

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received JAN 12 2016		Repository ☐	
		16-NOV-2015		Reference No. 10790542	
OWNER INFORMATION (Type or Print)					
Name [REDACTED]		Daytime Telephone Number [REDACTED]		E-mail Address	
Address [REDACTED]		Evening Telephone Number			
City KINGWOOD	State WV	Zip Code [REDACTED]			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1G1ZT61896 [REDACTED]		Make CHEVROLET	Model MALIBU MAXX	Model Year 2006	
Date Purchased	Dealer's Name and Telephone Number		Engine: No: Cylinders	Fuel Type:	
Original Owner ☐	Dealer's City	State	Zip Code		
Transmission Type ☐ Antilock Brakes ☐ Cruise Control	Powertrain	Multiple Failure:		Incident Date(s) 31-OCT-2014	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 100000 POWER TRAIN, 110000 ELECTRICAL SYSTEM				Failure Mileage 50000	Failure Speed
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM49ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:			
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:		Model No./Name:		
Seat Type:	Installation System:				
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths	Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2006 CHEVROLET MALIBU MAXX. THE CONTACT STATED THAT THE VEHICLE WAS TAKEN TO THE DEALER LAST YEAR FOR THREE MANUFACTURER RECALL REPAIRS, WHICH DID NOT REMEDY THE FAILURE. MONTHS AFTER THE VEHICLE WAS TAKEN TO THE DEALER, IT WOULD NOT SHIFT GEARS PROPERLY AND THE VEHICLE SHOOK AND VIBRATED RANDOMLY WITHOUT WARNING. THE CONTACT HAD TO APPLY FORCE TO THE BRAKE PEDAL AND, IF IT WERE RELEASED, THE VEHICLE WOULD RANDOMLY STALL. THE VEHICLE WAS TO BE TAKEN BACK TO THE DEALER FOR FURTHER INSPECTION AND DIAGNOSTIC TESTING TO DETERMINE THE FAILURE. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE AND PROVIDED NO REMEDY. THE APPROXIMATE FAILURE MILEAGE WAS 50,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

CUSTOMER #: [REDACTED]

TEAM ONE

Chevrolet - Buick - GMC Truck

12899 GARRETT HIGHWAY
OAKLAND, MARYLAND 21550
(301) 334-9494

teamoneauto.com

INVOICE

DUPLICATE 1
PAGE 1

KINGWOOD, WV

HOME: [REDACTED] CONT:N/A

BUS: [REDACTED] CELL:

SERVICE ADVISOR: 314 JOSHUA D LIPSCOMB

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
WHITE	06	CHEVROLET MALIBU	1G1ZT61896F [REDACTED]		61373/61373	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	INVT. DATE
10SEP05 DD			17:00 27DEC14		77.00 ?	31DEC14

R.O. OPENED

READY

OPTIONS:

ENG:3.5_Liter_MFI_OHV

09:21 27DEC14 15:11 31DEC14

LINE OPCODE TECH TYPE HOURS

LIST

NET

TOTAL

A RECALL # 14152 TRANSMISSION SHIFT CABLE FRACTURE

CAUSE:

9100564 #14152B: Product Safety - Transmission
Shift Cable Fractur

347 WHITE, ADAM LIC#: 11B1980ACT

WG40 1.30

1 23249984 (S) CABLE KIT

1 25907374 (S) BRACKET

17 L/F CALIPER/BLEED BRAKES

347 WHITE, ADAM LIC#: 11B1980ACT

CPC 2.00

1 18B4910A/SA CALIPER

1 BG84032 DOT 3 BRAKE FLUID

PERFORMED RECALL #14152 AS PER CM

(N/C)

(N/C)

(N/C)

132.00

132.00

96.99

85.00

85.00

27.12

27.12

27.12

PLEASE FILL OUT YOUR SURVEY

** COMPLETELY SATISFIED **

WE WON'T FORGET IT

THANKS!!

CHEVROLET

BUICK

GMC

Maryland House Bill 1057

THAT WHILE THE CUSTOMER'S MOTOR VEHICLE IS ON THE PREMISES OF THE AUTOMOTIVE REPAIR FACILITY, THE AUTOMOTIVE REPAIR FACILITY MAY NOT BE RESPONSIBLE FOR DAMAGE TO THE CUSTOMER'S MOTOR VEHICLE UNDER CERTAIN CIRCUMSTANCES, AND THAT THE CUSTOMER SHOULD ASK A REPRESENTATIVE OF THE AUTOMOTIVE REPAIR FACILITY ABOUT THE EXTENT OF ITS RESPONSIBILITY, INCLUDING THE EXTENT OF THE INSURANCE COVERAGE OF THE AUTOMOTIVE REPAIR FACILITY.

**Manufacturer Special
Policy Adjustment Programs**

Federal law requires manufacturers to furnish the National Highway Traffic Safety Administration (N.H.T.S.A.) with bulletins describing any defects in their vehicles. You may obtain copies of these bulletins from either the manufacturer or N.H.T.S.A. In addition, certain consumer publications or organizations publish this information, which may be available for a fee or for free.

STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

CUSTOMER SIGNATURE

DESCRIPTION**TOTALS**

LABOR AMOUNT	132.00
PARTS AMOUNT	112.12
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	244.12
LESS INSURANCE	0.00
SALES TAX	6.73
PLEASE PAY THIS AMOUNT	250.85



THANK YOU FOR YOUR BUSINESS