

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received: 09-NOV-2015 Repository: ☐ Reference No.: 10789156	
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number Evening Telephone Number	
City: WHITE PLAINS		State: NY		Zip Code	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit vehicle Identification Number Located at bottom of windshield on driver's side		Make		Model	
JN1AZ4FHXM		NISSAN		370Z	
Date Purchased		Dealer's Name and Telephone Number		Model Year	
		Route 46 NISSAN - 888-674-0913		2010	
Original Owner		Dealer's City		Engine:	
☒		LOPI TOTOWA		No: Cylinders 6	
Transmission Type		State		Fuel Type:	
6 SPEED		NJ		GAS	
☒ Antilock Brakes ☒ Cruise Control		Powertrain		Incident Date(s)	
				17-OCT-2015	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 010000 STEERING				Failure Mileage	
				67879	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash		Fire		Number of Persons Injured	
☐ Yes ☒ No		☐ Yes ☒ No		Number of Deaths	
				Reported to Police	
				N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2010 NISSAN 370Z. THE CONTACT STATED THAT THE VEHICLE WOULD NOT START WITHOUT WARNING. THE VEHICLE HAD TO BE TOWED TO THE DEALER WHERE IT WAS DIAGNOSED THAT THE STEERING LOCKOUT UNIT MALFUNCTIONED AND NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE CONTACT WAS INFORMED OF A VOLUNTARY SERVICE CAMPAIGN FOR THE FAILURE; HOWEVER, THE VIN WAS NOT INCLUDED. THE APPROXIMATE FAILURE MILEAGE WAS 67,879.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					



★ WHITE PLAINS NISSAN

31 W. Post Road
WHITE PLAINS, NEW YORK 10606
(914) 683-3810
Fax (914) 328-0140



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CUSTOMER NO.	ADVISOR	TRG NO.	INVOICE DATE	CELL:
	PAMELA RAY	338 2523	10/22/15	
	LABOR RATE	LICENSE NO.	MILEAGE	COLOR
	110.00		67,879 /	
	YEAR / MAKE / MODEL		DELIVERY DATE	DELIVERY MILES
	10/NISSAN/370Z/2DR ROADSTER AT			
WHITE PLAINS, NY	VEHICLE LG NO.		SELLING DEALER NO.	PRODUCTION DATE
	J N L A Z 4 F H X A M			
	PTC NO.	R.O. NO.	R.O. DATE	REPRINT# 1
			10/20/15	
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS		MO: 6787

JOB# 5 CHARGES

LABOR-----
J# 5 55NIZ013 COMPL. BATTERY INSP TECH(S):258 0.00
COMPLIMENTARY BATTERY INSPECTION
BATTERY TEST GOOD

JOB# 5 TOTALS

JOB# 5 JOURNAL PREFIX NICS JOB# 5 TOTAL 0.00

MISC-----CODE-----DESCRIPTION-----CONTROL NO-----
JOB # A SS SHOP SUPPLIES 10.00
TOTAL - MISC 10.00

TOTALS

*****	TOTAL LABOR....	220.00
*	TOTAL PARTS....	307.85
*	TOTAL SUBLET....	0.00
*	TOTAL G.O.G....	0.00
*	TOTAL MISC CHE....	10.00
*	TOTAL MISC DISC....	-102.79
*	TOTAL TAX.....	77.47
*****	TOTAL INVOICE \$	1012.53

THANK YOU FOR YOUR BUSINESS!!

CUSTOMER SIGNATURE





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CUSTOMER NO.	ADVISOR	TAB NO.	INVOICE DATE	CELL:
	PAMELA RAY	338 2523	10/22/15	
	LABOR RATE	LICENSE NO.	MILEAGE	
	110.00		67,879 /	
	YEAR MAKE MODEL		DELIVERY DATE	DELIVERY MILES
	10/NISSAN/370Z/2DR ROADSTER AT			
WHITE PLAINS, NY	VEHICLE ID NO.		SELLING DEALER NO.	PRODUCTION DATE
	J N I A Z 4 E H X A M			
	P.T. E. NO.	P.O. NO.	R.O. DATE	
			10/20/15	REPRINT# 1
	COMMENTS			

JOB# 1 CHARGES

MO: 67879

LABOR

J# 1 10NIZ01 DRIVEABILITY CONCERN TECH(S):258 220.00
CUSTOMER STATES: VEHICLE WON'T START - REPLACE STEERING LOCK
OUT UNIT
REPLACED STEERING LOCK OUT UNIT AS PER CUSTOMER'S REQUEST
CLEAR ALL ASSOCIATED CODES FROM SYSTEM - VEHICLE STARTS
EVERY TIME

PARTS	QTY	FP	NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
	1		48700-1N01A	LOCK SET-STEERIN	807.85	807.85	807.85
						TOTAL - PARTS	807.85

MISC	CODE	DESCRIPTION	CONTROL NO.
	LDIS10	10% LABOR DISCOUNT	
	PDIS10	10% PARTS DISCOUNT	
			-22.00
			-80.79
TOTAL - MISC			-102.79

JOB# 1 TOTALS

LABOR	220.00
PARTS	807.85
MISC	-102.79

JOB# 2 CHARGES

JOB# 1 JOURNAL PREFIX NICS JOB# 1 TOTAL 925.06

LABOR

J# 2 02NIZMULTI 27 POINT INSPECTION TECH(S):258 0.00
COMPLIMENTARY MULTI-POINT INSPECTION
ALL GOOD

JOB# 2 TOTALS

JOB# 3 CHARGES

JOB# 2 JOURNAL PREFIX NICS JOB# 2 TOTAL 0.00

LABOR

J# 3 55NIZ011 TIRE INSPECTION TECH(S):258 0.00
COMPLIMENTARY TIRE INSPECTION
ALL TIRES 7/32

JOB# 3 TOTALS

JOB# 4 CHARGES

JOB# 3 JOURNAL PREFIX NICS JOB# 3 TOTAL 0.00

LABOR

J# 4 55NIZ012 BRAKE SERVICE INSP. TECH(S):258 0.00
COMPLIMENTARY BRAKE SERVICE INSPECTION
ALL BRAKES 6MM

JOB# 4 TOTALS

JOB# 4 JOURNAL PREFIX NICS JOB# 4 TOTAL 0.00

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X
First Name

**The amount you receive in a check or services will be:

Family a

When you are referred by a relative and exceptional service.

Please Enter the Name of

X
First Name

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available on select
call and
detail

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SALE AMOUNT

\$1012.53

CUSTOMER COPY

CARD #
TRANS #
Batch #
Approval Code:
ACT Code:
TRANS ID:
Entry Method:
Mode:
004
012618
E
005295528116617
Online
Signed

CREDIT CARD
VISA SALE

10-22-2015
Merchant ID:
Device ID:
Terminal ID:

0106
PD071

WHITE PLAINS NISSAN
500 TARRYTOWN ROAD
WHITE PLAINS NY 10607
914-683-3800

10-22-11