 <p>DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100148</p>	
<p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>Date Received 16-NOV-2015 FEB 25 2016</p>	<p>Repository <input type="checkbox"/> Reference No. 10790532</p>
<p>OWNER INFORMATION (Type or Print)</p>			
<p>Name [REDACTED]</p>		<p>Daytime Telephone Number [REDACTED]</p>	<p>E-mail Address</p>
<p>Address [REDACTED]</p>		<p>Evening Telephone Number</p>	
<p>City EPHRATA Ephrata</p>	<p>State PA</p>	<p>Zip Code [REDACTED]</p>	
<p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i></p>			
<p>VEHICLE INFORMATION</p>			
<p>17 digit Vehicle Identification Number Located at bottom of windshield on driver's side KNDMB233X660 [REDACTED]</p>		<p>Make KIA</p>	<p>Model SEDONA</p>
		<p>Model Year 2006</p>	
<p>Date Purchased</p>	<p>Dealer's Name and Telephone Number Lancaster County Kia (717) 529-6467</p>		<p>Engine: No. Cylinders 6</p>
<p>Original Owner <input checked="" type="checkbox"/></p>	<p>Dealer's City Lancaster</p>	<p>State PA</p>	<p>Zip Code 17520</p>
<p>Transmission Type AUTO</p>	<p><input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control</p>	<p>Powertrain V6</p>	<p>Multiple Failure: Incident Date(s) 13-NOV-2015</p>
<p>FAILED COMPONENT(S)/PART(S) INFORMATION</p>			
<p>Vehicle Component Code: 020000 SUSPENSION</p>		<p>Failure Mileage 150000</p>	<p>Failure Speed 35</p>
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</p>			
<p>Tire Make</p>	<p>Tire Model (Name or Number)</p>	<p>Tire Size (Example P215/65R15)</p>	
<p>DOT No. (Example: DOTM9ABC036)</p>	<p><input checked="" type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair</p>	<p>Failure Location: Ephrata, PA 17522</p>	
<p>Tire Component Code</p>	<p>Tire Failure Type:</p>		
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</p>			
<p>Make:</p>	<p>Date Manufactured:</p>	<p>Model No./Name:</p>	
<p>Seat Type:</p>	<p>Installation System:</p>		
<p>Child Seat Component Code:</p>	<p>Failed Part:</p>		
<p>APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</p>			
<p>Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Number of Persons Injured 0</p>	<p>Number of Deaths 0</p>
			<p>Reported to Police N</p>
<p>Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>			
<p>TL* THE CONTACT OWNS A 2006 KIA SEDONA. WHILE DRIVING 35 MPH, THE LOWER CONTROL ARM FRACTURED, WHICH RESULTED IN THE FRONT DRIVER SIDE TIRE BEING SLICED AND THE VEHICLE LOSING CONTROL. THE VEHICLE WAS TOWED TO THE CONTACT'S RELATIVE'S RESIDENCE. PRIOR TO THE FAILURE, THE VEHICLE WAS REMEDIED UNDER NHTSA CAMPAIGN NUMBER: 13V550000 (SUSPENSION). THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 150,000. THE VIN WAS NOT PROVIDED.</p> <p>originally the dealer was refusing to be responsible for the repairs that caused this incident. The repairs were done but the vehicle is still having multiple issues and they will not do any further repairs</p>			
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.</p>		<p>ATTACH ADDITIONAL SHEETS IF NECESSARY</p>	
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Related to this issue. I feel the vehicle could be considered unsafe. Had the incident happened under different circumstances it could have lead to serious injuries or even death. As a consumer the situation was poorly taken care of. I can't imagine if this would happen to other KIA Sorento owners. I was very displeased by the way this dealership handled this issue because of the year of my vehicle. Since this incident we have been considering purchasing another vehicle with better safety standards and consumer friendly.

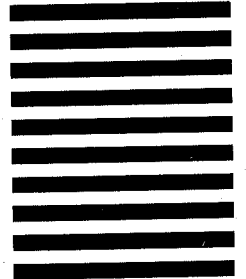
ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department of Transportation
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382
Official Business
Penalty for Private Use \$300

HARRISBURG
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17 FEB '16
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IF MAILED
IN THE
UNITED STATES



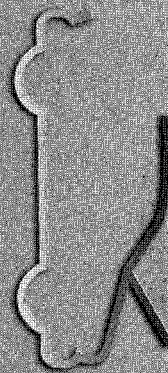
BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210/02
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:
Use the enclosed form to file a report.

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration