


INFORMATION Redacted PURSUANT TO THE FREEDOM OF

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received 10-NOV-2015 FEB 04 2016		Repository <input type="checkbox"/> Reference No. 10789548	
OWNER INFORMATION (Type or Print)							
Name		Address		City		State	
[REDACTED]		[REDACTED]		ORLANDO		FL	
Zip Code		Daytime Telephone Number		Evening Telephone Number		E-mail Address	
[REDACTED]		[REDACTED]		[REDACTED]		[REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).							
VEHICLE INFORMATION							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side				Make		Model	Model Year
1FDGF5GT8BE [REDACTED]				FORD		F-150 F-550	2011
Date Purchased		Dealer's Name and Telephone Number			Engine: No: Cylinders		Fuel Type:
Original Owner <input checked="" type="checkbox"/>		Dealer's City		State	Zip Code		
Transmission Type	<input type="checkbox"/> Antilock Brakes	Powertrain		Multiple Failure:		Incident Date(s)	
	<input type="checkbox"/> Cruise Control					01-OCT-2012	
FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Component Codes: FUEL/PROPULSION SYSTEM (PWS), ENGINE (PWS)						Failure Mileage	Failure Speed
						18000	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM9ABC036)		<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair		Failure Location:			
Tire Component Code				Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:		Date Manufactured:		Model No./Name:			
Seat Type:		Installation System:					
Child Seat Component Code:		Failed Part:					
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)							
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured		Number of Deaths		Reported to Police	
						N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).							
TL* THE CONTACT OWNS A 2011 FORD F-150. THE CONTACT STATED THAT THE CHECK ENGINE LIGHT ILLUMINATED ON THE INSTRUMENT PANEL AND THE VEHICLE STALLED SHORTLY AFTER THE FAILURE. THE VEHICLE WAS TAKEN TO THE DEALER WHERE IT WAS DIAGNOSED THAT THE INTERIOR LINING OF THE FUEL TANK SHED INTO THE FUEL TANK AND DAMAGED THE ENGINE. THE DEALER STATED THAT BOTH FUEL TANKS WOULD HAVE TO BE REPLACED AND THE ENGINE WOULD NEED TO BE CLEANED. TWO YEARS LATER, AFTER THE CONTACT'S VEHICLE WAS OUT OF WARRANTY, THE FAILURE RECURRED. THE DEALER CONFIRMED THE VEHICLE WOULD REQUIRE THE SAME REVISIONS AS BEFORE; HOWEVER, IT WOULD BE PERFORMED AT THE CONTACT'S EXPENSE. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 18,000.							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.				ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							