



U. S. Department
of Transportation

National Highway
Traffic Safety
Administration

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

DOT Auto Safety Hotline

OR AGENCY USE ONLY 100148

Date Received

10-NOV-2015

Repository ☐

Reference No.
10789544

OWNER INFORMATION (Type or Print)

Name

Address

City

TAYLORSVILLE

State

UT

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

SKYZTDLB3DC

Make

HYUNDAI

Model

SANTA FE

Model Year

2013

Date Purchased

Dealer's Name and Telephone Number
COURTESY FORD

Engine:

No: Cylinders

Fuel Type:

GASOLINE

Original Owner

☐

Dealer's City

PACATELLO IDAHO

State

ID

Zip Code

83202

4

Transmission Type

☐ Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

23-OCT-2015

☐ Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 162000 STRUCTURE: BODY, 980000 UNKNOWN OR OTHER, 200000 WHEELS

Failure Mileage

24000

Failure Speed

25

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

CONTINENTAL

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19A8C036)

☒ Original Equipment
☐ Prior Repair

Failure Location:

TAYLORSVILLE UT

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: NONE

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

1

Number of Deaths

0

Reported to Police

Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

GOING ON SIDE STREET AT 25MPH WHEN CAR SUDDENLY LOST CONTROL THEN HIT A CAR TIRE ON THE RIGHT OF THE VEHICLE BUT THEN ROLLED OVER ON ITS HEAD. SIDE AIR BAGS DEPLOYED BUT NOT DRIVE AIR BAG. THIS CAR HAS TO BE UNSTABLE TO HIT ANOTHER CAR ON THE SIDE (SEE PICS) AND OVERTURN. BESIDES, THERE ARE ALREADY RECALLS ON SOME SANTA FE SPORT FOR CRACKED AXLES AND BAD TIRES

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

From: [Abbew, Margaret CTR \(NHTSA\)](#)
To: [Fogle, Brenda CTR \(NHTSA\)](#)
Subject: FW: FW: NHTSA: Follow up to ODI Complaint: ----ODI Number-----10789544
Date: Monday, November 30, 2015 12:29:05 PM
Attachments: [FORM.pdf](#)

From: EVOQ (NHTSA)
Sent: Monday, November 30, 2015 12:02 PM
To: Abbew, Margaret CTR (NHTSA)
Subject: FW: FW: NHTSA: Follow up to ODI Complaint: ----ODI Number-----10789544

From: [REDACTED]
Sent: Tuesday, November 24, 2015 9:53 AM
To: EVOQ (NHTSA)
Subject: Re: FW: NHTSA: Follow up to ODI Complaint: ----ODI Number-----10789544

Good Morning,

Please see attached for the filled out form.

Thanks,

[REDACTED]

On Monday, November 23, 2015 7:00 AM, "EVOQ@dot.gov" <EVOQ@dot.gov> wrote:

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to [\(202\) 366-1767](tel:(202)366-1767). Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint. NHTSA/Office of Defects Investigation