. FOR SEVERAL YEARS.



ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

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FL 335
06 JAN '15
PM 6 L



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



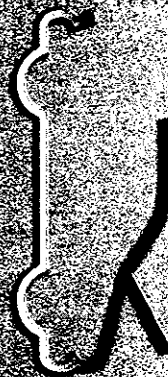
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FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC
POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

NEF-170



Think your vehicle has a safety defect?



If so:

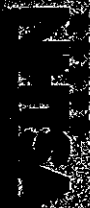
Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



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National Highway Traffic Safety Administration